

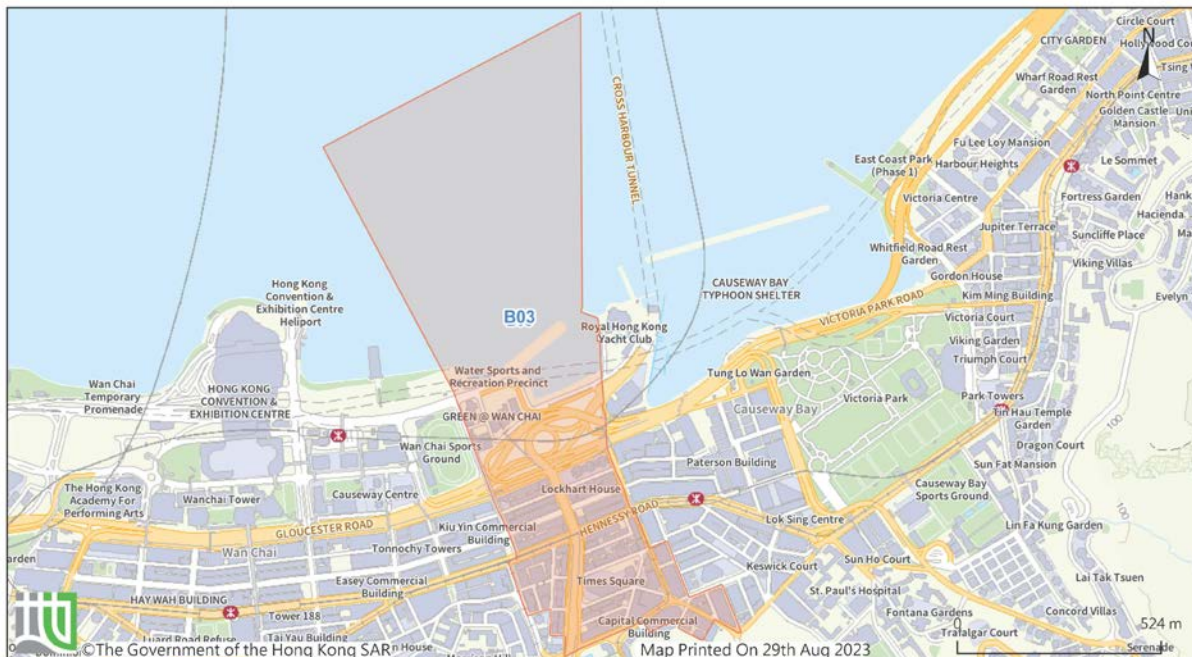
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Canal Road [Sub-district boundary map attached]



B03 Canal Road



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- Operating organization:** New Youth Cadet
- Partnering organization(s):** Wan Chai Friendship Association
Joint Committee For the Wanchai Buildings Owners and Owners' Corporations
The Hong Kong Wan Chai District Association Limited
The Hong Kong Island Federation Limited
Wanchai Community Activities Centre
Wan Chai Kai-fong Welfare Association
Wan Chai District Charitable Care for the Elderly Association
Wan Chai Sports Federation
Harmony Elderly Charitable Fund Limited
Hong Kong Federation of Hainan Community Organizations Limited
The Islamic Union of Hong Kong Da'wah (Islamic Propagation) Committee

**Li Fei Piu Kung Fu Neocities Organisation
The China Hong Kong Traditional Wushu, Dragon and
Lion Dance Association
Guangdong-Hong Kong-Macao Greater Bay Area
Wushu Alliance**

Communication Channels of the Care Team:

Telephone:	9616 0892
Email:	wcct.cr@gmail.com
Whatsapp:	9616 0892
Facebook:	鵝頸關愛隊

List of Care Team members:

Captain:	Mr Suen Yat Hau
Vice-Captain:	Miss Chung Ka Man Jacqueline
Members:	Mr Chan Chi Shing Ms Chan Miu Wang Mr Chan Kwok Chu Mr Cheng Tin Lun Mr Wong Kam Pang Mr Lam Kwok Ming Mrs Lam Ngoi Han Anita Mrs Yiu Suet Mui Connie Mr Ma Fung Wai Kasim Mr Ngai Yik Man

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within 20 days after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.

Service requirement	Key Performance Indicator (KPI)
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
<p>making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 170 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To organise activities for promotion of the Basic Law, the National Security Law, celebrations for Hong Kong's Return to the Motherland, celebrations for the National Day, education on rule of law, and the sense of national identity. Organising promotion activities in the sub-district, including exhibitions, seminars, film appreciation seminars and quiz games.	Relevant activities will be organised four times with an average of about 100 participants per activity.

Service requirement	Key Performance Indicator (KPI)
<p>(b) To organise various festive and social activities and offer season greetings to the elderly groups, residents and those in need to promote neighbourhood relations, e.g. Mother's Day and Father's Day celebrations, Mid-Autumn Festival and Lunar New Year night carnivals/fun days, tea gatherings and local sightseeing tours, etc.</p>	<p>Relevant activities will be organised six times with an average of about 150 participants per activity.</p>
<p>(c) To organise environmental publicity and educational activities to enhance the environmental awareness of residents in the sub-district and assisting in publicising the Government's environmental policies, e.g. organising workshops on environmental protection/visits or educational activities on MSW Charging.</p>	<p>Relevant activities will be organised three times with a total of about 300 participants.</p>
<p>(d) To organise activities for dissemination of Government's information, including the information on building rehabilitation for building owners and owners' corporations in the sub-district so as to encourage the residents to carry out timely repairs and maintenance for proper building management, e.g. organising talks on the policies and information on building rehabilitation, tea gatherings or parties, etc.</p>	<p>Relevant activities will be organised six times with an average of about 120 participants per activity.</p>
<p>(e) To organise activities for promoting Government's safety policies and raising public awareness on the prevention of deception, winter precaution, prevention of fire, e.g. organising relevant seminars, setting up street counters and distribution of leaflets in the sub-district.</p>	<p>Relevant activities will be organised twice with an average of about 200 participants per activity.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(f) To organise major sports promotion activities to raise the interest of residents in doing exercises and promote the benefits of regular exercise to health, e.g. organising national martial arts exchange activity and exercise demonstrations to enable the residents to experience various types of exercises.</p>	<p>Relevant activities will be organised once with about 800 participants.</p>
<p>(g) To organise large-scale activities for promotion of services provided by Care Teams and collection of public views on its services. e.g. Setting up consultation counters in the sub-district and organising major events for volunteers (e.g. Volunteers' Award) to collect public views and give commendation to volunteers respectively.</p>	<p>Relevant activities will be organised four times with an average of about 200 participants per activity.</p>
<p>(h) To organise volunteer training activities to recruit and train more residents and young people to join the Care Teams in order to provide better services.</p>	<p>Relevant activities will be organised twice with about 70 participants.</p>