

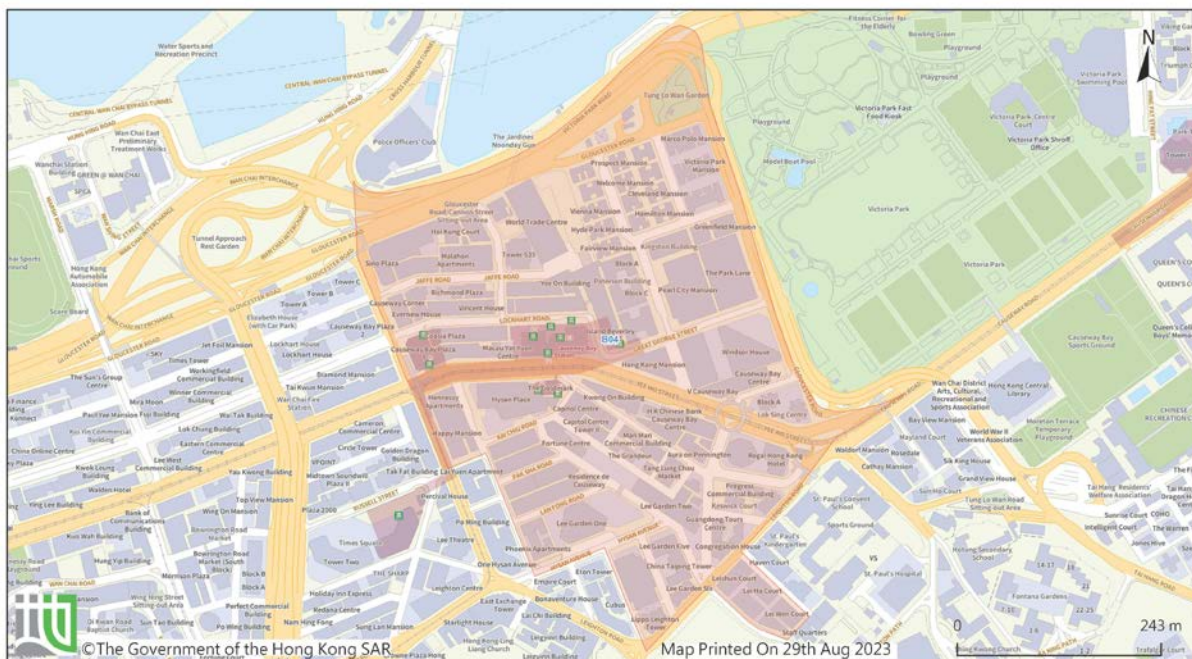
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Causeway Bay [Sub-district boundary map attached]



B04 Causeway Bay



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- Operating organization:** Causeway Bay Association Limited
- Partnering organization(s):** The Hong Kong Wan Chai District Association Limited
Paterson Street Area Flat-owners Association Limited
Wanchai District Women's Association
Hong Kong Wenchang Community Organisations Limited
H.K Federation of Hainan Community Organisations Ltd.
The Road Safety Patrol
Hong Kong Sing's Power Arts Association
Wan Chai Community Association
Wan Chai Yin Ngai Society
Friends of the Stubbs
Bauhinia Association
Hong Kong Causeway Bay Industry and Commerce Association Limited

Hong Kong Harmony Association Limited
Jardine's Lookout Residents Association
The Federation of Broadwood Associates
The Six Arts General Association of Hong Kong
Society for Broadwood Community
The Society For The Aid And Rehabilitation Of Drug
Abusers
Global Cham Clansmen Hakka Friendship Association
 渣甸坊販商協會
Federation Of Hong Kong Kowloon New Territories
Hawkers Association
Youth Converge Limited
Hatcher Foundation Limited
Hong Kong Postal Workers Union
Cancerinformation.Com.HK Charity Foundation
Limited
Association of Doctors for Social Responsibility Hong
Kong Charity
Government EMSD Staff Union
Hong Kong Leisure and Cultural Services Department
Employees General Union
Food and Environmental Hygiene Department Law
Enforcement Staff Union
Hong Kong Post Office Senior Postmen Association
 同安聯誼會
Women Gather Association
Youth Concern Association

Communication Channels of the Care Team:

Telephone:	5139 0759
Email:	b04careteam@gmail.com
Whatsapp:	5139 0759

List of Care Team members:

Captain:	Mr Li Man Keung Edwin
Vice-Captain:	Ms Lam Yik

Members:	<p>Ms Mok Ruby</p> <p>Mr Ng Wai Lun</p> <p>Mr Cheung Wai Kuen Eric</p> <p>Ms Choi Sau Bun Belinda</p> <p>Mr Lau Chi Hang</p> <p>Mr Chiu Chun Ho</p> <p>Ms Ho Yuen Mui</p> <p>Ms Lee Yet Ching</p> <p>Ms Tsui Heung Mei</p>
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Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households in the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 170 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 2 to 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 10 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) To organise activities for promotion of the Basic Law, the National Security Law, education on rule of law and sense of national identity, e.g. organising promotional activities in the sub-district, including exhibitions, seminars and quiz games.</p>	<p>Relevant activities will be organised three times :</p> <ol style="list-style-type: none"> 1. Understanding of “One Country, Two Systems”, Visit to the Legislative Council with not less than 100 participants. 2. National Security Education Day with not less than 300 participants. 3. Community activities on the Constitution, the Basic Law and “One Country, Two Systems” with not less than 300 participants.
<p>(b) To organise the activity entitled "Healthy Causeway Bay - Health Day for the Elderly" to provide health services and relevant information to the elderly groups in the sub-district with a view to connecting the community under the theme of health. The thematic Health Day for the Elderly is organised to provide simple health check-up service, information on physical fitness, home tele-consultation service, home-based video stretching programme, workshops and seminars, as well as medical follow-up escort service to cater for the different needs of the residents in a holistic manner.</p>	<p>Relevant activities will be organised seven times:</p> <ol style="list-style-type: none"> 1. Health check-ups and talks by Western medicine practitioners with not less than 300 participants per activity. 2. Health check-ups and talks by Chinese medicine practitioners with not less than 300 participants per activity. 3. Physiotherapy workshop and seminar with not less than 300 participants per activity. 4. Home Tele-consultation service by visiting Chinese and Western medicine practitioners - volunteer outreach service to assist people with walking difficulties, serving not less than 100 persons. 5. Home-based Video Stretching Programme -volunteer outreach service to households, serving not less than 100 persons. 6. Medical Follow-up Escort Service Serving not less than 100 persons.

Service requirement	Key Performance Indicator (KPI)
<p>(c) To organise festive events such as celebrations for Hong Kong's Return to the Motherland, National Day celebrations, Spring Festival or Mid-Autumn Festival, etc. so as to enhance residents' understanding of Chinese culture, and strengthen their sense of national identity and national pride towards the country.</p>	<p>Relevant activities will be organised eight times with an average of not less than 100 participants per activity.</p> <p>Including but not limited to the festive events such as celebrations for Hong Kong's Return to the Motherland, celebrations for the National Day, Spring Festival, Mother's Day, Father's Day and Mid-Autumn Festival, etc.</p> <ol style="list-style-type: none"> 1. Celebrations for Hong Kong's Return to the Motherland 2. Celebrations for the National Day 3. Spring Lantern Festival 4. Tuen Ng Festival 5. Mid-Autumn Festival 6. Mother's Day 7. Father's Day
<p>(d) To assist in the promotion and publicity of government policies (e.g. encouraging "three-nil" buildings to form owners' corporations; raising public awareness of crime prevention, fire prevention, environmental hygiene, epidemic prevention and control as well as promotion of vaccination, etc.).</p>	<p>Relevant activities will be organised twice with an average of not less than 300 participants per activity.</p> <ol style="list-style-type: none"> 1. "3P" Talks (crime prevention, fire prevention and epidemic prevention) 2. Talks on vaccination
<p>(e) Training of volunteers</p>	<p>Provide training for 20 volunteers twice a year. Actively encourage young people to become volunteers.</p>
<p>(f) Kick-off Ceremony and Others</p>	<p>/</p>

Service requirement	Key Performance Indicator (KPI)
(g) Career Experts Leading a Positive Life.	Provide job training, interviews and job matching to the unemployed. Serving not less than 100 persons.