

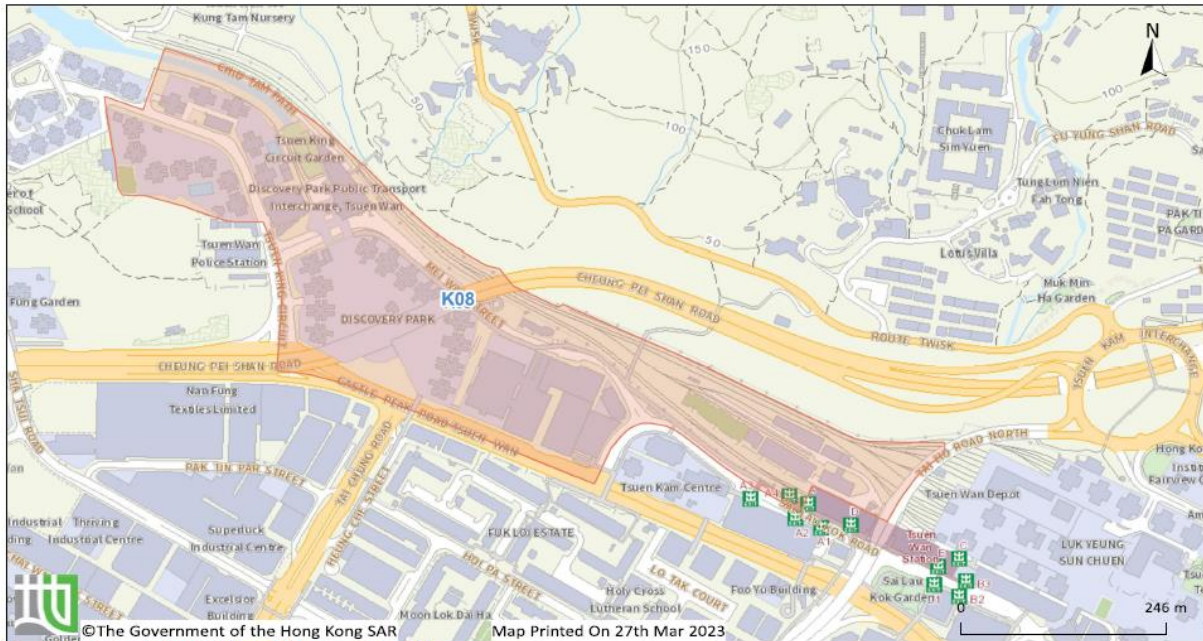
Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Discovery Park [Sub-district boundary map attached]



K08 - Discovery Park



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Operating organisation : Tsuen Wan Kwai Tsing Residents Association

Partnering organisation(s) : Sinopec (Hong Kong) Limited

Tsuen King Circuit Women's Association

Communication Channels of the Care Team :

Telephone :	6062 1365
Whatsapp :	6062 1365
Email :	yukingcareteam@gmail.com
Facebook :	荃灣區愉景關愛隊

List of Care Team members :

Captain :	Ms LAW Ka-tun
Vice-captain :	Ms LAM Chui-mei

Members :	Mr YEUNG Chi-ming, Steven Mr CHAN Pui-heng Ms CHEUNG Chak-wah Ms CHEUNG Yu-wei, Irene Ms KAM Ling-tai Ms WONG Fai Ms LI Ling-kuen Ms NING Choi-hok Mr NG Cheuk-leung Mr YING Yik-chun
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 120 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 250 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 80 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Providing health information for elders Organise health checks for the elderly persons in the sub-district every six months, including a health check and a talk designated for the elders.	Organise the activities concerned 4 times.
(b) Organising activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity Organise promotional activities in the sub-district, including exhibitions, talks and quizzes.	Organise the activities concerned 2 times.
(c) Organising festive activities Organise various festive activities, including Chinese cultural carnivals in celebration of Hong Kong's return to the motherland or the National Day in order to introduce Chinese culture to residents as well as enhance people's senses of national belonging and identity.	Organise the activities concerned 2 times.
(d) Providing advice on building management Provide building management advice and free legal consultation services in relation to the Building Management Ordinance (Cap. 344) and the Deed of Mutual Covenant for owners' committees and owners' corporations in the sub-district.	Organise the activities concerned 2 times.