

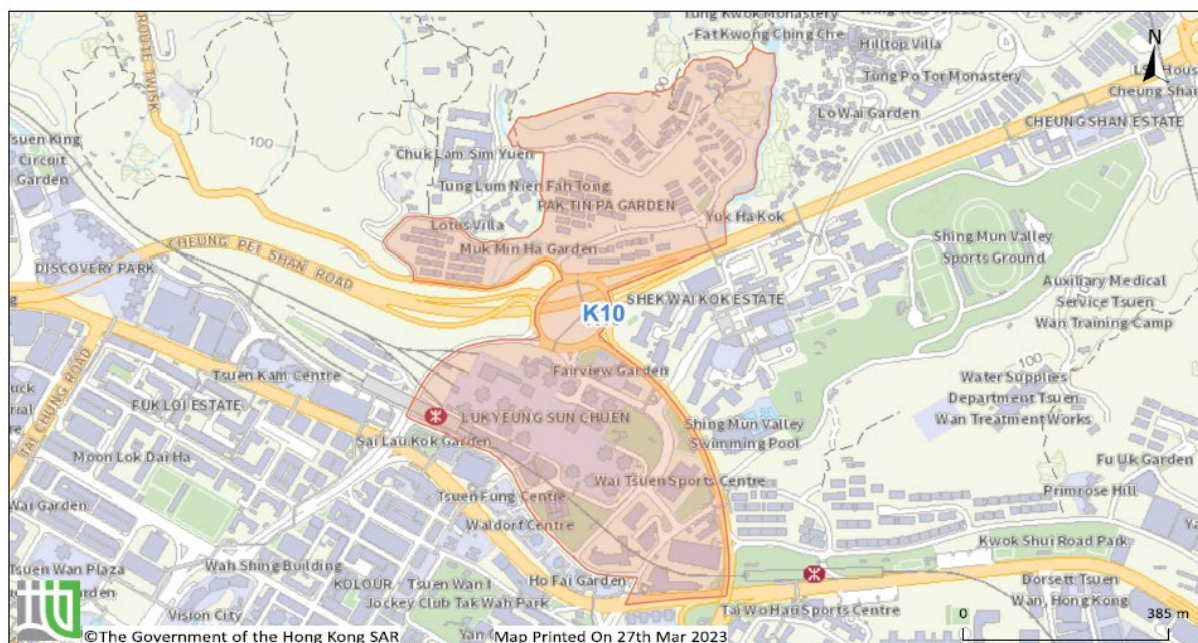
## Information on Sub-district Care Teams

**District :** Tsuen Wan

**Sub-district :** Luk Yeung [Sub-district boundary map attached]



K10 - Luk Yeung



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**Operating organisation :** Luk Yeung & Fairview Club

**Partnering organisation(s) :** China Overseas Charity Fund

China State Construction International Holdings Limited

### Communication Channels of the Care Team :

Telephone :	5628 5631
Whatsapp :	5628 5631
Facebook :	荃灣區綠楊關愛隊

### List of Care Team members :

Captain :	Mr LAM Faat-kang
Vice-captain :	Mr SEE Cheuk-hin

Members :	Mr NG Chun-lee, Terry Mr CHIANG Ngai-hon Ms SHEK Mei-ying Mr LIN Renhao Ms WONG Chung-oi Ms LEONG Sao-mei Mr LAI Fat-yam Mr SUEN Wai-keung Mr HO Yee-keung, Jesse Mr TAM Yee-wa
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the

Service requirement	Key Performance Indicator (KPI)
	established liaison network shall cover not less than 17% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 420 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 400 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 6 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Mobilise volunteers to assist in measuring temperature, weight and blood oxygen for elders and residents in need in the sub-district free of charge with a view to promoting healthy lifestyle to the residents in the sub-district and alleviating the healthcare burden of the Government. Provide in-depth health checks in partnership with healthcare organisations. Invite professionals to hold health talks for residents.	Provide basic health checks for 200 people. Provide in-depth health checks for 100 people. Hold health talks twice every year.

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities about education on the rule of law in relation to the Basic Law and the National Security Law, with a view to promoting civic awareness and enhancing the patriotic spirit of residents.	5 times in total
(c) Organise activities promoting the national culture during the anniversary of Hong Kong's return to the motherland and the National Day with a view to enhancing the cohesion and sense of national identity among residents of the sub-district.	6 times in total
(d) Invite professional to hold talks on owners' rights in relation to the Building Management Ordinance (Cap. 344) for property owners in the sub-district once every year. Invite legal professionals to hold legal consultative talks for residents of the sub-district free of charge.	6 times in total
(e) Post questionnaires on hygiene to villagers in partnership with village representatives once every year. The Care Team will then mobilise youth volunteers to conduct cleaning work after the collection of villagers' views.	2 times in total
(f) Introduce the airport development master plan and the CLP's decarbonisation and green living as well as career activities once every year respectively.	4 times in total

Service requirement	Key Performance Indicator (KPI)
(g) Invite families of ethnic minorities to join basin feasts to learn about the culture of Hong Kong and integrate into the community once every year. Invite residents of the sub-district to take part in Hakka teacake-making workshops once every year so that they can learn about Hakka tradition and culture.	4 times in total
(h) Organise a one-day trip on March 2024 celebrating Women's Day in order to show that care for women. Organise knitting classes twice every quarter in which women can learn about to knit sweaters and scarfs.	26 times in total
(i) Hold talks on relieving pressure and emotions as well as positive parenting.	2 times in total