

## Information on Sub-district Care Teams

**District:** Wan Chai

**Sub-district:** Broadwood [Sub-district boundary map attached]

 **GEOINFO MAP**  
地理資訊地圖

B09 Broadwood



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**Operating organization:** HK Youth Culture & Art Development Association

**Partnering organization(s):** The Federation of Broadwood Association

Society for Broadwood Community

The Six Arts General Association of Hong Kong

Confucius Hall Secondary School

Hong Kong Wan Chai Fans Performance Association

H. K. Federation of Hainan Community Organization Ltd.

SungLee Korean Language School

New Century Society Limited

Wan Chai Yin Ngai Society

The Hong Kong Wan Chai District Association Limited

Causeway Bay Association Limited

Centre Stage Squarer Limited

Kwai Kong Fund Association Limited

Hong Kong Causeway Bay Industry and Commerce

**Association Limited**  
**Hong Kong Wenchang Community Organisations Limited**  
**Wan Chai Community Association**  
**Tung Lin Kok Yuen**  
**Hong Kong Harmony Association Limited**  
**Happy Valley Community Association**  
**Tai Hang Concern Association**  
**T&F Dancing Association**  
**Hong Kong Sing's Power Arts Association**  
**Min Xi Tang Chinese Culture Media Company Limited**  
**Hong Kong Rejoice Arts Centre**  
**Association of Hongkong Dance Organizations**  
**Hong Kong Ethnic Dance Group**  
**Friends of the Stubbs**  
**Bauhinia Association Limited**  
**Hong Kong Guangxi Hong Kong East Service Center**  
**ISS EastPoint Property Management Limited (Villa Lotto)**  
**Golden Resources Development International Limited**  
**Beverly Hill (Estate Management) Limited**  
**Urban Property Management Limited(Jade Terrace,  
Silverwood)**  
**Federation of International SME Limited**  
**Hong Kong Art Researching Association**  
**Road Safety Patrol**  
**GBA Youth Entrepreneurs Association**  
**Hong Kong Chaoshan Elite Association Limited**  
**Chinese Creative Commerce Network Limited**

**Communication Channels of the Care Team:**

Telephone:	9809 6625
Email:	b09careteam@gmail.com
Whatsapp:	9809 6625

**List of Care Team members:**

Captain:	Mr Lee Yiu Hee
Vice-Captain:	Dr Ng Su San
Members:	Ms Tin Ka Lai Carly Mr Young Man Kim

	<p>Mr Yu Kit Wai David</p> <p>Ms Jiang Hong</p> <p>Miss Wong Pui Wah Teresa</p> <p>Mr Hung Ho Ching</p> <p>Mr Lee Kin Ngai Kenneth</p> <p>Mr Fung Ka Ho Carlos</p> <p>Mr Lam Kai Ling Vincent</p> <p>Ms Lui Pui King</p>
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### Summary of Services for the Sub-district:

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three weeks after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households in the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 50 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 10 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To visit and record the singleton elders, especially the hidden elderly, in the sub-district, introduce the information on elderly services in the sub-district and the channels to obtain such services, as well as referring the elderly in need to relevant departments or organisations for follow-up actions; and to organise diversified activities as a medium of communication to publicise the Government's policies and to encourage the elderly to integrate into the community, such as setting up household cleansing and repairing teams, pet volunteers' teams, and haircut and hair styling teams to provide door-to-door services for the elderly in the sub-district.	Such activities will be organised four times with an average of not less than 50 participants per activity.
(b) To organise activities to promote health education and provide health information to the residents, elderly and school children in the sub-district, e.g. organising health days for the elderly or school children, free health assessments for the elderly, provision of information on physical fitness, and organising health seminars, etc.	Such activities will be organised four times with an average of not less than 50 participants per activity.
(c) To organise activities for promotion of education on rule of law and raise the sense of national identity, e.g. organising activities in the sub-district to promote the Basic Law and the National Security Law, including exhibitions, seminars and quiz games.	Such activities will be organised four times with an average of not less than 80 participants per activity.
(d) To organise environmental publicity and educational activities to enhance the	Such activities will be organised four times with an average of not less than 80

Service requirement	Key Performance Indicator (KPI)
<p>environmental awareness of residents in the sub-district and assisting in publicising the Government's environmental policies, e.g. educational activities on MSW Charging.</p>	<p>participants per activity.</p>
<p>(e) To organise activities on youth development and employment to help young people in the sub-district to explore the way forward, such as talks on guidance to employment in the Greater Bay Area and workshops on life planning.</p>	<p>Such activities will be organised four times with an average of not less than 100 participants per activity.</p>
<p>(f) To collect public views on issues specified by the Wan Chai District Office (WCDO) and reflect them to government departments in writing.</p>	<p>WCDO will be assisted in collecting public views for twice.</p>
<p>(g) To organise celebrations for the National Day and Hong Kong's Return to the Motherland to raise the residents' sense of national identity and enhance their sense of belonging to the country, e.g. organising district flag-raising ceremonies, National Day and Handover carnivals in the sub-district.</p>	<p>Such activities will be organised four times with an average of not less than 100 participants per activity.</p>
<p>(h) To organise various festive and social activities in the sub-district to promote neighbourhood relations, e.g. Mother's Day celebrations, Lunar New Year gatherings, local sightseeing tours as well as cultural, recreational and sports activities.</p>	<p>Such activities will be organised four times with an average of not less than 90 participants per activity.</p>