

Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Kam Ying [Sub-district boundary map attached]



R32 - Kam Ying



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Operating organisation : Ma On Shan Celebrations Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

| | |
|-------------|---------------------------|
| Telephone : | 6936 9429 |
| Email : | moscelebrations@gmail.com |
| Whatsapp : | 6936 9429 |

List of Care Team members :

| | |
|----------------|-------------------|
| Captain : | Mr CHAN Kwai Man |
| Vice-captain : | Mr CHOI Wai Shing |

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| Members : | <p>Ms MA Wai Hung Mr NGAI Wing Yiu Ms KOT Tung Fong Ms MOK Lai Lui Mr HO Tat Lam Ms CHOW Lai Kwan Ms ZHANG Huabo Ms HUANG Cui Ping Mr MA Tit Hon</p> |
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect. |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district. |

| Service requirement | Key Performance Indicator (KPI) |
|--|---|
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 350 elderly households.</p> |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 450 households in need.</p> |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p> | <p>Provide persons in need with support services including:</p> <ol style="list-style-type: none"> 1. Provide simple repairs and elderly-friendly home enhancement services to the elderly, with a target of at least 120 persons. 2. Provide influenza vaccination services to persons in need, with a target of at least 200 persons. |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 8 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 8 times as required by the Government. |

B. Add-on Services

| Service requirement | Key Performance Indicator (KPI) |
|--|--|
| (a) Promote better understanding of the National Security Law and National Security Day among the general public | Produce and distribute gifts and publicity materials about the National Security Day to reach out to at least 1 000 residents in the community |
| (b) Afternoon tea gatherings in celebration of the National Day | Organise afternoon tea gatherings 2 times for the elderly with an estimate of at least 360 persons |
| (c) National Day celebration – Blessing bags for Kam Ying | Distribute blessing bags to 750 residents in the district |

| Service requirement | Key Performance Indicator (KPI) |
|--|---|
| (d) Organise visits to the exhibition galleries of the disciplined services/museums/venues related to patriotism | Organise the activity concerned 4 times with an estimate of at least 400 participants |
| (e) Distribute blessing bags in celebration of Hong Kong's return to the motherland | Distribute blessing bags to not less than 2 800 residents in the sub-district |
| (f) Study tours to the Mainland | Lead the visits to the Greater Bay Area with 18 young people in the district to gain better understanding of the prosperity of our country |
| (g) Mid-Autumn Festival carnival | Organise the Mid-Autumn Festival carnivals 2 times and celebrate the festival with an estimate of at least 560 residents |
| (h) Convey the views collected in the community to the government departments | Collect views from the residents in the district on District Minor Works, environmental hygiene and transport issues, etc., and put forward not less than 20 proposals or referrals to the government departments concerned |
| (i) Classic songs concerts | Organise the activity concerned 4 times with estimated 200 participants each time |