

## Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Fu Lung [Sub-district boundary map attached]



### R31 - Fu Lung



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Operating organisation : Le' Point

Partnering organisation(s) : Activist Association

#### Communication Channels of the Care Team :

Telephone :	6811 1847
Email :	fulungcareteams@gmail.com
Whatsapp :	6811 1847
Facebook :	關愛隊(富龍) - 馬鞍家悠站

#### List of Care Team members :

Captain :	Ms LAW Yi Lam
Vice-captain :	Mr YUEN Chi Tung

Members :	<p>Ms TAM Yuk Ngo</p> <p>Ms NG Yin Min</p> <p>Ms CHEUNG Pui Lan</p> <p>Mr MO Kim Ho</p> <p>Ms LAW Wai Ling</p> <p>Ms LO Kin Wa</p> <p>Ms LAI Lai Ying</p> <p>Ms CHOW Wai Kuen</p> <p>Mr TSE Kam To</p> <p>Mr KWOK Siu Hung</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness	<ol style="list-style-type: none"> <li>1. Visit to the Legislative Council for better understanding of “One Country, Two Systems” 2 times, 100 persons in total</li> <li>2. National security education online quiz competition 2 times, 200 persons in total</li> <li>3. Constitution Day (street counters and quiz games) 2 times, 200 persons in total</li> <li>4. Film shows to foster understanding of our country 2 times, 200 persons in total</li> </ol>
(b) Assist in the promotion and publicity work for government policies	<ol style="list-style-type: none"> <li>1. Anti-crime and anti-deception talks to enhance public awareness 2 times, 200 persons in total</li> <li>2. Visits to fire stations 4 times, 150 persons in total</li> <li>3. Support the benevolent act of organ donation (street counters) 2 times, 300</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<p>persons in total</p> <p>4. Make influenza vaccination appointments 2 times, 400 persons in total receiving vaccination</p>
(c) Organise festive activities	<ol style="list-style-type: none"> <li>1. Handicraft workshop on Chinese New Year ornaments 2 times, 200 persons in total</li> <li>2. Distribute Chinese New Year calendars 2 times, 2 000 persons in total</li> <li>3. One-day tour for celebrating the Parents' Day 2 times, 200 persons in total</li> <li>4. Distributing rice dumplings for showing care 2 times, 800 families in total</li> <li>5. Film appropriation sessions in celebration of Hong Kong's return to the motherland 2 times, 200 persons in total</li> <li>6. Parent-child workshop on Chinese pastries in celebration of the National Day 2 times, 100 families in total</li> <li>7. Lantern making workshop for the Mid-Autumn Festival 2 times, 200 persons in total</li> </ol>
(d) Organise different thematic activities	<ol style="list-style-type: none"> <li>1. Mobile phone course 8 times, 200 persons in total</li> <li>2. Passport photo-taking services 2 times, 400 persons in total</li> <li>3. Promotion activities for prevention of domestic strain injuries – classes on stretching exercises for domestic pain-causing illnesses 4 classes, 100 persons in total</li> <li>4. Talks and workshops to promote waste reduction in the community 4 times,</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<p>200 persons in total</p> <p>5. Parent-child sports fun day 2 times, 400 persons in total</p>
(e) Volunteers training	Workshop on volunteers training 4 times, 100 persons in total