

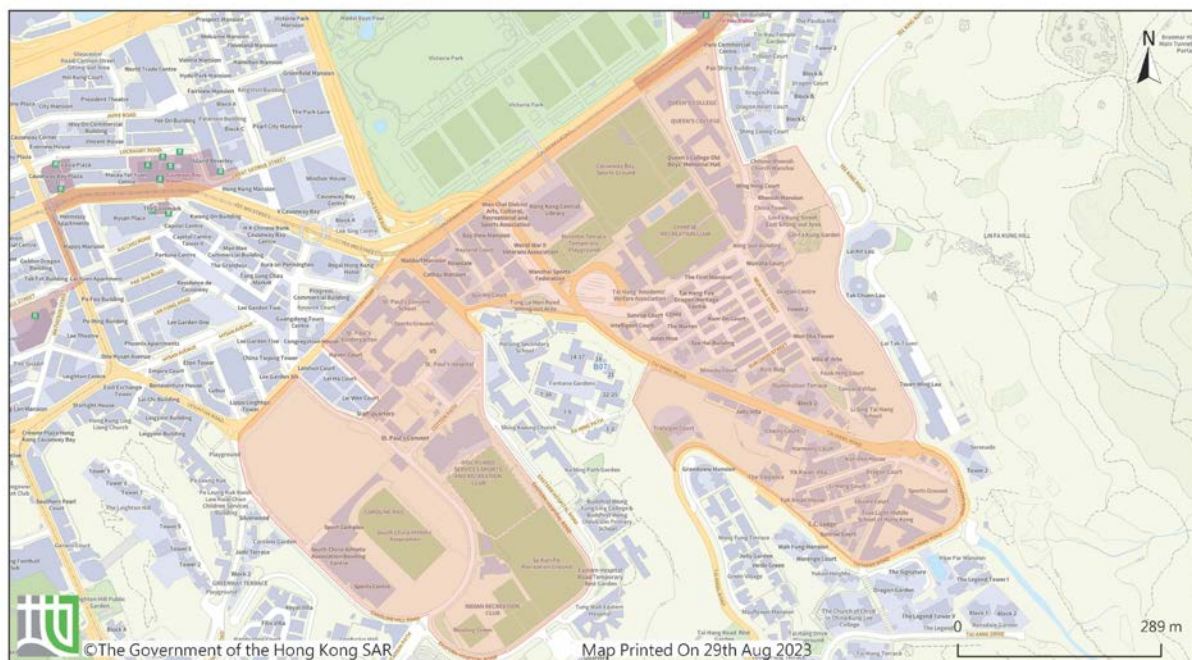
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Tai Hang [Sub-district boundary map attached]



B07 Tai Hang



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Operating organization: Kwai Kong Fund Association Limited

Partnering organization(s): Hong Kong Guangxi Hong Kong East Service Center
The Hong Kong Wan Chai District Association Ltd
HK Youth Culture & Arts Development Association
The Federation of Broadwood Association
Society for Broadwood Community
The Six Arts General Association of Hong Kong
Confucius Hall Secondary School
Hong Kong Wan Chai Fans Performance Association
New Century Society Limited
Wan Chai Yin Ngai Society
Causeway Bay Association Limited
Centre Stage Squarer Limited
Hong Kong Causeway Bay Industry And Commerce Association Limited
Hong Kong Wenchang Community Organisations Limited

Wan Chai Community Association
Hong Kong Harmony Association Limited
Happy Valley Community Association
Tai Hang Concern Association
Hong Kong Sing's Power Arts Association
Min Xi Tang Chinese Culture Media Company Limited
Hong Kong Rejoice Arts Centre
Association of Hongkong Dance Organizations
Hong Kong Ethnic Dance Group
Friends of the Stubbs
Bauhinia Association Limited
Tai Hang Residents' Welfare Association

Communication Channels of the Care Team:

Telephone:	5231 3328
Email:	kkf.kammy@gmail.com/ kkf.mandy@gmail.com
Whatsapp:	5231 3328

List of Care Team members:

Captain:	Mr Lee Raymond
Vice-Captain:	Ms Pun Kwai To Passy
Members:	Ms Tang Shuk Yee Alice Dr Lai Sze Wah Mr Lee Wai Shing Mr Lo Chi Ho Mrs Chan Hau Li Kally Mr Chan Chun Fai Wilbut Mr Tsang Chiu Hin Michael Mr Ho Chun Tung Mr Wong Chun Ho John Miss Hung Dick On

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other	Provide information/services to at least 300 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 110 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make</p>	<p>Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To visit and record the singleton elders, especially the hidden elderly, in the sub-district, introduce the information on elderly services in the sub-district and the channels to obtain such services, as well as	Such activities will be organised 10 times with an average of not less than 50 participants per activity.

Service requirement	Key Performance Indicator (KPI)
<p>referring the elderly in need to relevant departments or organisations for follow-up actions; and to organise diversified activities as a medium of communication to publicise the Government's policies and to encourage the elderly to integrate into the community, such as setting up household cleansing and repairing teams, pet check-ups team, and haircut and hair styling teams to provide door-to-door services for the elderly in the sub-district.</p>	
<p>(b) To organise activities to promote health education and provide health information to the residents, elderly and school children in the sub-district, e.g. organising health days for the elderly or school children, free health assessments for the elderly, provision of information on physical fitness, and organising health seminars, etc.</p>	<p>Such activities will be organised four times with an average of not less than 50 participants per activity.</p>
<p>(c) To organise activities for promotion of education on rule of law and raise the sense of national identity, e.g. organising activities in the sub-district to promote the Basic Law and the National Security Law, including exhibitions, seminars and quiz games.</p>	<p>Such activities will be organised four times with an average of not less than 100 participants per activity.</p>
<p>(d) To organise environmental publicity and educational activities to enhance the environmental awareness of residents in the sub-district and assisting in publicising the Government's environmental policies, e.g. educational activities on MSW Charging.</p>	<p>Such activities will be organised four times with an average of not less than 80 participants per activity.</p>

Service requirement	Key Performance Indicator (KPI)
(e) To organise activities on youth development and employment to help young people in the sub-district to explore the way forward, such as talks on guidance to employment in the Greater Bay Area and workshops on life planning.	Such activities will be organised twice with an average of not less than 50 participants per activity.
(f) To collect public views on issues specified by the Wan Chai District Office (WCDO) and reflect them to government departments in writing.	WCDO will be assisted in collecting public views for a total of four times.
(g) To organise celebrations for the National Day and Hong Kong's Return to the Motherland to raise the residents' sense of national identity and enhance their sense of belonging to the country, e.g. organising district flag-raising ceremonies, National Day and handover carnivals in the sub-district.	Such activities will be organised four times with an average of not less than 100 participants per activity.
(h) To organise various festive and social activities in the sub-district to promote neighbourhood relations, e.g. Mother's Day celebrations, Lunar New Year gatherings, local sightseeing tours as well as cultural, recreational and sports activities.	Such activities will be organised eight times with an average of not less than 50 participants per activity.