

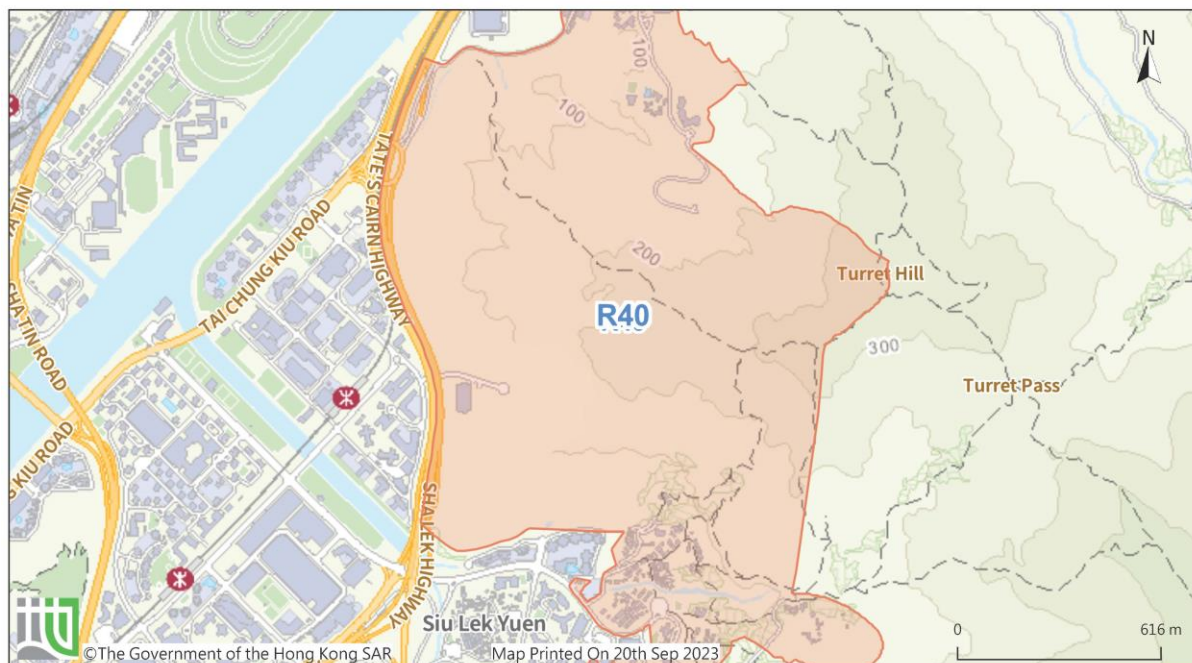
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Kwong Hong [Sub-district boundary map attached]



R40 - Kwong Hong



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Operating organisation : 廣康歡樂協會

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	8494 7455
Email :	kwonghonghappy@gmail.com (Backup Email : tigerwfs@gmail.com)
Whatsapp :	8494 7455 (Whatsapp Channel: https://whatsapp.com/channel/0029VaAp1yZDOQlaZBPACb1b)
WeChat :	8494 7455
Facebook :	沙田關愛隊廣康區

List of Care Team members :

Captain :	Mr WONG Fu Sang
Vice-captain :	Mr FONG Lok Wai
Members :	Mr HUI Yuen Wah Mr CHENG Chi Wang Mr YUM Chin Fung, Justin Mrs CHENG Yuk Ling Mr FUNG Yu Tin Mr LAW Kwan Wai, Eric Ms HUNG Soo Kuen Ms CHAN Suk Yin Ms LEUNG Lin Ho Ms XIE Ying Lu

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise learning and development activities for children	Organise the activities concerned 4 times 1. Arts and interest development activities 2. Taekwondo competitions
(b) Support youth learning and growth	Organise the activities concerned 6 times 1. Provide information or organise activities related to youth learning and growth for the youth 2. Information day on career guidance for the youth
(c) Support elderly services	Organise the activities concerned 4 times 1. Tea gatherings for the elderly 2. Cultural and recreational activities (Cantonese operatic songs concerts)
(d) Provide health information	Organise the activities concerned 4 times 1. Resistance band training experience days 2. Stretching exercises experience days

Service requirement	Key Performance Indicator (KPI)
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times
(f) Organise festive activities	Organise the activities concerned 4 times
(g) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management	Organise the activities concerned 2 times
(h) Support waste reduction and recycling at district level	Organise the activities concerned 2 times
(i) Providing advice on building management	Organise talks on management committees 2 times