

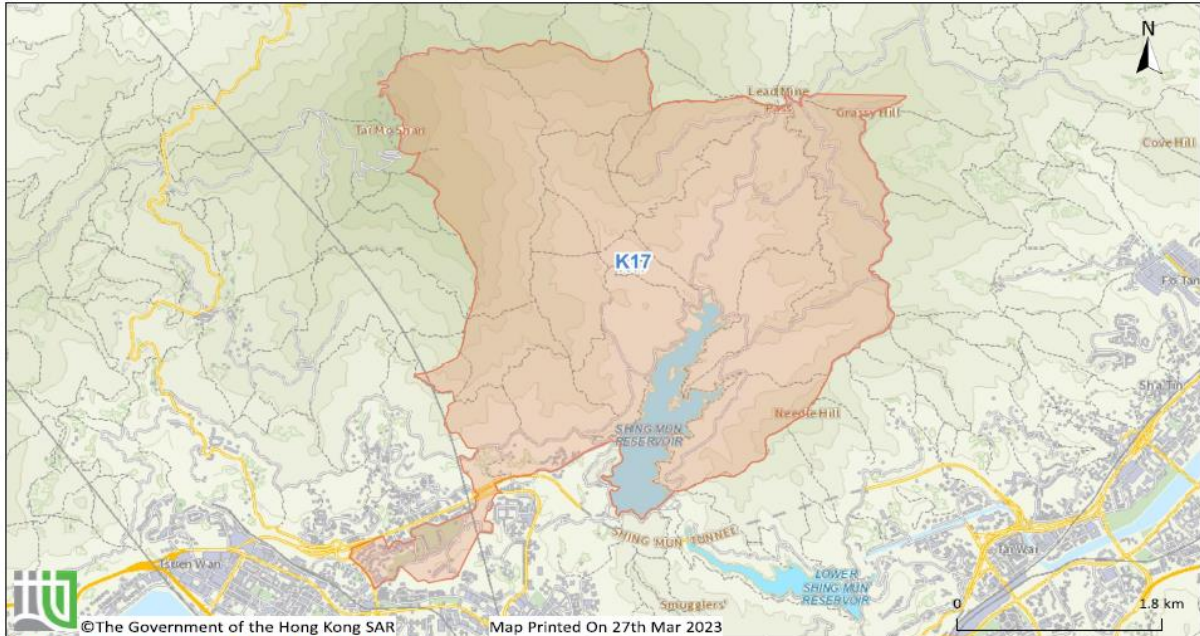
Information on Sub-district Care Teams

District : Tsuen Wan

Sub-district : Shek Wai Kok [Sub-district boundary map attached]



K17 - Shek Wai Kok



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Operating organisation : Tsuen Wan East Resident's Association

Partnering organisation(s) : Federation of Public Housing Estates

美髮研集社

Communication Channels of the Care Team :

Telephone :	9713 5805
Whatsapp :	9713 5805
Facebook :	荃灣區石圍角關愛隊

List of Care Team members :

Captain :	Mr MAN Yu-ming
Vice-captain :	Mrs YIM TSUI Yuk-shan
Members :	Ms NG Wai-lan Mr LEE Wai-wang Ms LEI Wen-fang Mr FUNG Pak-huen Mr CHIU Kwan-chak

	<p>Ms HE Xiaomei Mr CHAN Hau-cheung Mr LEUNG Sai-sun Ms LUI Yuk-wah Ms MAK Yee-wah</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 31% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 1600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 120 services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health day in the sub-district. Provide health checks and hold health talks for elders. 1. Measure elders' blood pressure, weight and blood oxygen level weekly 2. Vaccination outreach 3. Health carnivals 4. Free haircuts	100 times in total
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity. 1. Carnivals promoting the Basic Law/National Security Day	6 times in total

Service requirement	Key Performance Indicator (KPI)
<p>2. Anti-crime/fire prevention carnivals</p> <p>3. Organise visits/parents-children one-day tours in relation to education on the rule of law and civic awareness: police stations, fire stations, Liberation Army's Barracks, the Legislative Council, the Commissioner's Office of China's Foreign Ministry in the Hong Kong S.A.R., etc.</p>	
<p>(c) Organise celebrating activities during festivals. in the sub-district</p> <p>1. Mid-autumn cum the National Day carnival</p> <p>2. Activities in celebration of Hong Kong's return to the motherland</p> <p>3. Movie appreciation sessions</p> <p>4. Dragon Boat Festival fun day</p>	8 times in total
<p>(d) Organise neighbourhood social activities, including giving away flowers on Mother's Day and tea gatherings on Mother's Day and Father's Day.</p>	4 times in total
<p>(e) Organise anti-rodent and anti-mosquito talks and provide the related services.</p>	4 times in total
<p>(f) Provide passport photo taking services.</p>	4 times in total