

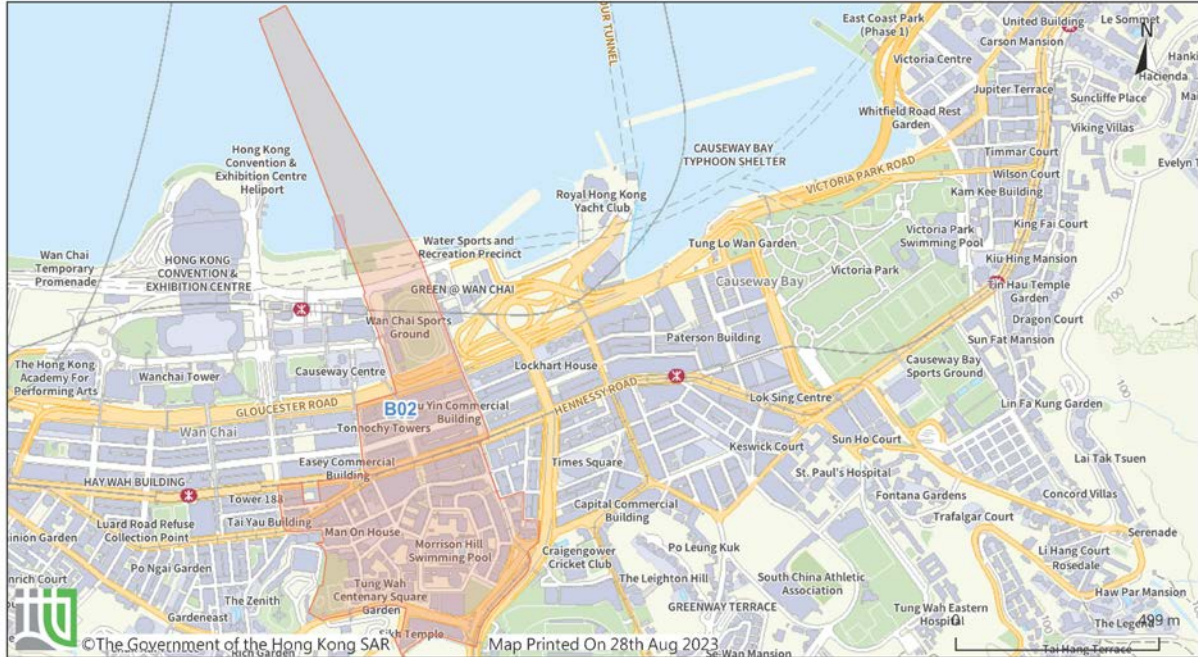
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Oi Kwan [Sub-district boundary map attached]



B02 Oi Kwan



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Operating organization: Hong Kong Youth & Tertiary Students Association Limited

Partnering organization(s): China Resources Enterprise, Limited (CR Enterprise)
Parents With Child Association
Inner Mongolia Hing Yuen(H.K.) Co., Ltd.
Hong Kong Fujian Women Association LTD.
Hong Kong Federation Of Fujian Associations Limited
Wan Chai Friendship Association Ltd
Wan Chai District Charitable Care For The Elderly Association
Hong Kong Social Concern Group
New Youth Cadet
Joint Committee For The Wan Chai Buildings Owners & Owners' Corporations
The Hong Kong Wan Chai District Association Limited
Piu Kiu Middle School

福建同鄉會青年團

Harmony Elderly Charitable Fund Limited

Communication Channels of the Care Team:

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Whatsapp:	9786 9297
Facebook:	灣仔愛群青學協關愛隊

List of Care Team members:

Captain:	Mr Li Wenjin
Vice-Captain:	Mr Wan Chun Man
Members:	Mr Ng Wun Kit Mr Li Minghan Matthew Mr Muk Ka Chun Ms Tang Siu Mui Mr Lee Yum Sheng Mr Yeung Yun Sik Mr Chiu Chi Ho Ms Tse Fong Mrs Liu Shengqun Mr Chan Hau Chung

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the

Service requirement	Key Performance Indicator (KPI)
	residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information	Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
<p>technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need).</p>	<p>Provide services for those in need at least 110 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To provide health information to the elderly groups, e.g. organising health days for the elderly in the sub-district, provision of simple health assessments/information on physical fitness, organising health seminars and playing simple games, etc.	Such activities will be organised for four times.
(b) To organise activities for promotion of the Basic Law, the National Security Law, education on rule of law, and sense of national identity, e.g. organising promotion activities in the sub-district, including	Such series of activities will be organised for four times.

Service requirement	Key Performance Indicator (KPI)
exhibitions, seminars and quiz games.	
<p>(c) To organise festive activities</p> <p>Organising various festive activities in the sub-district (e.g. flag-raising ceremonies in schools to enhance students' sense of national identity and sense of belonging to the country), National Day celebrations (e.g. organising home place cultural carnivals to introduce to residents the different cultures of their home places during the National Day to raise the residents' sense of affinity towards the country and their sense of national identity), etc.</p>	Such activities will be organised four times.
<p>(d) Healthy Wan Chai</p> <p>Community-wide campaign aiming in building a healthy Wan Chai District</p>	Such activities will be organised five times.