

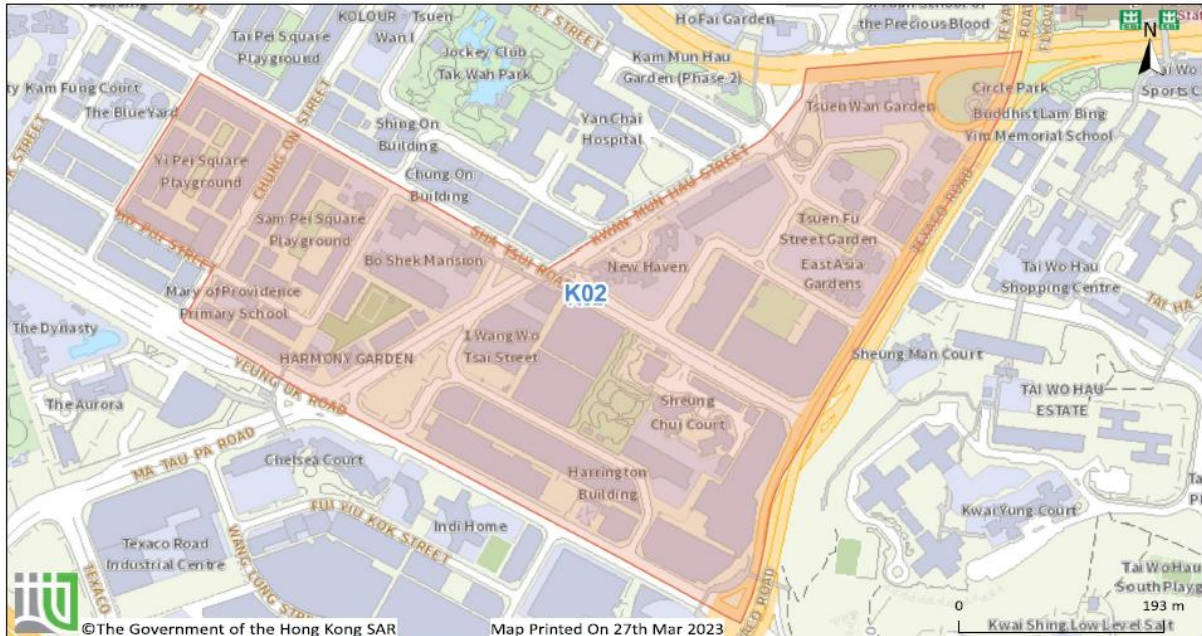
## Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Yeung Uk Road [Sub-district boundary map attached]



K02 - Yeung Uk Road



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Operating organisation : Association for Tsuen Wan Development

Partnering organisation(s) : China Overseas Charity Fund

China State Construction International Holdings Limited

### Communication Channels of the Care Team :

Telephone :	9716 5943
Email :	twk02careteam@gmail.com
Whatsapp:	9716 5943
Facebook:	荃灣區楊屋道關愛隊
Wechat:	twk02careteam

### List of Care Team members :

Captain :	Mr NG Chun-yu
Vice-captain :	Mr CHAN Shu-wai
Members :	Mr Ng King-wah Mr Chan Yin-hoo Ms Ko Tsz-kiu

	<p>Ms Cheuk Wan-ying  Ms Choi Lai-fong  Ms TIAN Xiuli  Mr Cheng Kwok-kwun, Raymond  Mr Chan Shek-lam  Mr Fan Chi-for, Fandy  Ms Chung Kit-nam</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 200 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 6 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 10 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information for various groups of residents (e.g. elders and school children) in the sub-district. Organise elderly health day in the sub-district. Provide simple health checks, physical information, talks and games.	8 times
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity. Organise promotional activities in the sub-district, including exhibitions, talks and quizzes.	8 times
(c) Organising festive activities Organise various festive activities in the sub-district, including flag raising ceremony in celebration of Hong Kong's return to the motherland (e.g. holding flag raising ceremony at schools to enhance students' national awareness and residents' sense of national identity); activities celebrating the National Day (e.g. holding a clansmen cultural carnival to introduce different clansmen cultures with a view to enhancing people's senses of national belonging and identity), etc.	8 times
(d) Promoting building safety and building cleanliness Visit residential cum commercial buildings, old buildings and three-nil buildings to promote fire prevention as well as building safety and cleanliness among residents and shop operators, and put up promotional posters.	12 buildings

Service requirement	Key Performance Indicator (KPI)
<p>(e) Enhancing publicity and education of environmental awareness Organise promotional and educational activities in the sub-district to promote the arrangements of municipal solid waste charging.</p>	14 times
<p>(f) Concern about life planning of young people Organise talks and activities targeted at young people in order to help them learn about different paths available.</p>	4 times