#### Information on Sub-district Care Teams

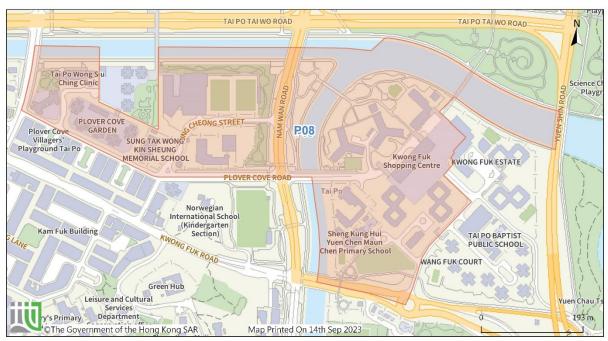
## District : Tai Po

#### Sub-district : Kwong Fuk & Plover Cove

#### [Sub-district boundary map attached]

# O GEOINFO MAP 地理資訊地圖

P08 - Kwong Fuk & Plover Cove



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# Operating organisation : Lok Kwan Volunteer Team

# Partnering organisation(s) : /

#### Communication Channels of the Care Team :

Telephone:	5532 2153	
Email:	lokkwancareteam@gmail.com	
Whatsapp:	5532 2153	
Facebook :	大埔區關愛隊廣福及寶湖小區	

## List of Care Team members :

Captain :	Ms WONG Pik-kiu
Vice-captain :	Mr LEE Kam-wa, Ernest

Members :	Mr HO Kam-kwai
	Mr YIP Yick-siu
	Mr MUI Ho-kay, Michael
	Mr LUI Ka-ho
	Mr CHONG Wai-ming, Raymond
	Ms ZHANG Lanfang
	Ms FONG Mee-kiu
	Ms LAM Sui-chu
	Ms LO Wing-yee

# Summary of Services for the Sub-district:

# A. Mandatory Services

# 1. Community Care

Service requirement	Key Performance Indicator (KPI)
<ul> <li>(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.</li> </ul>	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 300
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 400
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide at least 40 times of services to those
sub-district, provide home or other	in need.
support services to those in need (such as	
simple home repairs/cleaning, health	Seasonal influenza vaccination/COVID-19
talks, "Share and Care" activities like	vaccination in the community:
collection of old clothes for donation,	200 seniors/persons in need
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

# 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

# **B. Add-on Services**

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly, and provide simple health check service, physical fitness information, etc.	<ol> <li>Provide health assessment for the elderly (54 times)</li> </ol>
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, and organise promotional activities in the sub-district, including carnivals, quizzes and game booths	1. Organise the relevant activities (4 times)
(c) Organise activities with Chinese characteristics	<ol> <li>Father's/Mother's Day celebration (2 times)</li> <li>Activities in celebration of the Chinese Mid-Autumn Festival (2 times)</li> <li>Activities in celebration of the National Day (2 times)</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<ol> <li>Activities in celebration of Hong Kong's return to the motherland (2 times)</li> </ol>
(d)Annual Care Team Members Showcase	1. Organise a large-scale event (1 time)