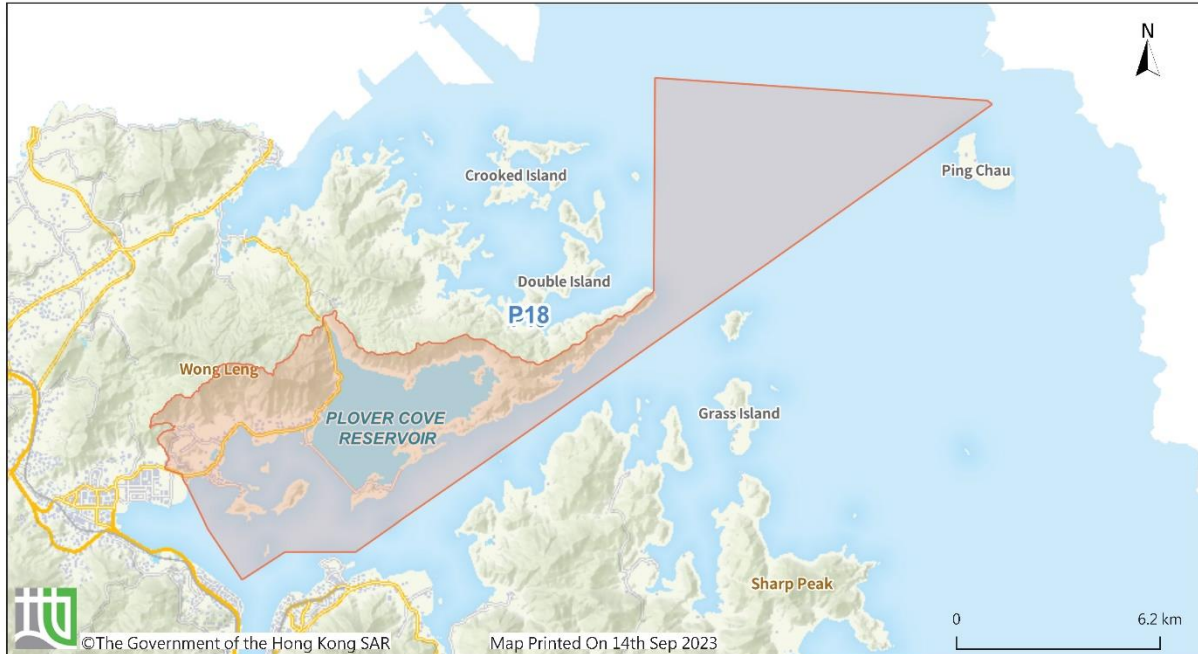


## Information on Sub-district Care Teams

**District : Tai Po**

**Sub-district : Shuen Wan [Sub-district boundary map attached]**

 **GEOINFO MAP**  
地理資訊地圖 P18 - Shuen Wan



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation : Ting Kok Road Community Concern Group**

**Partnering organisation(s) : 大光園有限公司**

**社康協會有限公司(Civil Health Society Association Limited)**

### **Communication Channels of the Care Team :**

Telephone :	2658 1239 / 9794 6352
Email :	p18careteam@gmail.com
Whatsapp :	9069 3523
WeChat :	wxid_uxvq8v76b8cf22
Facebook :	大埔區關愛隊船灣小區
Instagram :	shuenwan_careteam
Xiaohongshu :	8778418684

**List of Care Team members :**

Captain :	Mr LAU Chee-sing
Vice-captain :	Mr KWOK Ka-kei
Members :	Mr NG Chi-ming Mr LEE Kwai-ping Mr CHEUNG Kwok-wah Mr CHAN Paul Kwok-ying Mr YIP Wai-yi Mr TSANG Sau-keung Mr POON Hing-fai Mr CHIM Wai-hing Ms MA Pui-san Michelle

### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 570 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 170 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 8 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide healthcare activities/information to the elderly/those in need in the district</p> <p>Organise Elderly Health Day in the sub-district to provide simple health check service, physical fitness information and talks</p>	<ol style="list-style-type: none"> <li>1. Healthcare service station (8 times)</li> <li>2. Vaccination service (4 times)</li> <li>3. Free medical consultation (8 times)</li> </ol>
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity</p> <p>Organise promotional activities in the sub-district, including exhibitions and talks</p>	<ol style="list-style-type: none"> <li>1. Set up street booths to publicise the National Security Education Day (1 time per year)</li> <li>2. Publicise national or Hong Kong laws and policies (1 time per year)</li> <li>3. Organise thematic visit in relation to education on the rule of law or sense of national identity (1 time per year)</li> </ol>
<p>(c) Organise celebratory activities</p>	<ol style="list-style-type: none"> <li>1. Activities in celebration of the Lunar New Year (1 time per year)</li> <li>2. Activities in celebration of the Mother's Day (1 time per year)</li> <li>3. Activities in celebration of Hong Kong's return to the motherland (1 time per year)</li> <li>4. Activities in celebration of the Tuen Ng Festival (1 time per year)</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<ol style="list-style-type: none"> <li>5. Activities in celebration of the Father's Day (1 time per year)</li> <li>6. Activities in celebration of the National Day (1 time per year)</li> <li>7. Activities in celebration of the Chinese Mid-Autumn Festival (1 time per year)</li> </ol>
(d) Organise activities for the neighbourhood in the district	<ol style="list-style-type: none"> <li>1. Barbeque activity (1 time)</li> <li>2. Hakka basin meal banquet (1 time)</li> <li>3. Afternoon tea gathering (1 time)</li> <li>4. Parent-child farm visit (1 time)</li> </ol>
(e) Other dedicated activities	<ol style="list-style-type: none"> <li>1. ID photo-taking service (2 times per year)</li> <li>2. Haircutting service for the elderly (2 times per year)</li> </ol>
(f) Youth training and practice programme	<ol style="list-style-type: none"> <li>1. Provide summer internship programme and guide participants to take part in volunteer services in the district (1 time per year)</li> </ol>
(g) Exchange tour to the Guangdong-Hong Kong-Macao Greater Bay Area	<ol style="list-style-type: none"> <li>2. Organise exchange tour to the Guangdong-Hong Kong-Macao Greater Bay Area (2 times per year)</li> </ol>