

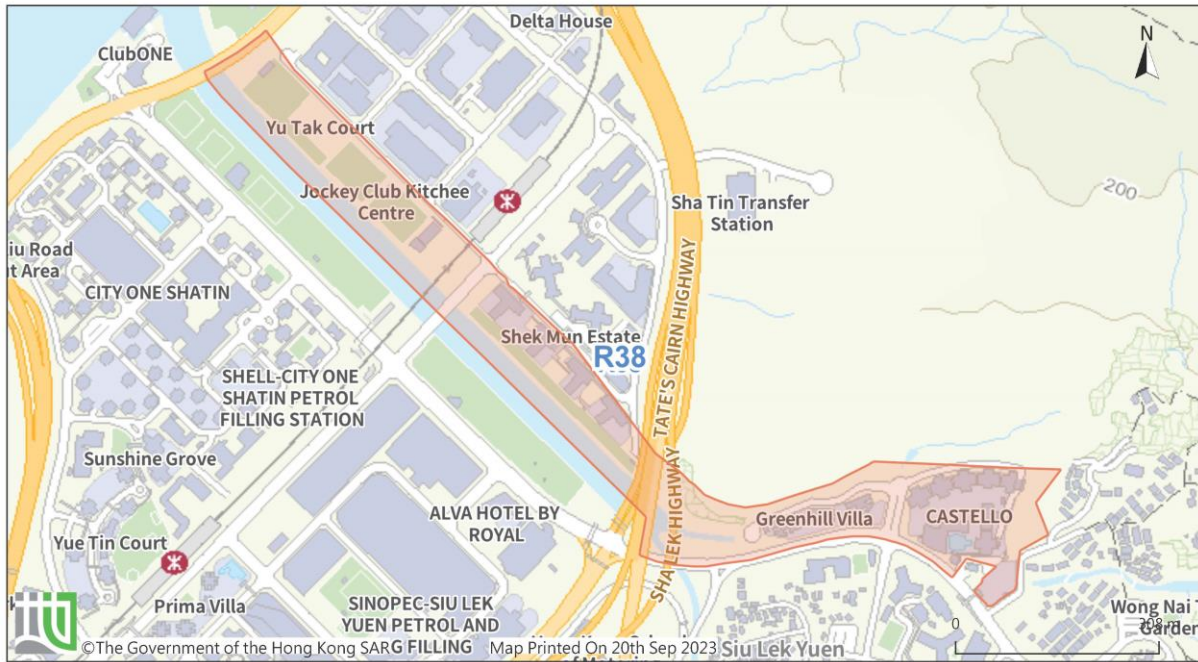
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Di Yee [Sub-district boundary map attached]



R38 - Di Yee



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Operating organisation : Social Inclusion Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	9517 5135
Email :	socialinclusionhk@hotmail.com
Whatsapp :	9517 5135
WeChat :	9517 5135

List of Care Team members :

Captain :	Dr(Degree) LAM Kong Kwan
Vice-captain :	Mr HSIEH Ching Kit

Members :	<p>Mr FOK Po Lam</p> <p>Ms LI Hang Yung</p> <p>Mr CHEUK Chi Yip</p> <p>Ms TANG Xiangqin</p> <p>Ms CHEN Hong</p> <p>Mr CHONG Luk Yam</p> <p>Mr LI Hong Shing</p> <p>Mr KONG Loi Fat</p> <p>Mr HO Chiu Hung</p> <p>Mr FONG Ming Fai</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 300 elderly households in the district.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 households in need in the district.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Volunteers training programme	Organise the activity concerned 2 times, 40 volunteers in total receiving training
(b) Regular health checks for the elderly	Provide blood pressure measuring services 100 times and measuring services for cardiovascular stiffness 50 times
(c) Free haircut services	Provide free haircut services 20 times, about 500 persons to be benefited each time

Service requirement	Key Performance Indicator (KPI)
(d) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times
(e) Organise festive activities	Organise the activities concerned 4 times