

Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Fuk Loi [Sub-district boundary map attached]



K09 - Fuk Loi



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Operating organisation : **Fuk Loi Community Service Society**

Partnering organisation : **Hui Min Service Corporation Limited**

Jiading Native Association HongKong

Hong Kong Huai An District Association

Communication Channels of the Care Team :

Telephone :	9141 0721
Whatsapp :	9141 0721
Facebook :	荃灣區福來關愛隊
Email:	twfukloi@gmail.com

List of Care Team members :

Captain :	Mr KOT Siu-yuen
Vice-captain :	Ms WONG Bo-chu

Members :	<p>Mr CHU Pak-keung</p> <p>Mr TSE Tai-man</p> <p>Ms WONG Shuk-fan, Luparker</p> <p>Mr LEUNG Chung-wai</p> <p>Mr LEE Chi-keung</p> <p>Mr CHAN Chun</p> <p>Ms CHOW Yuk-yee</p> <p>Ms LUK Siu-wai</p> <p>Mr CHAN Sing</p> <p>Mr LI Nang-kit</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 360 times of services to those in need.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 16 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 6 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Providing health and social information for elders</p> <p>Health Talks for Elders Organise health talks 4 times for elders in the sub-district with 150 participants in each talk, providing information on health and diseases as well as simple health checks for the elderly persons.</p> <p>Smartphone Training Class for Elders Organise smartphone training class 2 times for elders in the sub-district. 40 volunteers will be recruited. Each volunteers will teach 4 elders (160 elders in total) to use smartphone so as to facilitate better access of online information provided by the Government and the daily use of smartphone in the mainland by elderly persons.</p>	<p>Organise the activities concerned 6 times with an estimation of 760 participants in total.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organising activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity</p> <p>Civic Education and Visits in Tsuen Wan Collaborating with the primary schools and secondary schools in the sub-district, the Care Team will organise 4 visits. Members of the Legislative Council (LegCo) will be invited to introduce the LegCo to participants. Also, visits to Tsuen Wan Police Station and Patriotic Education Centre will be held.</p> <p>Civic Education Carnival in Tsuen Wan On the National Security Education Day (15 April), the Care Team will organise talks and carnivals in partnership with the primary schools and secondary schools in the sub-district, promoting the Basic Law, the National Security Law, education on the rule of law and sense of national identity among all residents in Tsuen Wan. Representatives from the National Security Department of the Hong Kong Police Force will be invited to hold sharing sessions. The carnivals will also include performances from patriotic artists and Chinese-style foot drill by the Hong Kong disciplined services departments.</p>	<p>Organise the activities concerned 5 times with an estimation of 1 000 participants in total.</p>
<p>(c) Organising festive activities</p> <p>Parent-child Movie Appreciation Celebrating the National Day Two patriotic/inspirational movie appreciation sessions will be held free of charge to celebrate the 74th and 75th anniversary of the founding of the People's Republic of China respectively. Residents of sub-divided flats and low-income families will be invited.</p>	<p>Organise the activities concerned 4 times with an estimation of 2 000 participants in total.</p>

Service requirement	Key Performance Indicator (KPI)
<p>Community Events Celebrating Hong Kong's Return to the Motherland</p> <p>Organise a mural painting activity in celebration of Hong Kong's return to the motherland, in order to enhance participants' understanding of the country.</p> <p>Parent-child Dragon Boat Festival Rice Dumplings Making Activity</p> <p>Parents and their children can learn about the origin of Dragon Boat Festival as well as the way to make rice dumplings and mix and match the fillings of rice dumplings, fostering a close relationship and exchange between parents and children.</p>	
<p>(d) Organising neighbourhood social activities</p> <p>Elders and Youngsters Dancing Group & Parent-child Dancing Group</p> <p>Hold dancing classes in the sub-district to provide a social platform for residents of the sub-district, including elders, youngsters as well as parents and their children.</p> <p>Youth Basketball Care Team</p> <p>Hold basketball classes in the sub-district to provide a social platform for residents, including young people, new arrivals and ethnic minorities, etc.</p>	<p>Organise the activities concerned 4 times with an estimation of 400 participants in total.</p>