

Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Tsuen Wan Centre [Sub-district boundary map attached]



K07 - Tsuen Wan Centre



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Operating organisation : Tsuen King Circuit Women Association

Partnering organisation(s) : Sinopec (Hong Kong) Limited

Tsuen Wan Kwai Tsing Residents Association

Communication Channels of the Care Team :

Telephone :	6676 9533
Email :	careteamtcentre@gmail.com
Whatsapp :	6676 9533
Facebook :	荃灣區荃灣中心關愛隊

List of Care Team members :

Captain :	Mr TSANG Tai
Vice-captain :	Mr LAM Chi-wing
Members :	Ms WONG Lai-chun Ms KUANG Chunyan Mr LAI Ka-ho Mr LEUNG Hoi-kwong Ms CHAN Siu-yuk, Kennex

	<p>Mr CHEUNG Tsz-ping Ms HUI Yuen-ching Ms HO Lai-ying Ms YAU Siu-lan Ms YEUNG Tung-ming, Rachel</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 17% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 250 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 300 services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 6 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information and health checks for elders.	Organise two sessions of influenza vaccination in the fourth quarter every year. 4 sessions in total.
(b) Organise activities to promote the Basic Law and the National Security Law 1 time each year, including exhibitions, visits, competitions or games, etc.	2 times in total in two years.
(c) Organising carnivals in celebration of Hong Kong's return to the motherland and the National Day Organise Chinese traditional celebrating activities in the sub-district, including Chinese cultural carnivals, Chinese traditional festive gatherings and so on. Residents can experience the cultures, arts and folk crafts of different dynasties like travelling back in time to ancient markets.	1. Organise 1 carnival in celebration of Hong Kong's return to the motherland in July 2023 2. Organise 1 carnival in celebration of the National Day in October 2024

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organising neighbourhood social activities</p> <p>Invite elders, new arrivals and single-parent families in the sub-district to join local study tours.</p>	<p>Organise 7 local trips with 50 participants in each trip. A total of 350 residents will participant in the trips.</p>