

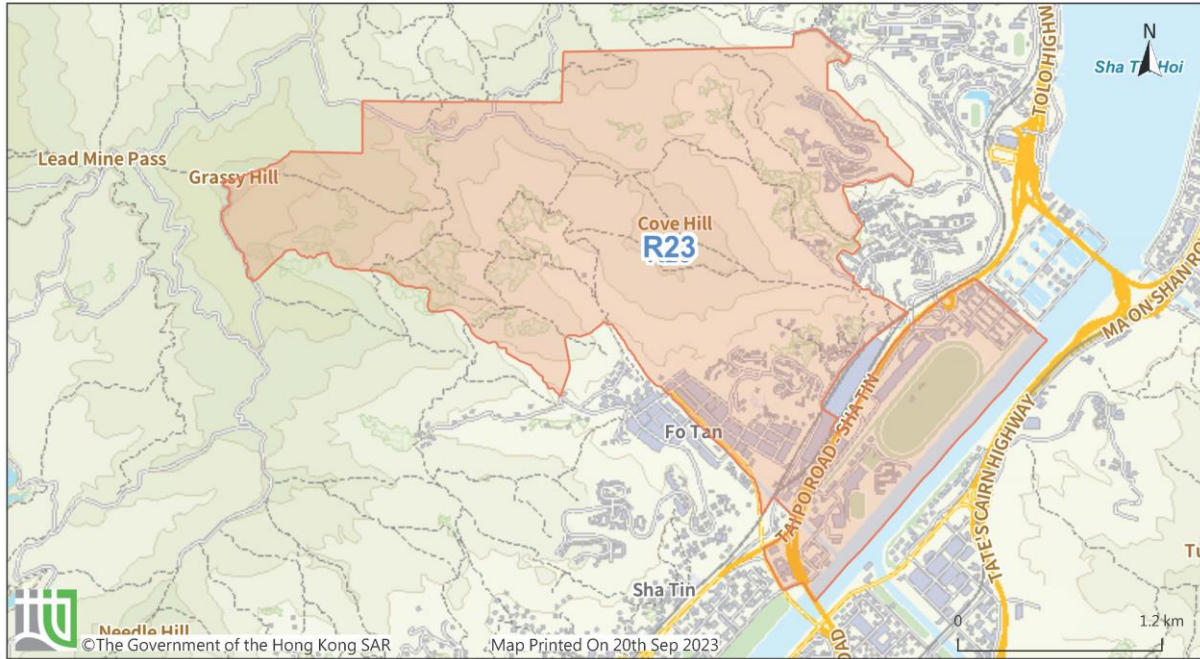
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Fo Tan [Sub-district boundary map attached]



R23 - Fo Tan



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Operating organisation : Love in Society

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	9452 8141
Email :	lins@swa.org.hk linscareteam@gmail.com
Facebook :	沙田區火炭關愛隊

List of Care Team members :

Captain :	Mr LAU Tak Wing
Vice-captain :	Mr ZHENG Yumin

Members :	<p>Mr CHAN Lim</p> <p>Miss LEE Chuen Miu</p> <p>Mr LO Ying Kit</p> <p>Mr CHAN Kot Shing</p> <p>Ms MA Xiaoying</p> <p>Ms TAM Lai Sheung</p> <p>Mr WONG Chi Tung, Tony</p> <p>Ms MO Tan</p> <p>Ms XIAO Lie</p> <p>Mr CHAN Kwok Chu</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 120 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 220 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide persons in need with support services including:</p> <ol style="list-style-type: none"> 1. Install smoke detectors for homes with elderly, with a target of 80 households. 2. Provide singleton/doubleton elderly with simple home repair services, such as replacing light bulbs and installing handrails, or simple cleaning services, with a target of 50 households.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise child learning and development activities	<p>Organise the following activities under a programme for kids:</p> <ol style="list-style-type: none"> 1. Organise visits to raise the civic awareness of the residents as well as their awareness of rule of law and national identity 2 times Targeted number of participants: 15 to 20 parent-child pairs each time 2. Arts handicrafts activities 2 times Targeted number of participants: 20 persons each time 3. Ball games experience activities 2 times Targeted number of participants: 20 persons each time 4. Parent-child cup noodles cooking classes 2 times Targeted number of participants: 40 persons each time

Service requirement	Key Performance Indicator (KPI)
	5. Parent-child summer film appreciation sessions 3 times Targeted number of participants: 171 persons each time
(b) Support youth learning and growth	A series of activities for youth: <ol style="list-style-type: none"> <li data-bbox="810 584 1394 763">1. Invite professionals to organise career guidance talks 2 times Targeted number of participants: 30 persons each time <li data-bbox="810 775 1394 999">2. Organise activities for young people to promote positive values among them 2 times Targeted number of participants: 20 persons each time <li data-bbox="810 1010 1394 1189">3. Organise “You jump I jump” swimming activity 1 time Targeted number of participants: 20-25 persons
(c) Support services for the elderly	Care for the elderly in Fo Tan programme: <ol style="list-style-type: none"> <li data-bbox="810 1256 1394 1391">1. Picnics for the elderly 2 times Targeted number of participants: 40 persons each time <li data-bbox="810 1402 1394 1581">2. Tea gatherings for the elderly to celebrate the Chinese New Year 2 times Targeted number of participants: 96 persons each time <li data-bbox="810 1592 1394 1727">3. Vaccination days for the elderly 2 times Targeted number of participants: 100 persons each time
(d) Free Chinese medical consultations (with complimentary medicine/dietary recommendations)	Organise the activity concerned 6 times Targeted number of participants: 30 persons each time

Service requirement	Key Performance Indicator (KPI)
(e) Advisory service on Mainland law	Organise the activity concerned 6 times Targeted number of participants: 10 persons each time
(f) Talks on Mainland law	Organise the activity concerned 2 times Targeted number of participants: 30 persons each time
(g) Organise various festive activities	<ol style="list-style-type: none"> <li data-bbox="810 813 1382 987">1. Mother's Day - MAMA I LOVE YOU! 2 times Targeted number of participants: 200 persons each time <li data-bbox="810 1003 1382 1133">2. Father's Day - THANK YOU DAD 2 times Targeted number of participants: 200 persons each time <li data-bbox="810 1149 1382 1368">3. One-day tour in celebration of Hong Kong's return to the motherland 2 times Targeted number of participants: 60 persons each time <li data-bbox="810 1384 1382 1559">4. One-day tour in celebration of the National Day 1 time Targeted number of participants: 60 persons each time <li data-bbox="810 1574 1382 1749">5. Rice dumplings giveaway for Fo Tan in Tuen Ng Festival 2 times Targeted number of participants: 500 persons each time <li data-bbox="810 1765 1382 1939">6. Mooncakes for Mid-Autumn Festival celebration 1 time Targeted number of participants: 500 persons