Information on Sub-district Care Teams

District: Tai Po

Sub-district: Yee Fu [Sub-district boundary map attached]



P06 - Yee Fu



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Operating organisation: Yee Nga Court Resident Association

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	8493 0284
Email:	info@careteams.hk
Whatsapp:	8493 0284
WeChat:	TP_CareTeam_P06
Facebook:	大埔區關愛隊怡富小區

List of Care Team members:

Captain:	Mr LO Chi-ping
Vice-captain:	Mr MEI Diwen

Members:	Mr LAU Wing-chung
	Mr LAM Kwong-fai Lawrence
	Ms LEE Siu-po
	Mr SO Yiu-keung
	Mr LEE Kwan-ngo
	Mr FONG Jonathan
	Ms LEUNG Siu-ying
	Ms LEE Kam-fung
	Mr LEUNG Kai-ming
	Mr LAW Shiu-hung

Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 480 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 120 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote the Basic	1. Activities relating to the National
Law, the National Security Law, education	, , ,
on the rule of law and sense of national	2. Activities relating to the Basic Law
identity, and organise promotional	(1 time)
activities in the sub-district, including	
exhibitions, talks and quizzes, etc.	
(b) Organise upward mobility activities for	1. Life planning carnival (2 times)
young people, and organise activities	2. Careers Expo (1 time)
relating to physical and mental wellness,	
positivity, stress relief, career and life	
planning, etc. in the sub-district	
(c) Organise celebratory activities.	1. Activities in celebration of Hong Kong's
Organise a variety of celebratory	return to the motherland (1 time)
activities in the sub-district, including	2. Activities in celebration of the National
flag-raising ceremony on 1 July and	Day (1 time)
activities in celebration of the National	3. Art and cultures carnival (1 time)
Day	

Service requirement	Key Performance Indicator (KPI)	
(d) Provide health information to the elderly,	1. Health Assessment Day (2 times)	
and organise Elderly Health Day in the	2. Elderly Health Day (2 times)	
sub-district to provide simple carer	3. Carnival for carers (2 times)	
support, health check service, physical		
fitness information, talks and games		