

Information on Sub-district Care Teams

District : Sha Tin

Sub-district : On Tai [Sub-district boundary map attached]



R36 - On Tai



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Operating organisation : Kam Tai Court Residents Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	8493 8480
Email :	Kamtai.careteams@gmail.com
Whatsapp :	8493 8480

List of Care Team members :

Captain :	Mr YEUNG Ying Hon, Ronald
Vice-captain :	Ms LEE Yim Sheung

Members :	<p>Mr HU Wai Lung, William</p> <p>Mr TANG Hing Leung, Jeffrey</p> <p>Ms KONG Wai Mee</p> <p>Mr YU Kwok Fai</p> <p>Mr LAM Sik Pai</p> <p>Ms CHAU Hung Tan</p> <p>Mr CHIK Kwok Moon</p> <p>Ms CHANG Nai Ping, Josephine</p> <p>Ms CHAN Sui Chun</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 30% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Chinese ink painting workshop	Organise the activities concerned 5 times
(b) Workshop on further studies and career workshop	Organise the activities concerned 4 times
(c) Afternoon tea gathering for the elderly	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
(d) District health day with free Chinese medical consultations	Organise the activities concerned 2 times
(e) National Security Law and Basic Law exhibition	Organise the activities concerned 4 times
(f) Chinese culture carnival in celebration of the National Day and Mid-Autumn Festival	Organise the activities concerned 2 times
(g) Year-end household cleaning thematic talk cum action scheme to improve environmental hygiene in the district	Organise the activities concerned 2 times
(h) Red packet recycling and reuse scheme cum workshop	Organise the activities concerned 2 times
(i) Sharing session on Integrated Building Rehabilitation Assistance Scheme	Organise the activities concerned 2 times