

Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Chung On [Sub-district boundary map attached]



R26 - Chung On



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Operating organisation : Ma On Shan Community Services Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	2633 6386 / 5133 1938
Email :	info.moscsa@gmail.com
Facebook :	馬鞍山頌安關愛隊

List of Care Team members :

Captain :	Mr LAU Tin Cheung
Vice-captain :	Ms TONG Yan Kwan

Members :	<p>Mr CHIU Sek Ming</p> <p>Ms TSUI Wai Ling</p> <p>Ms CHAN Lo</p> <p>Mr WONG Hoi Pan</p> <p>Mr WONG Yue Keung</p> <p>Ms HUANG Pin</p> <p>Ms YU Xueqiong</p> <p>Mr WONG Kwok Wah</p> <p>Ms CHEUNG Suet Fun</p> <p>Ms NGAN Chui Ping</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 1 000 elderly households in the district.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 1 000 households in need in the district.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 150 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise child learning and development activities	<ol style="list-style-type: none"> 1. Planting workshops 4 times 2. DIY hot glue keychain workshops 4 times 3. Making personalised name labels 2 times 4. Homework tutorial classes 2 times 5. Paper clay classes 4 times
(b) Support youth learning and growth	<ol style="list-style-type: none"> 1. Guided cycling tours 2 times 2. Pop culture concert 1 time 3. Passport photo takings for students 2 times
(c) Support services for the elderly	<ol style="list-style-type: none"> 1. Xiqu Centre guided tours 2 times 2. Experiencing Cantonese opera 2 times 3. Cantonese operatic songs concerts 2 times 4. Afternoon tea gatherings for the elderly 2 times

Service requirement	Key Performance Indicator (KPI)
	<ol style="list-style-type: none"> 5. Handicraft workshops for festive days 6 times
(d) Provide health information	<ol style="list-style-type: none"> 1. Health carnivals for all 2 times 2. Free Chinese medical consultations 2 times 3. Osteoporosis seminar and bone density test day 2 times 4. Influenza vaccination 2 times
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	<ol style="list-style-type: none"> 1. Film shows to foster understanding of our country 2 times 2. National security education exhibitions 2 times 3. Basic Law education day carnivals 2 times 4. Study tour: exploration of history and culture of Kam Tin 2 times
(f) Organise festive activities	<ol style="list-style-type: none"> 1. Organise the activities concerned 2 times
(g) Organise clean-ups and enhance publicity and education on environmental hygiene and street management	<ol style="list-style-type: none"> 1. Clean-up day for all 2 times 2. Anti-mosquito clean-up day for all and anti-mosquito workshop 2 times
(h) Support waste reduction and recycling at the district level	<ol style="list-style-type: none"> 1. Plastics recycling carnivals 2 times 2. Waste-to-energy workshops 2 times

Service requirement	Key Performance Indicator (KPI)
(i) Exchange session for owners' corporations and residents and thematic talk	Organise the activities concerned 2 times
(j) Promote ecology conservation	<ol style="list-style-type: none"> 1. Glass bottom boat coral viewing cruise in Hoi Ha Wan 2 times 2. Shoreline clean-up service group 2 times