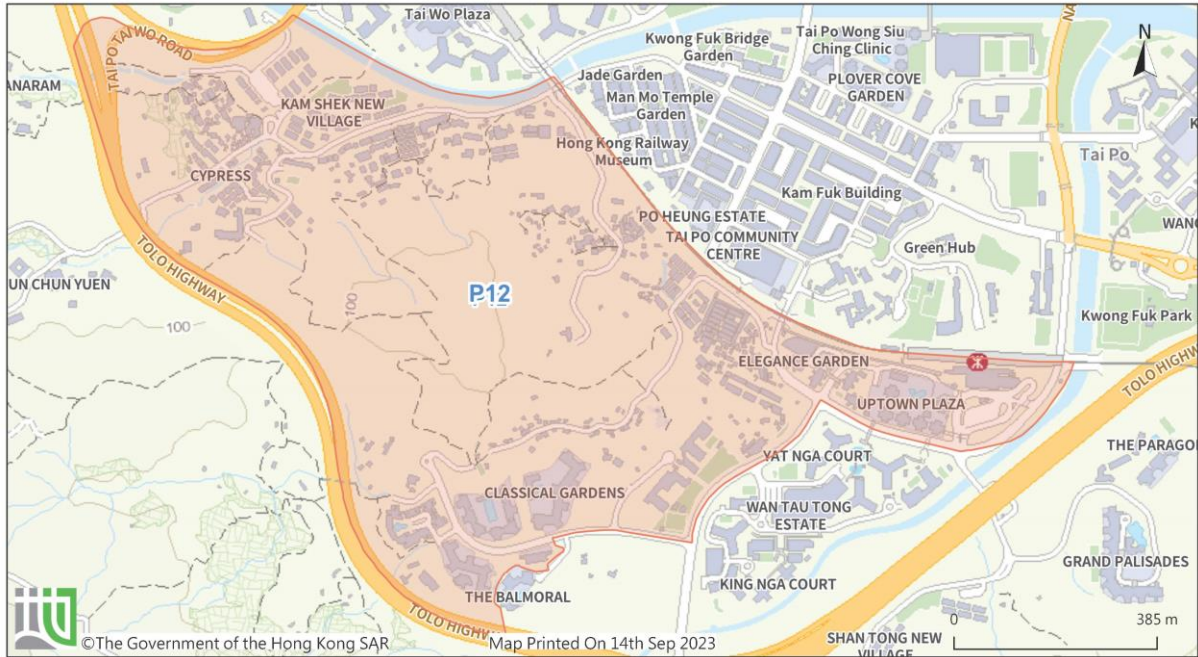# Information on Sub-district Care Teams

District：Tai Po

Sub-district：San Fu　　　**[Sub-district boundary map attached]**

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：　　**Tai Po Power**
Partnering organisation(s)： 救世軍大埔長者綜合服務

Communication Channels of the Care Team：

Telephone：	9580 4854
Email：	info.tppower.careteams@gmail.com
Whatsapp：	9580 4854
Facebook：	大埔區關愛隊新富小區

List of Care Team members：

Captain：	Mr LO Hiu-fung
Vice-captain：	Mr CHOI Kam-kong

Members：	Mr SUN Hoi Tung
	Mr LEUNG Yat-cheuk
	Mr CHAN Chun-hei
	Mr SHUM Ngan, Sammy
	Mr LAM Eliot
	Mr LEUNG Ming-chi
	Mr SIU Chi-wai
	Mr YEUNG Chor-kin
	Ms WANG Yong-ping
	Mr KUNG Wa-keung

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Health Information Day for the elderly: Organise Health Information Day for the elderly to provide simple health check service, light exercise teaching, health talks for the elderly and small games	1. Healthcare information-related service(200 times)
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, and organise promotional activities in the sub-district, including exhibitions, talks and quizzes, etc.	1. Public activities to publicise the Basic Law, the National Security Law, education on the rule of law and sense of national identity to 300 residents (1 time)
(c) Organise a variety of celebratory activities in the community	1. Public celebrations, such as activities in celebration of the National Day, Hong Kong's return to the motherland, and traditional Chinese festivals, etc. (3 times per year)

Service requirement	Key Performance Indicator (KPI)
(d) Newly Emerged Sports Experience Day	1. Event to experience newly emerged sports (1 time)