

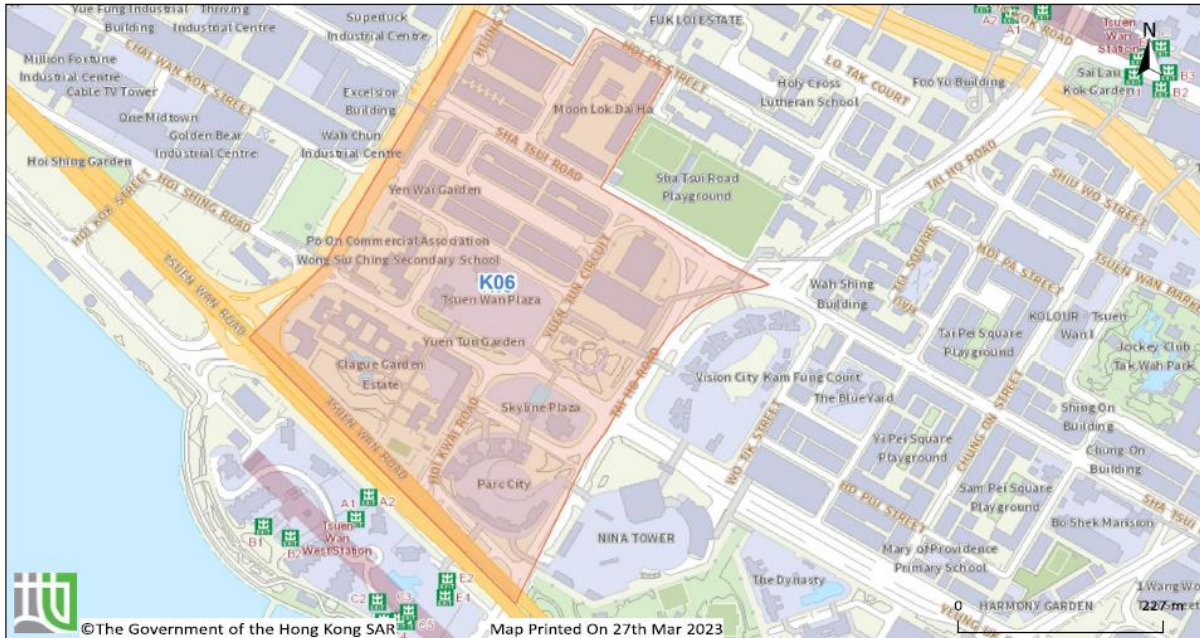
Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Clague Garden [Sub-district boundary map attached]



K06 - Clague Garden



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Operating organisation : Hong Kong Tsuen Wan People's Association

Partnering organisation : Tsuen Wan Trade Association Limited

Communication Channels of the Care Team :

Telephone :	6776 1777
Whatsapp :	6776 1777
Email :	k06.tsuenwan@gmail.com
Facebook :	荃灣區祈德尊關愛隊

List of Care Team members :

Captain :	Mr KOO Yeung-pong
Vice-captain :	Mr CHU Tak-wing

Members :	<p>Mr CHAN Kam-lam, JP</p> <p>Mr CHAN Chi-wai</p> <p>Mr YU Wah-cheung</p> <p>Ms SO Suk-fong, Lavery</p> <p>Mr TSE Wan-pan</p> <p>Mr HUI Chun-fai</p> <p>Ms CHAN Man-wai</p> <p>Mr CHAN Lin-chung</p> <p>Ms CHAN Yin-yung, Rebecca</p> <p>Mr CHEUNG Ping</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the

Service requirement	Key Performance Indicator (KPI)
	established liaison network shall cover not less than 20% of the households of the sub-district.
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	Provide information/services to at least 2 000 elderly households.
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 services to those in need.
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 1 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health day in the sub-district to check the level of body fat, blood glucose and cholesterol as well as eyesight of elders and organise games for them.	1 time per year, i.e. 2 times in total in two years.
(b) Jointly organise activities about education on the rule of law to promote the Basic Law and the National Security Law with schools and housing estates, e.g. setting up exhibitions, game booths and so on, to raise civic awareness of students and residents.	1 time per year, i.e. 2 times in total in two years.
(c) Organise red tours with the theme “Love Our Country, Love Hong Kong” during festivals, visiting Cenotaph for Martyrs, Wu Kau Tang, the Monument in Commemoration of the Return of Hong Kong to China or Spiral Lookout Tower to enhance national awareness and sense of national identity among residents of Hong Kong.	1 time per year, i.e. 2 times in total in two years. 40 to 50 participants each time.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit commercial cum residential buildings and tenement buildings in the sub-district. Promote fire prevention as well as building safety and cleanliness among residents and shop operators. Distribute and put up promotional posters. Arrange cleaning for buildings in need of such service.</p>	<p>Aim to cleanse the rooftops and staircases of 10 tenement buildings every year, i.e. 20 tenement buildings in total in two years.</p>
<p>(e) Organise Lunar New Year elderly carnivals 1 time every year. A total of 2 carnivals will be held in two years and each will entertain about 300 participants. The carnivals will include performances and game booths.</p>	<p>An estimation of 600 participants will participate in the activities in two years.</p>
<p>(f) Organise Tai Chi classes to connect residents and shop operators (e.g. elders and new arrivals) in the sub-district.</p>	<p>Classes will be held continuously. One phase will be held every two months and each phase contains 8 sessions. Organise 6 phases each year, i.e. 12 phases in total in two years. The target is to reach an enrollment rate of a maximum of 60 students per phase.</p>
<p>(g) Organise on-street booths and provide blood pressure checking service for elderly residents and people in need as well as disseminate health information.</p>	<p>A session will last for two hours and be held once every month, i.e. 12 sessions per year and a total of 24 sessions in two years. The target is to serve 400 elderly residents and people in need.</p>
<p>(h) Organise visits to the Police Museum so that the public will gain a deeper understanding of the history, development and the work of the Hong Kong Police Force, eventually enhancing the public's national security awareness.</p>	<p>A visit will be organised once per year. 50 participants each time. 2 times in total in two years.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(i) Organise visits to the Legislative Council (LegCo). The visits aim to enable the public to understand that through improving the electoral system, it ensures patriots administering Hong Kong, preserves One Country, Two systems as well as enhances stability and prosperity. The public can also gain a deeper understanding of the operation of the legislature, LegCo procedures and rules with a view to enhancing their awareness of the rule of law and national security.</p>	<p>1 time per year. A maximum of 40 participants each time. 2 times in total in two years.</p>