

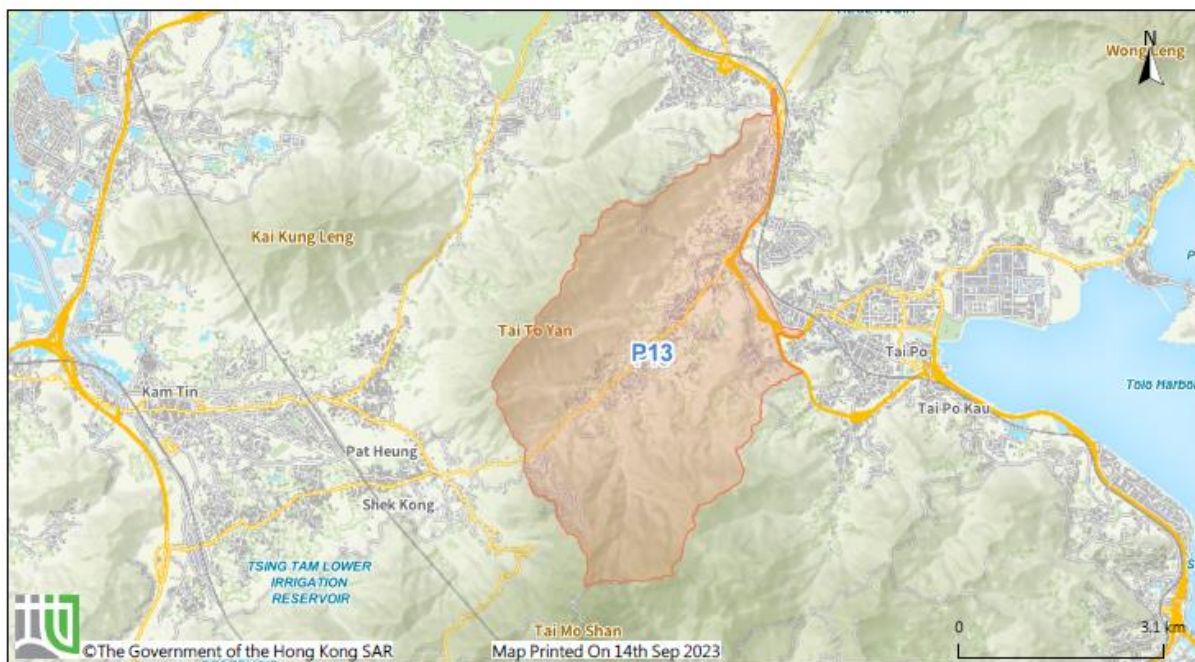
Information on Sub-district Care Teams

District : Tai Po

Sub-district : Lam Tsuen Valley **[Sub-district boundary map attached]**



P13 - Lam Tsuen Valley



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Operating organisation : **Tai Po Rural Committee**

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5483 3268
Email :	lamtsuencareteam@gmail.com
Whatsapp :	5483 3268
Facebook :	大埔區關愛隊林村谷小區
Instagram :	lamtsuen_careteam

List of Care Team members :

Captain :	Mr CHEUNG Yuk-man Lucas
Vice-captain :	Mr LAM Yick-kuen

Members :	Ms WONG Pui-fun Mr CHENG Wong-fat Mr LAM Kam-kwai Mr CHEUNG Kwok-yiu Mr CHUNG Kwok-ming Mr MAN Kwok-choi Mr CHUNG Kwok-ho Ms WONG Pui-shan Mr LEUNG Chi-man
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 80 times of services to those in need; and provide seasonal influenza vaccination cum health talk to 100 persons in need/seniors

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise festive activities for the participation of villagers in the district	<ol style="list-style-type: none"> 1. Activities in celebration of Hong Kong's return to the motherland (1 time per year) 2. Activities in celebration of the National Day (1 time per year) 3. Activities in celebration of the Chinese Mid-Autumn Festival (1 time per year) 4. Lunar New Year activity for the elderly (1 time per year) 5. Activities in celebration of the Tuen Ng Festival (1 time per year) 6. Halloween activity (1 time per year)
(b) Provide health information and organise activities to the elderly/those in need in the district	<ol style="list-style-type: none"> 1. Healthcare service station (24 times) 2. Health talk (2 times) 3. Free Chinese Medical Consultation Day (2 times)
(c) Organise neighbourhood activities Organise socialising activities to promote ethical relationship for the residents in the sub-district	<ol style="list-style-type: none"> 1. Organise local tour (2 times)

Service requirement	Key Performance Indicator (KPI)
(d)Special dedicated events to support specific groups, especially the people in need	1. ID photo-taking service (2 times)
(e)Support life planning for young people, and organise activities to enable them to live life to the fullest	1. Youth camp training activities (2 times)