

Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Ma Wan [Sub-district boundary map attached]



K11 - Ma Wan



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Operating organisation : Tsuen Wan Kwai Tsing Residents Association

Partnering organisation(s) : China Overseas Charity Fund

China State Construction International Holdings Limited

Communication Channels of the Care Team :

Telephone :	5226 0642
Whatsapp :	5226 0642
Email :	tw.mawan@gmail.com
Facebook :	荃灣區馬灣關愛隊

List of Care Team members :

Captain :	Mr CHAN Kin-hung
Vice-captain :	Mr PAO Siu Wai, Jackie

Members :	Mr LEUNG Chi-wo Mr YU Yu-man Mr CHAN Sung-ip Ms FONG Yuen-ki Mr HO Wai-fung Mr LEUNG Yiu-kai Mr CHEUNG Ho-ming Ms TUNG Mei-fong Ms LIANG Shibei Ms SO Ching-yin
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 150 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 250 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 5 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Health promotional activities</p> <p>Professionals will be invited to provide simple health checks and health consultations for elderly persons at a designated location in the sub-district once every month.</p>	Organise the activities 1 time per month.
<p>(b) 1. Organising activities to promote the Basic Law</p> <p>Organise promotional activities in the sub-district, including exhibitions and quizzes. The activities aim at promoting education on the rule of law and sense of national identity among the public, especially young people in the sub-district. Participants can also gain a better understanding of civic education and win prizes through taking part in quizzes.</p> <p>2. Organising activities to raise awareness of home safety</p> <p>Organise activities on home safety. Promote information on home safety and fire prevention through exhibitions and quizzes. Thematic prizes will be given to participants.</p>	<p>1. Organise the activities 1 time per year, i.e. 2 times in total.</p> <p>2. Organise the activities 1 time per year, i.e. 2 times in total.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(c) 1. Activities in celebration of the National Day 2. Activities in celebration of Hong Kong's return to the motherland</p> <p>Organise activities in celebration of Hong Kong's return to the motherland to promote the love for the country and Hong Kong. Parents and their children can celebrate this meaningful occasion together. A wide variety of activities will be held, including large-scale singing and dancing performances, variety shows, game booths, etc.</p>	<p>Organise the activities 1 time per year respectively, i.e. 4 times in total.</p>
<p>(d) Raise residents' awareness of improving the environment in the community. Promote the messages of maintaining environmental hygiene, removing stagnant water in containers and planters and removing weeds among residents in the sub-district. Organise promotional activities in the sub-district.</p> <p>Promote the messages of maintaining environmental hygiene, regularly removing stagnant water in containers and planters and removing weeds among residents in the sub-district by setting up on-street booths, hanging banners and distributing leaflets.</p>	<p>Organise the activities 1 time every six months, i.e. 4 times in total.</p>
<p>(e) Organising beach cleaning activities</p> <p>Organise beach cleaning and refuse sorting activities in the sub-district. Beach cleaning day will be held twice a year. Volunteers will be recruited from the sub-district to clean beaches, enhancing the public's awareness of environmental protection.</p>	<p>Organise the activities 2 times per year.</p>