

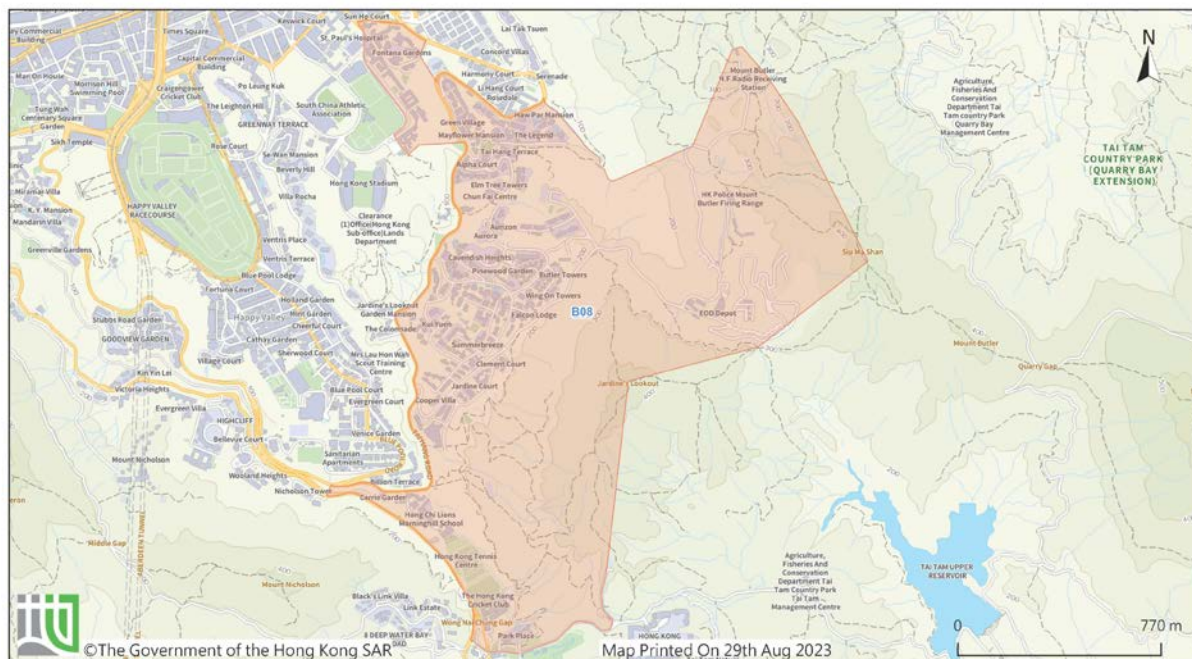
## Information on Sub-district Care Teams

**District:** Wan Chai

**Sub-district:** Jardine's Lookout [Sub-district boundary map attached]



B08 Jardine's Lookout



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- Operating organization:** Hong Kong Causeway Bay Industry and Commerce Association Limited
- Partnering organization(s):** Sheng Kung Hui Kindergarten  
The Hong Kong Buddhist Association  
Hong Kong New Arrivals Services Foundation Limited  
Seedland Educational Charitable Foundation  
Jardine's Lookout Residents' Association  
French International School  
Hotung Secondary School Alumni Association  
Racial Integration Education  
Blue Planet Action  
Hong Kong Harmony Association  
Chung Sing Benevolent Society  
Stem Cell Card Limited  
Hong Kong Commercial Chamber Ltd.  
Lee Clansmen's Association Limited

**Hong Kong International Youth Artists Society**  
**Hong Kong St John Ambulance Brigade Hong Kong**  
**Island Command, He No.2 Corp, Causeway Bay**  
**Division**  
**The Hong Kong Wan Chai District Association Ltd**  
**Hong Kong Youth & Tertiary Students Association**  
**Limited**  
**Bauhinia Association Limited**  
**Hong Kong Sing's Power Arts Association**  
**New Century Society Limited**  
**Causeway Bay Association Limited**  
**Hong Kong Wenchang Community Organisations**  
**Limited**  
**HK Youth Culture & Art Development Association**

**Communication Channels of the Care Team:**

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Email:	jlcareteam2023@gmail.com
Whatsapp:	9585 9341
WeChat:	+852 9585 9341
Facebook:	灣仔區渣甸山關愛隊
Instagram:	jlcareteam

**List of Care Team members:**

Captain:	Mr Fung Kui Kei
Vice-Captain:	Ms Yeung Po Fung
Members:	Ms Lee Pui Yi Rebecca Mr Lee Chak Man Mr Ng Hoi Shing Mr Wong Cho Hang Stanley Miss Lee Kwok Hei Gloria Dr Wong Tsz Tat Ms Cheng Ka Ki Mr Singh Baljinder Mr Wong Tze Yau Fernando Ms Lin Qian

**Summary of Services for the Sub-district:**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other	Provide information/services to at least 240 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 260 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 50 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make</p>	<p>Visit every year at least two to five "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	

## 2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Volunteer Training. Instructors will be invited to provide training, including courses on simple home repair/cleaning for 10 volunteers. Each course will cover 3 sessions with duration of about 2 hours for each session.	Upon completion of the courses, volunteers will be able to provide simple home repair/cleaning services to the elderly/households in need in the sub-district.

Service requirement	Key Performance Indicator (KPI)
(b) To organise publicity activities on strengthening national education.	Different types of activities will be organised for six times in total, with an average of not less than 40 participants per activity.
(c) To organise activities related to recycling and publicity to promote the SAR Government's environmental policies.	Relevant activities will be organised once every six months for a total of four times during the term of the funding agreement, with an average of not less than 60 participants per activity.
(d) To organise activities for promotion of mental health. To strengthen support for promoting the mental health of residents, elderly and school children in the sub-district, and publicise and educate them on the significance of mental health, e.g. organising talks on mental health. For people with poor mental health, they will be referred to relevant government department for further professional counselling.	Relevant activities will be organised once every year for a total of two times during the term of the funding agreement, with an average of not less than 60 participants per activity.
(e) To organise festive activities to celebrate Hong Kong's Return to the Motherland so as to raise the residents' sense of national identity and enhance their sense of belonging to the country, e.g. organising variety shows to celebrate the occasion with the public through songs and dances, and bring the local community together and foster a good relationship between neighbours at the same time.	Relevant activities will be organised once every year for a total of two times, with an average of not less than 200 participants per activity.
(f) To organise festive activities to celebrate the National Day so as to raise the residents' sense of national identity and enhance their sense of belonging to the country, e.g.	Relevant activities will be organised once every year for a total of two times, with an average of not less than 200 participants per activity.

Service requirement	Key Performance Indicator (KPI)
<p>organising variety shows to celebrate the occasion with the public through songs and dances, and bring the local community together and foster a good relationship between neighbours at the same time.</p>	
<p>(g) To organise social activities to promote the relations between ethnic minorities and the Chinese in the sub-district, such as Racial Diversity Carnival to enable the Chinese to understand the culture of the ethnic minorities in the sub-district, and to provide opportunities for them to gain first-hand experience of different cultures of ethnic minorities. Likewise, the participating ethnic minorities can take the opportunity to learn more about the culture and history of the Chinese and Hong Kong, thereby promoting racial inclusion</p>	<p>Relevant activities will be organised once every year for a total of two times, with an average of not less than 100 Chinese and not less than 50 members of ethnic minorities per activity.</p>
<p>(h) To organise various festive and social activities in the sub-district to promote neighbourhood relations, e.g. Lunar New Year Fortune God Worship and gatherings, Halloween Costume Carnival, and Christmas Carnival, etc.</p>	<p>Relevant activities will be organised three times each year for a total of six times, with an average of not less than 100 participants per activity.</p>
<p>(i) To collect public views on new policies of the Wan Chai District Office (WCDO) and relay them to government departments in writing.</p>	<p>WCDO will be assisted in collecting public views for four times.</p>