

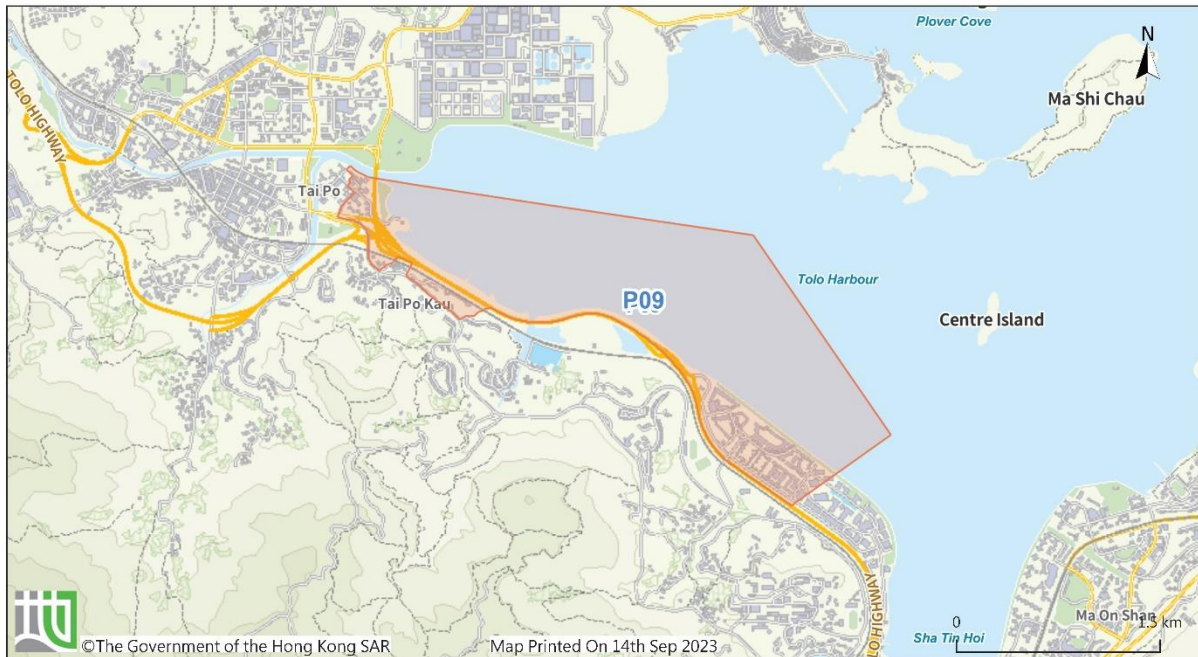
Information on Sub-district Care Teams

District : Tai Po

Sub-district : Wang Fuk [Sub-district boundary map attached]



P09 - Wang Fuk



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Operating organisation : Kwong Wang Neighbourhood Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6151 3621
Email :	p09kwna@yahoo.com
Whatsapp :	6151 3621
WeChat :	P09KWNA
Facebook :	大埔區關愛隊宏福小區

List of Care Team members :

Captain :	Mr MUI Siu-fung
Vice-captain :	Ms HE Chiai

Members :	Ms MA Suk-han Mr NG Wing-lun Ms YIP Choi-ling Mr YU Sau-yin Mr ZHANG Shengping Mr TANG Kwok-kuen Ms HAU Wai-ning Mr WOO Pak-hung Ms NG Oi-ling Mr LAU Wai-yin
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 91% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of services to those in need.</p> <p>Seasonal influenza vaccination/COVID-19 vaccination in the community: 150 seniors/persons in need</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education-related activities to publicise national/Hong Kong laws or policies and to enhance residents' understanding of the country and Hong Kong in the district	<ol style="list-style-type: none"> 1. Set up street booths to publicise National Security Education Day (2 times) 2. Set up street booths to publicise national/Hong Kong laws or policies (2 times) 3. Organise thematic visit in relation to education on the rule of law or sense of national identity (2 times)
(b) Provide healthcare activities/information to the elderly/those in need in the district	<ol style="list-style-type: none"> 1. Health service station (50 times) 2. Vaccination service (2 times) 3. Health talk (2 times)
(c) Organise a variety of celebratory activities	<ol style="list-style-type: none"> 1. Activities in celebration of the Mother's Day or Father's Day (2 times) 2. Activities in celebration of the Chinese Mid-Autumn Festival (2 times)

Service requirement	Key Performance Indicator (KPI)
	<ol style="list-style-type: none"> 3. Activities in celebration of Hong Kong's return to the motherland (2 times) 4. Activities in celebration of the National Day (2 times) 5. Activities in celebration of the Lunar New Year (2 times)
(d) Organise neighbourhood activities	<ol style="list-style-type: none"> 1. Local one-day tour (4 times)
(e) Organise parent-child activities	<ol style="list-style-type: none"> 1. Talk on parenting (2 times) 2. Talk on admission to Primary One (2 times) 3. Parent-child one-day tour (2 times) 4. Festive food production class (2 times)
(f) Other dedicated events	<ol style="list-style-type: none"> 1. ID photo-taking service (4 times) 2. Legal advice service (4 times) 3. Wheelchair loan service (estimated to accommodate 100 attendances)