

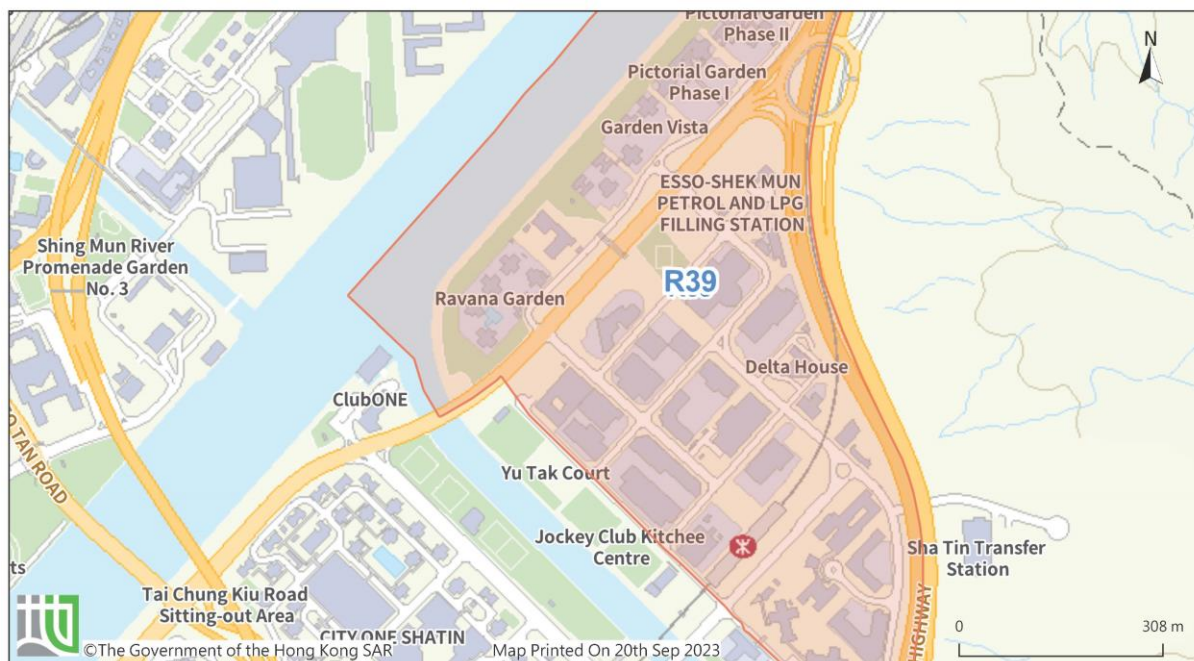
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Bik Woo [Sub-district boundary map attached]



R39 - Bik Woo



Powered by GeoInfo Map: <https://www2.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : On King Street Resident's Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6716 8327
Email :	onking.ra@gmail.com
Whatsapp :	6716 8327
WeChat :	6716 8327
Facebook :	沙田區碧湖小區關愛隊
Instagram :	bikwoocareteam

List of Care Team members :

Captain :	Mr YEUNG Chung
-----------	----------------

Vice-captain :	Ms TAM Lai Sze
Members :	Mr MAK Yung Pan, Andrew Mr CHAN Kong Man Mr LO Lai Ping Dr(Degree) WAN Kai Yin Mr KO Pok Ho Mr WONG Cheung Ki Ms TSANG Kit Sheung, Cathy Ms LEE CHU Wing Sheung Mrs WONG Mui Chun Mr CHEUNG Yat Ho

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Workshop on life planning	<ol style="list-style-type: none"> 1. Talks 3 times 2. Activities 7 times 3. Training sessions on life planning 6 times 4. Closing ceremony 1 time Persons receiving the services: 500 persons
(b) Traditional cultural activities series	<ol style="list-style-type: none"> 1. Display of qipao dresses 2. Performance of songs and dances carrying the connotation of best wishes 3. Qipao cultural experience classes 12 sessions, with 180 persons in total 4. Exhibition 5. Sharing and interaction
(c) Chinese medicine community caring programme	<ol style="list-style-type: none"> 1. Free Chinese medical consultations 2. Talks on Chinese medicine Number of participants: 200 persons

Service requirement	Key Performance Indicator (KPI)
(d) Organise festive activities - Films fostering patriotism (in celebration of Hong Kong's return to the motherland/the National Day)	Organise the activities concerned 2 times
(e) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management	Organise the activities concerned 2 times