

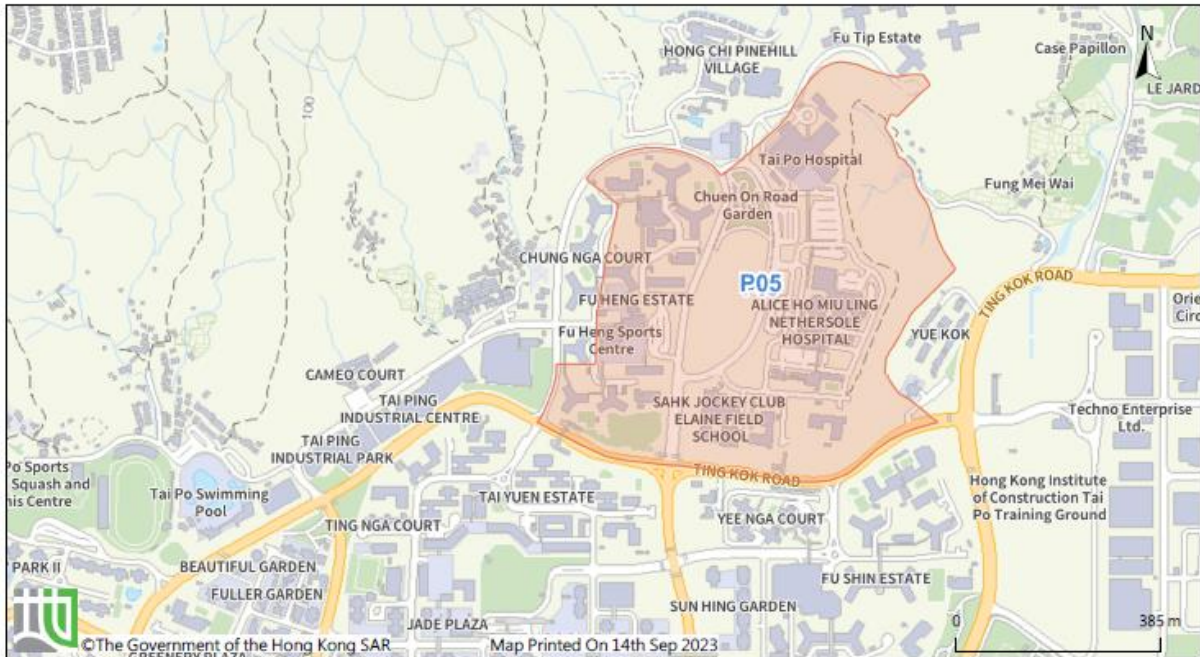
Information on Sub-district Care Teams

District : Tai Po

Sub-district : Fu Heng [Sub-district boundary map attached]



P05 - Fu Heng



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Operating organisation : Fu Heng Chung Nga Social Service Volunteer Group

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5370 0324
Email :	fhn.volunteer@gmail.com
Whatsapp :	5370 0324

List of Care Team members :

Captain :	Mr LEE Man-kit
Vice-captain :	Ms LEE Yin-ho

Members :	<p>Mr LAU Wun-keung</p> <p>Ms POON Lai-sze</p> <p>Ms CHEUNG Lan-hing</p> <p>Mr KONG Kwok-ping</p> <p>Ms LEE Sau-lin</p> <p>Ms MOK Yuk-wa</p> <p>Mr CHEN Wai-lun Stanley</p> <p>Ms TSANG Wai-shan</p> <p>Ms CHEUNG Pui-fan</p> <p>Mr LAU Kin-san</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 350 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information and organise healthcare activities to the elderly/people in need in the district	<ol style="list-style-type: none"> 1. Seasonal influenza vaccination (2 times) 2. Health talk (4 times) 3. Tea gathering for the elderly (2 times)
(b) Organise activities in relation to the promotion of the rule of law and enhancement of the sense of belonging to the country	<ol style="list-style-type: none"> 1. Promote the Basic Law and National Security Education Day (2 times) 2. Visit to boost sense of national identity/red tour (2 times)
(c) Organise social inclusion activities	<ol style="list-style-type: none"> 1. Community movie appreciation (2 times) 2. ID photo-taking (2 times)

Service requirement	Key Performance Indicator (KPI)
(d) Publicise celebratory activities	<ol style="list-style-type: none"><li data-bbox="810 257 1390 342">1. Rice dumpling distribution to celebrate the Tuen Ng Festival (2 times)<li data-bbox="810 353 1390 439">2. Lunar New Year gifts for Fu Heng (2 times)<li data-bbox="810 450 1390 535">3. Mooncake distribution to celebrate the Chinese Mid-Autumn Festival (2 times)