

Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Tsuen Wan Rural [Sub-district boundary map attached]



K12 - Tsuen Wan Rural



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Tsuen Wan Youth Association

Partnering organisation : Office of Mr WONG Kai-chun

Communication Channels of the Care Team :

Telephone :	6990 5695
Whatsapp :	6990 5695
Wechat :	caretwrural
Email :	caretwrural@gmail.com
Facebook:	荃灣區荃灣郊區關愛隊

List of Care Team members :

Captain :	Mr WONG Kai-chun
Vice-captain :	Ms YU Shuk-wah

Members :	Ms WAH Mei-ling Mr CHUNG Tin-yeung Mr WONG Wai-lun Mr CHAN Byron Mr PONG Cheuk-pun Mr CHENG Pak-man, Samme Ms NG Kin-sheung Mr CHAN Sai-kwong Ms YIU Chau-yee, Cherry Ms YIP Suet-ming
-----------	---

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 4176 services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 6 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organising activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity</p> <p>Promotional Scheme Related to Tsuen Wan Residents and Sense of Civic and National Identity</p> <ol style="list-style-type: none"> 1. Thematic Talks and Seminars 2. Parents-children General Education Study Tours 3. Community Achievements Sharing Exhibition 	Organise the activities 6 times, serving 600 people.
<p>(b) Organising new sports fun day for elders and children</p> <ol style="list-style-type: none"> 1. Experience pétanque 2. Experience cornhole 	Organise the activities 4 times.
<p>(c) Organising festive activities</p> <p>Family portrait taking services on Mother's Day and Father's Day</p> <p>Children STEAM interest classes</p> <p>Tsuen Wan innovation and art promoting carnival in celebration of Hong Kong's return to the motherland</p> <p>Mid-autumn lantern riddles activities</p> <p>Lunar New Year workshops</p> <p>Movie appreciation sessions celebrating the</p>	Organise the activities 14 times.

Service requirement	Key Performance Indicator (KPI)
National Day	
(d) Sharing sessions on building management	Organise the activities 4 times.
(e) Beach cleaning activities	Organise the activities 2 times.
(f) Talks on the investment market and cross-border e-commerce	Organise the activities 2 times.