Information on Sub-district Care Teams

District：**Sha Tin**

Sub-district：**Kam To**　　**[Sub-district boundary map attached]**

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Operating organisation：　**Kam Chung Great**

Partnering organisation(s)：**/**

Communication Channels of the Care Team：

Telephone：	6660 9115
Email：	kamchunggreat@gmail.com
Whatsapp：	6660 9115
Facebook：	馬鞍山錦濤關愛隊

List of Care Team members：

Captain：	Ms LO Wai
Vice-captain：	Mr NG Kai Tai

Members：	Ms KWAN Bik Hung
	Ms TSE Wai Ping
	Ms WONG Fong Li
	Ms LAU Suk Lin
	Ms HUNG Cho Ying
	Ms HE Hua
	Ms LUK Lai Ping
	Ms HO Yuk Lan
	Mr KUNG Sui Tong
	Mr CHENG Ying Ben

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 100% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 1 000 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 1 000 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 150 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise child learning and development activities	1. STEM workshop – Coding & Scratch 4 classes 2. DIY hot glue keychain workshops 4 classes 3. Making personalised name labels 2 times
(b) Support youth learning and growth	1. Cycling guided tours 2 times 2. Pop culture concert 1 time Passport photo takings for students 2 times
(c) Support services for the elderly	1. Xiqu Centre guided tours 2 times 2. Experiencing Cantonese opera at Tea House Theatre 2 times 3. Cantonese operatic songs concert (co-organised by Chung On, Kam To and Ma On Shan Town Centre sub-districts) 2 times

Service requirement	Key Performance Indicator (KPI)
	4. Afternoon tea gatherings for the elderly 2 times 5. Handicraft workshops for festive days 6 times
(d) Provide health information	1. Health carnivals for all 2 times 2. Free Chinese medical consultations 2 times 3. Osteoporosis seminar and bone density test day 2 times 4. Influenza vaccination 2 times
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity	1. Film shows to foster understanding of our country 2 times 2. National security education exhibitions 2 times 3. Basic Law education day carnivals 2 times 4. Study tour: exploration of history and culture of Kam Tin 2 times
(f) Organise festive activities in celebration of Hong Kong's return to the motherland	Organise the activities concerned 2 times
(g) Organise clean-ups and enhance publicity and education on environmental hygiene and street management	1. Clean-up day for all 2 times 2. Anti-mosquito clean-up day for all and anti-mosquito workshop 2 times
(h) Support waste reduction and recycling at the district level	1. Plastics recycling carnivals 2 times 2. Waste-to-energy workshops 2 times

Service requirement	Key Performance Indicator (KPI)
(i) Provide building management advice	Exchange session and talk by building management professionals 2 times
(j) Promote ecology conservation	1. Glass bottom boat coral viewing cruise in Hoi Ha Wan 2 times 2. Shoreline clean-up service group 2 times