

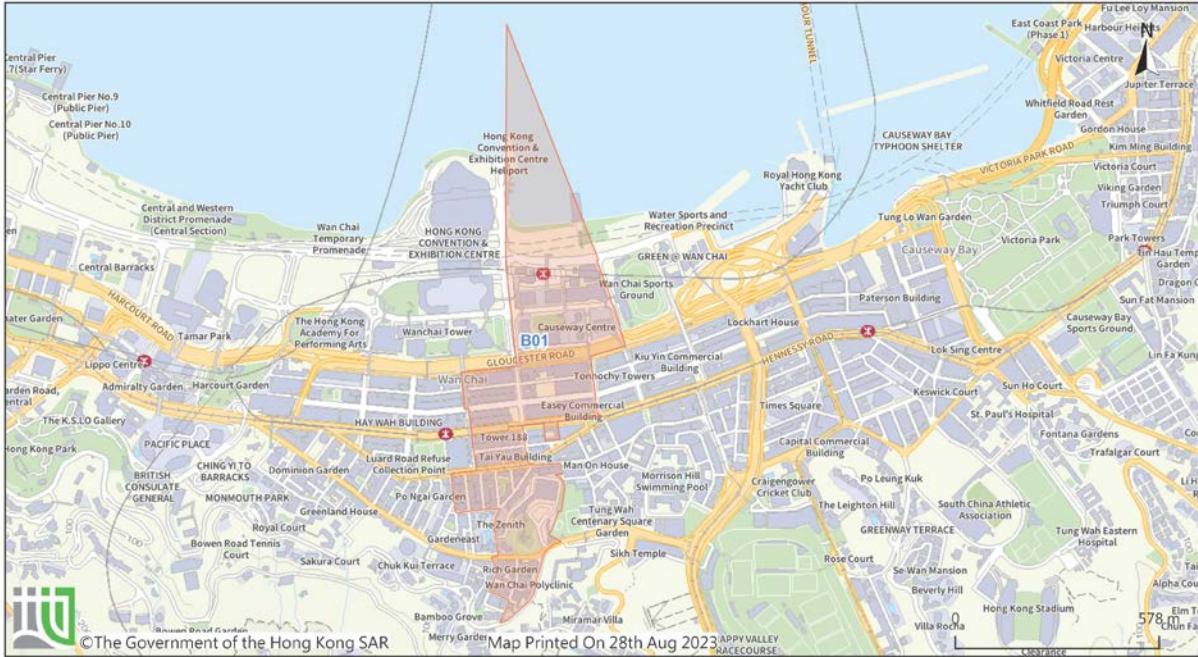
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Hennessy [Sub-district boundary map attached]



B01 Hennessy



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Operating organization: The Hong Kong Wan Chai District Association Limited

Partnering organization(s): Friends of the Stubbs
Wan Chai Yin Ngai Society
Younger Look
Hong Kong Wenchang Community Organisations Limited
Hong Kong Youth & Tertiary Students Association Limited
Wan Chai Community Association
Centre Stage Squarer Limited
Kwai Kong Fund Association Limited
Causeway Bay Association Limited
Women Gather Association
Bauhinia Association Limited
Hong Kong Causeway Bay Industry and Commerce

Association Limited
Hong Kong Harmony Association Limited
Jardine's Lookout Residents Association
Hong Kong Youth Culture & Art Development Association
The Six Arts General Association of Hong Kong
The Federation of Broadwood Associates
New Century Society Limited
Man Yue Club Limited
The Federation of Broadwood Associates
The Hong Kong Executive Administrative & Clerical Staff Association

Communication Channels of the Care Team:

Telephone:	8493 0750
Email:	hennessyCT2023@gmail.com
Whatsapp:	8493 0750
Facebook:	灣仔區軒尼詩關愛隊

List of Care Team members:

Captain:	Miss Lau Pui Shan
Vice-Captain:	Dr Cheung Man Ka
Members:	Mr Wong Sau Tung Mr Suen Man Hon Mr Yuen Koon Yu Mrs Leung Fung Lee Miss So Wing Yu Mr Wong Kwok Wah Mrs Chan Chau On Mr Lau Shek Yin Ms Chen Xiao Jing Ms Li Pui Wah

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with them.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other	Provide information/services to at least 500 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 170 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make</p>	<p>Visit every year at least five "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as helping those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To jointly organise large-scale community activities with other organisations in Wan Chai district.	(1) During the service period of the Care Team in 2023-2025, it is estimated that activities will be held once each year and twice for the whole period.

Service requirement	Key Performance Indicator (KPI)
	(2) It is estimated that the number of persons in the sub-district to be covered each time will be 200, making a total of 400 persons to be included.
(b) To organise activities to assist the Government in promoting thematic messages, such as the Basic Law and the National Security Law.	<p>(1) During the service period of the Care Team in 2023-2025, it is estimated that activities will be held twice each year and four times for the whole period.</p> <p>(2) It is estimated that the number of persons in the sub-district to be covered each time will be 100, making a total of 400 persons to be included.</p>
(c) To invite team members from the performing arts sector to organise community performances on a regular basis so as to enrich the lives of the residents.	<p>(1) During the service period of the Care Team in 2023-2025, it is estimated that performances will be given once each year and twice for the whole period.</p> <p>(2) It is estimated that the number of persons in the sub-district to be covered each time is 150, making a total of 300 persons to be included.</p>
(d) To invite team members from the performing arts sector to organise acting and singing workshops and sharing sessions to share their professional experience with residents who are interested in performing arts in various sub-districts, and to teach them the relevant skills at the same time so as to upgrade the standard of living of the residents.	<p>(1) During the service period of the Care Team in 2023-2025, it is estimated that workshops will be organised once each year and twice for the whole period.</p> <p>(2) It is estimated that the number of persons in the sub-district to be covered each time is 100, with a total of 200 persons to be included.</p>
(e) To invite team members who are celebrities to pay regular home visits in the sub-district	(1) During the service period of the Care Team in 2023-2025, it is estimated that

Service requirement	Key Performance Indicator (KPI)
<p>to take care of the lives of the residents there.</p>	<p>visits will be made twice each year and four times for the whole period.</p> <p>(2) It is estimated that the number of persons in the sub-district to be covered each time will be 50, making a total of 200 persons to be included.</p>
<p>(f) To invite collaboration from traders of daily necessities in the sub-district to provide special offers to the elderly, so as to practically help the residents in their daily lives.</p>	<p>(1) It is estimated that a total of 10 traders will be covered during the service period of the Care Team in 2023-2025.</p> <p>(2) It is estimated that 2 000 persons will be benefited.</p>
<p>(g) To introduce the community support service called "I Can Help You", of which free services in specific areas of daily living are designed for residents to enjoy, such as simple home repairs, homework guidance for students, surrogate shopping and home delivery for the elderly people.</p>	<p>(1) During the service period of the Care Team in 2023-2025, it is estimated that services will be provided four times each year and eight times in total for the whole period.</p> <p>(2) It is estimated that 100 households will be benefited.</p>