

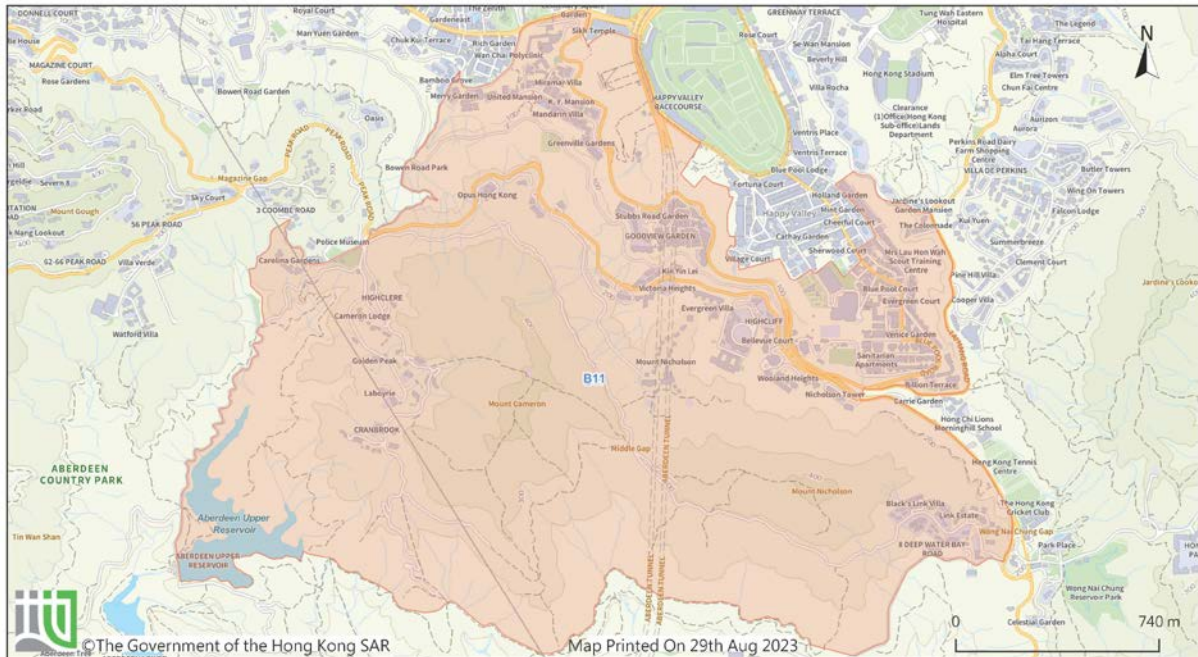
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Stubbs Road [Sub-district boundary map attached]



B11 Stubbs Road



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Operating organization: Hong Kong Wenchang Community Organisations Limited

Partnering organization(s): Friends of the Stubbs

Wan Chai Yin Ngai Society

Wessen Nature Foundation

Hong Kong Puning Clansmen's Association Limited

Wanchai Tai Fat Hua Hawkers Merchant Association

Hong Kong & Kowloon & Merchants & Hawkers
Association Limited

The Hong Kong Wan Chai District Association Limited

Hong Kong Sing's Power Arts Association

Wan Chai Community Association

Causeway Bay Association Limited

Women Gather Association

Bauhinia Association Limited

Hong Kong Causeway Bay Industry and Commerce

Association Limited
Hong Kong Harmony Association Limited
Jardine's Lookout Residents Association
Hong Kong Youth Culture & Art Development Association
The Six Arts General Association of Hong Kong
Society for Broadwood Community
The Federation of Broadwood Associates
New Century Society Limited
Happy Valley Community Association

Communication Channels of the Care Team:

Telephone:	6097 7039
Email:	b11careteam@gmail.com
Whatsapp:	6097 7039

List of Care Team members:

Captain:	Ms Fu Wenjing
Vice-Captain:	Mr Wang Luxing
Members:	Mr Wong Wang Tai Ms Chu Siu Lai Ms Wong Yuk Chu Dr Su Yu Hong Ms Zhi Min Ling Ms Lai Shuk Kuen Ms Shi Wanla Ms Wu Wen Even Mr Fong Pan Chiu

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other	Provide information/services to at least 100 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need).</p>	<p>Provide services for those in need at least 50 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant</p>	<p>Visit every year at least 2 to 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and sense of national identity.	Such activities will be organised four times.

Service requirement	Key Performance Indicator (KPI)
(b) To organise various festive and social activities in the sub-district.	Social activities will be organised on a regular basis, including outings, presentation of festive gift packs, etc.
(c) To organise activities so as to strengthen ties in the community and promote civic awareness.	Such activities will be organised four times.
(d) Training of Volunteers.	Activities organised for training of volunteers, including beach cleanups.