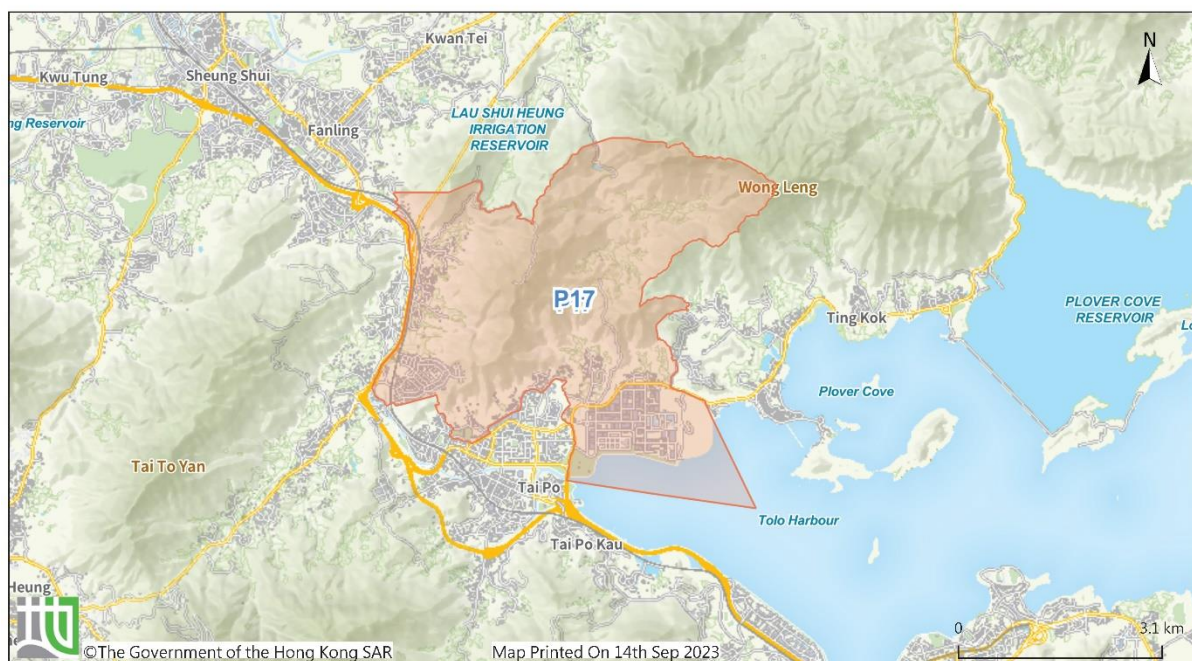


## Information on Sub-district Care Teams

**District : Tai Po**

**Sub-district : Hong Lok Yuen [Sub-district boundary map attached]**

 **GEOINFO MAP**  
地理資訊地圖 P17 - Hong Lok Yuen



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation : Mui-Yin Association**

**Partnering organisation(s) : /**

### **Communication Channels of the Care Team :**

Telephone :	8493 6763
Email :	hlycareteam@gmail.com
Whatsapp :	8493 6763
WeChat :	wxid_6ddc5qcts0ea22
Facebook :	大埔區關愛隊康樂園小區

### **List of Care Team members :**

Captain :	Mr CHEUNG Kam-yu
Vice-captain :	Ms WONG Chun-yau

Members :	Mr CHEUNG Kwok-wai Ms HUNG Yim Mr CHEUNG Sing-yeung Ms CHAN Wai-chun Mr CHEUNG Kay, Kenneth Mr CHONG Ying-for Ms WONG Wai-yin Ms LAU Ho-ching Ms LEUNG Yan-yan
-----------	--

### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to those in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise celebratory activities</p> <p>Organise the relevant celebratory activities, singing and dancing performances, and movie appreciation during the festive seasons</p>	<p>1. Organise the relevant activities (4 times)</p> <p>Example:</p> <p>Variety show with singing and dancing performances in celebration of Hong Kong's return to the motherland (3 times)</p> <p>Movie appreciation in celebration of the National Day (1 time)</p>