

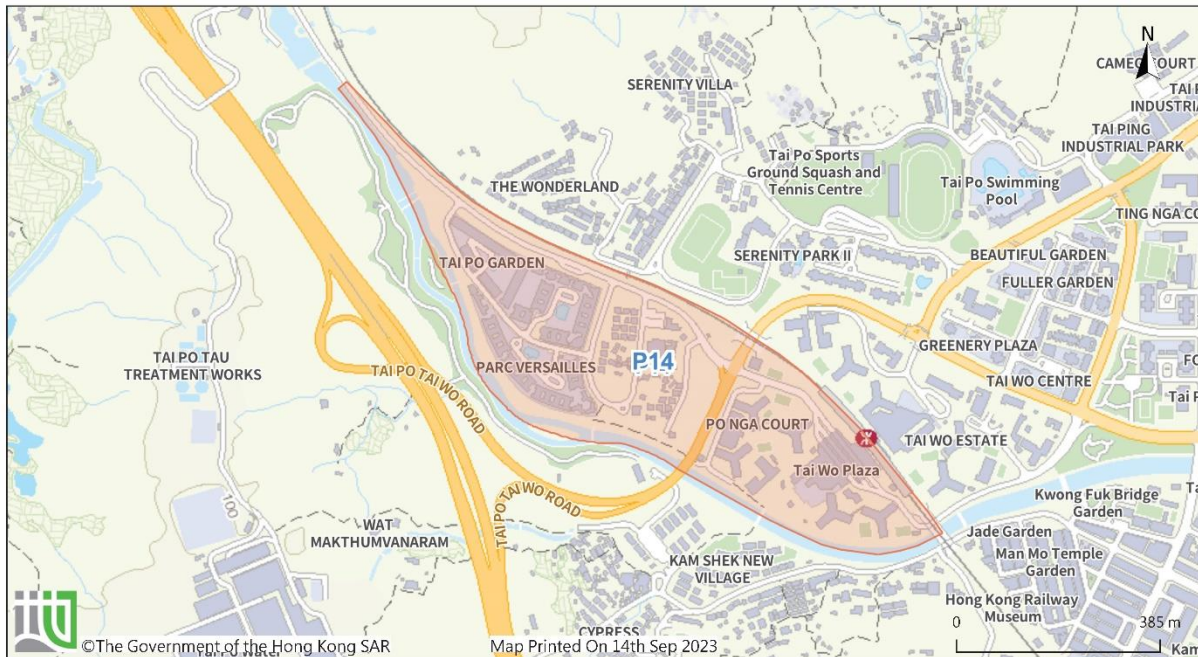
Information on Sub-district Care Teams

District : Tai Po

Sub-district : Po Nga [Sub-district boundary map attached]



P14 - Po Nga



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Operating organisation : Modern Mammy Group

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	8493 1159
Email :	careteamsp14@gmail.com
Whatsapp :	8493 1159
WeChat :	careteamsp14
Facebook :	大埔區關愛隊寶雅小區
Instagram :	careteamsp14

List of Care Team members :

Captain :	Mr YIP Chun-kit
Vice-captain :	Mr TING Ki-ming
Members :	Ms DING Kit-mui, Reddy Ms SUN Chiu-ling Ms AU Chung-wo Ms NG Ling-lan Ms SHEK Yuk-chun Mr KWAN Kai-fat Ms CHAN Wing-sheung Mr WONG Po Mr CHENG Pak-yuen

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Maintenance Ambassador training Provide maintenance training for interested parties to assist the elderly in need with simple home repair	1. Number of services (55 times)
(b) Health Ambassador training Provide simple medical training for interested parties to enhance healthcare awareness of the elderly in need	1. Volunteer training (4 times) 2. Health service activities (1 time per month)
(c) Promote the Basic Law, the National Security Law and education on the rule of law Arrange for the elderly in the district and local community to participate in large-scale activities relating to the promotion	1. Organise the relevant activities (2 times)

Service requirement	Key Performance Indicator (KPI)
<p>of the Basic Law, the National Security Law, education on the rule of law and sense of national identity, and organise promotional activities in the sub-district, including exhibitions, talks and quizzes</p>	
<p>(d) Organise a variety of celebratory activities in the sub-district</p>	<ol style="list-style-type: none"> 1. Ode to Hong Kong's Return to the Motherland on 1 July (2 times) 2. District-wide National Day Celebration (2 times) 3. Heat stroke prevention information cum singing-and-dancing performance in celebration of the Tuen Ng Festival (2 times) 4. Fire prevention, environmental protection cum food cooking competition in celebration of the Chinese Mid-Autumn Festival (2 times) 5. Cold prevention and anti-deception cum Lunar New Year Gala in celebration of the Lunar New Year (2 times)
<p>(e) Volunteer Recognition and Service Day in the sub-district</p> <p>Motivate primary and secondary schools/ youth organisations/ women volunteers/ maintenance ambassadors/ health ambassadors in the sub-district to organise community service day with booths to show concerns over elderly health, home safety of the elderly in the sub-district and cleanliness of the sub-district, provide simple health checks and publicise the registration of home repair service</p>	<ol style="list-style-type: none"> 1. Organise the relevant activities (4 times)