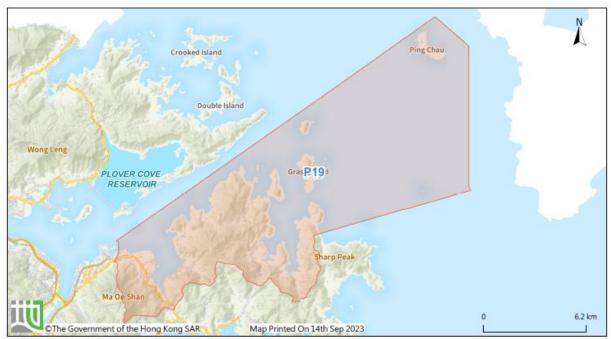# Information on Sub-district Care Teams

District：Tai Po

Sub-district：Sai Kung North   **[Sub-district boundary map attached]**

Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：   **Shap Sze Heung Youth Club**

Partnering organisation(s)： ／

Communication Channels of the Care Team：

Telephone：	9144 8170
Email：	shapszeheungyc@gmail.com
Whatsapp：	9144 8170
WeChat：	wxid_18ygfzphwg4h22
Facebook：	大埔區關愛隊西貢北小區

List of Care Team members：

Captain：	Mr LI Wah-kwong Rex
Vice-captain：	Mr YAU Hou-ming Joseph

Members：	Mr HAU Lap-kwong
	Ms KUM Ka-man
	Mr LAU Sun-on
	Mr LAM B
	Mr LEE Martin Vaughan
	Mr TANG Gary Hing
	Mr HO Ka-chi
	Mr LOCK Ping-kin
	Mr TO Tin-sang
	Mr MO Ka-hung Joseph

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly, and organise Elderly Health Day in the sub-district to provide simple carer support, health check service, physical fitness information, talks and small games	1. Organise the relevant activities (6 times)
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, and organise promotional activities in the sub-district, including	1. Organise the relevant activities (2 times)

Service requirement	Key Performance Indicator (KPI)
exhibitions, talks and quizzes, etc.	
(c) Organise celebratory activities: Organise a variety of celebratory activities in the sub-district, including flag raising ceremony in celebration of Hong Kong's return to the motherland and activities celebrating the National Day	1. Flag raising ceremony on 1 July (1 time per year) 2. Activities in celebration of the National Day (1 time per year) 3. Organise Christmas celebration dinner (1 time per year)
(d) Seasonal influenza vaccination	1. Organise the relevant activities (4 times)
(e) Organise green carnivals to promote environmental education and recycling	1. Organise the relevant activities (2 times)
(f) Standup paddleboarding eco tours in mangroves for young people to promote mangrove conservation	1. Organise the relevant activities (2 times)