

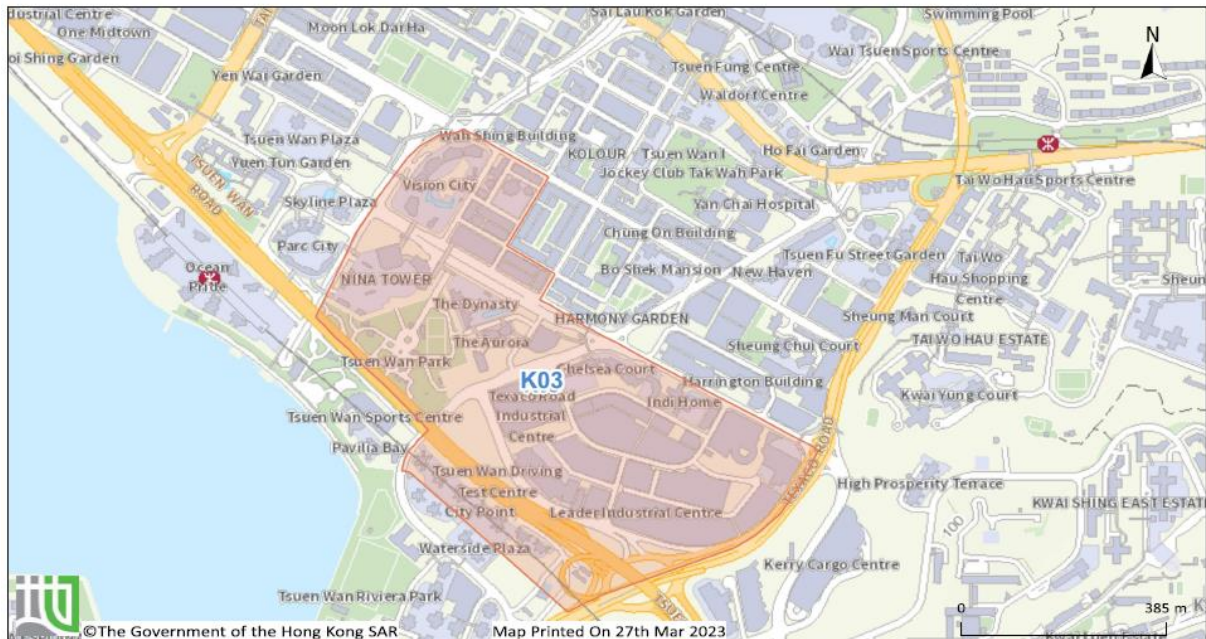
## Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Tsuen Wan South [Sub-district boundary map attached]



### K03 - Tsuen Wan South



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Operating organisation : Association for Tsuen Wan Development

Partnering organisation : Hong Kong Tsuen Wan Industries and Commerce Association Limited

### Communication Channels of the Care Team :

Telephone :	9716 3259
Email :	twk03careteam@gmail.com
Whatsapp :	9716 3259
Facebook :	荃灣區荃灣南關愛隊
Wechat :	twk03careteam

### List of Care Team members :

Captain :	Mr CHAN Kit, William
Vice-captain :	Mr TSOI Siu-lam
Members :	Mr LEUNG Ka-kui, Carl Ms CHENG Cheuk-kwan Mr TUNG Pun-chun

	<p>Mr WONG Kin-yiu  Mr LAU Yung  Mr CHAN Yan-keung  Mr LOI Ping-yue  Mr TSANG Wai-hin  Mr WONG Ka-man  Mr CHOW Sum-ming</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 120 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 240 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 60 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 6 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 8 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a)</p> <p>i. Organise an elderly health day every year to provide free Chinese medical consultations and hold talks on Chinese medicine, healthcare and dental care for residents of the sub-district. A total of 2 talks will be held with an estimation of 100 participants for each talk. A total of 200 people will be served.</p> <p>ii. Provide influenza vaccination outreach for elders in the sub-district every year. A total of 2 outreach activities will be held.</p> <p>iii. Provide simple health checks for elders in the sub-district every year. A total of 2 outreach activities will be held.</p>	6 times
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity. Organise promotional activities in the sub-district, including exhibitions, talks and quizzes.</p> <p>i. Organise a visit to the Legislative Council for 60 participants every year to enhance the education on and promotion of the Basic Law. A total of 2 visits will be held.</p> <p>ii. Organise a patriotic movie appreciation session for 130 participants every year. A total of 2 sessions will be held.</p> <p>iii. Organise a talk on international vision every year. A total of 2 talks will be held.</p>	6 times

Service requirement	Key Performance Indicator (KPI)
<p>(c)</p> <p>i. Organise a mid-autumn lantern DIY workshop for parents and their children every year. A total of 2 workshops will be held. Mr HA Chung-kin will be invited to teach parents and their children from the sub-district to make mid-autumn lanterns, with a view to enhancing parent-child relationship, training children's hand-eye coordination and promoting intangible cultural heritage.</p> <p>ii. Organise an inter-district flag raising ceremony in celebration of the National Day and Hong Kong's return to the motherland every year. A total of 2 ceremonies will be held.</p> <p>iii. Organise an inter-district cultural carnival every year. A total of 2 carnivals will be held.</p>	6 times
<p>(d) Organise a recycling tour every year. A total of 2 tours will be held.</p> <p>Organise a green carnival quarterly. A total of 8 carnivals will be held.</p>	10 times
<p>(e)</p> <p>i. Organise 2 thematic talks on aerospace every year.</p> <p>ii. Organise talks on promotion of the academic pathways in the Greater Bay Area.</p>	4 times