Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Fu Lung [Sub-district boundary map attached]

O^C GEOINFO MAP O^C 地理資訊地圖 R31 - Fu Lung



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Operating organisation : Le' Point

Partnering organisation(s): Activist Association

Communication Channels of the Care Team :

Telephone:	6811 1847	
Email:	fulungcareteams@gmail.com	
Whatsapp:	6811 1847	
Facebook :	關愛隊(富龍) - 馬鞍家悠站	

List of Care Team members :

Captain :	Ms LAW Yi Lam
Vice-captain :	Mr YUEN Chi Tung

Members :	Ms TAM Yuk Ngo
	Ms NG Yin Min
	Ms CHEUNG Pui Lan
	Mr MO Kim Ho
	Ms LAW Wai Ling
	Ms LO Kin Wa
	Ms LAI Lai Ying
	Mr TSE Kam To
	Mr KWOK Siu Hung

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 300
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 400
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide at least 110 times of services to
sub-district, provide home or other	those in need.
support services to those in need (such as	
simple home repairs/cleaning, health	
talks, "Share and Care" activities like	
collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services 8 times as required by the
incident/emergency/disaster in the	Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services 8 times as required by the
policies/services of the Government or	Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
 (a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness 	 Visit to the Legislative Council for better understanding of "One Country, Two Systems" 2 times, 100 persons in total National security education online quiz competition 2 times, 200 persons in total Constitution Day (street counters and quiz games) 2 times 200 persons in
	 quiz games) 2 times, 200 persons in total 4. Film shows to foster understanding of our country 2 times, 200 persons in total
(b) Assist in the promotion and publicity work for government policies	 Anti-crime and anti-deception talks to enhance public awareness 2 times, 200 persons in total Visits to fire stations 4 times, 150 persons in total
	3. Support the benevolent act of organ donation (street counters) 2 times, 300

Service requirement	Key Performance Indicator (KPI)
	persons in total 4. Make influenza vaccination appointments 2 times, 400 persons in total receiving vaccination
(c) Organise festive activities	 Handicraft workshop on Chinese New Year ornaments 2 times, 200 persons in total Distribute Chinese New Year calendars 2 times, 2 000 persons in total One-day tour for celebrating the Parents' Day 2 times, 200 persons in total Distributing rice dumplings for showing care 2 times, 800 families in total Film appropriation sessions in celebration of Hong Kong's return to the motherland 2 times, 200 persons in total Parent-child workshop on Chinese pastries in celebration of the National Day 2 times, 100 families in total Lantern making workshop for the Mid-
	Autumn Festival 2 times, 200 persons in total
(d) Organise different thematic activities	 Mobile phone course 8 times, 200 persons in total Passport photo-taking services 2 times, 400 persons in total Promotion activities for prevention of domestic strain injuries – classes on stretching exercises for domestic pain- causing illnesses 4 classes, 100 persons in total Talks and workshops to promote waste reduction in the community 4 times,

Service requirement	Key Performance Indicator (KPI)
	200 persons in total 5. Parent-child sports fun day 2 times, 400 persons in total
(e) Volunteers training	Workshop on volunteers training 4 times, 100 persons in total