

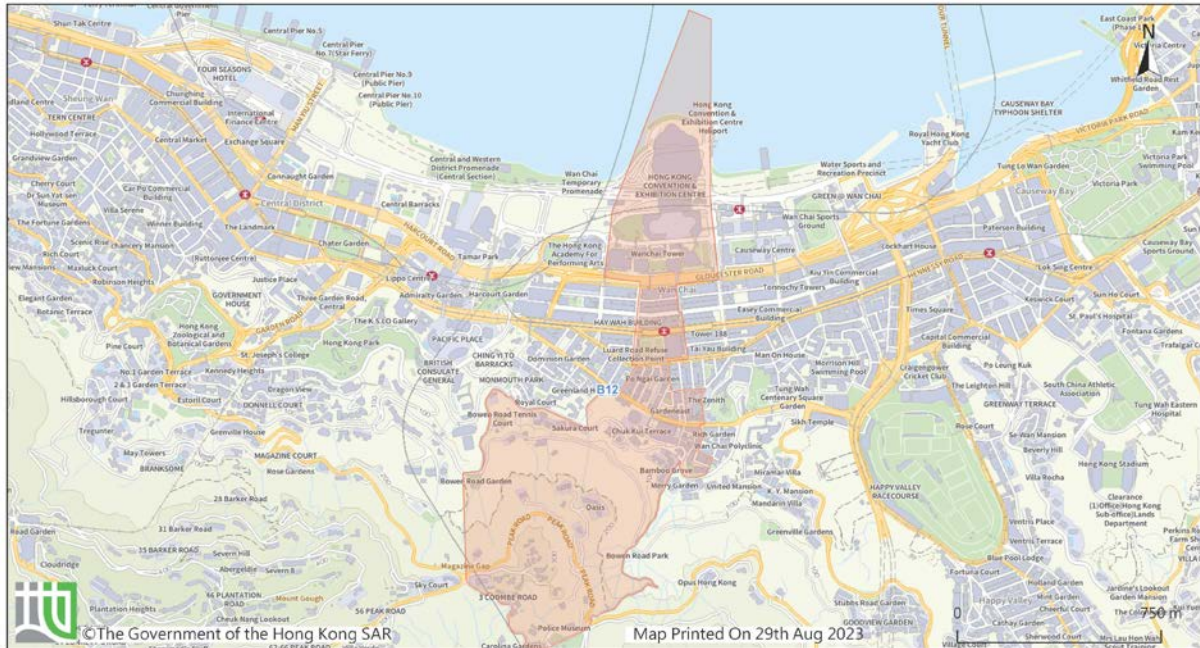
## Information on Sub-district Care Teams

**District: Wan Chai**

**Sub-district: Southern [Sub-district boundary map attached]**



B12 Southern



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**Operating organization: Man Yue Club Limited**

**Partnering organization(s): Wan Chai Friends**

**Youth For Wan Chai**

**Chinese Talent Society**

**Hong Kong Chinese Reform Association Limited**

**Hunan Fraternal Association of Hong Kong**

**Hop Yuen Charitable Foundation Limited**

**Rotaract Club of Super Engine**

**International Unmanned Aircraft Systems Association**

**Cross Street and Tai Yuen Street Open Bazaar Concern group**

**Lee Tung Avenue Management Company Ltd**

**New Century Society Limited**

**The Hong Kong Wan Chai District Association Limited**

**Wanchai Community Activities Centre**

**H.K. Federation of Hainan Community Organizations Ltd**  
**Wan Chai Community Association**  
**Methodist Centre**  
**St. Francis of Assisi's College**  
**Irdescent Wings Dance Association**  
**Talent Pool**  
**Mi Ling Workshop**

**Communication Channels of the Care Team:**

Telephone:	9664 7787
Email:	southorncareteam@gmail.com
Whatsapp:	9664 7787
Facebook:	修頓關愛隊

**List of Care Team members:**

Captain:	Mr Ho Chun Leung
Vice-Captain:	Mrs Pang Heung
Members:	Ms Lee Pik Yee Miss Chow Ka Yan Ruth Miss Choi Wing Lap Mr Ip Ming Mr Ip Cheuk Hung Robert Mr Yip Tat Pong Miss Ho Wing Chi Ms Ng Suet Fan Mr Wong Ho Lam Mrs Wong Siu Kuen Josephine

**Summary of Services for the Sub-district:**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding

Service requirement	Key Performance Indicator (KPI)
	agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government in delivering information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need).</p>	<p>Provide services for those in need at least 110 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the</p>	<p>Visit every year at least 3 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
common areas of the building.	

## 2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and sense of national identity. Making every effort to encourage young people to take part in these activities as well as organising carnivals in the sub-district.	Relevant activities will be organised twice.

Service requirement	Key Performance Indicator (KPI)
<p>(b) To assist in the promotion and publicity of government policies, raise public awareness of crime prevention, fire prevention and environmental protection, organising talks and simple games in the sub-district as well as setting up street counters.</p>	<p>Relevant series of activities will be organised twice.</p>
<p>(c) To organise festive events such as celebration for Hong Kong's Return to the Motherland, National Day celebrations, Spring Festival, Mother's Day and Father's Day etc. so as to enhance residents' understanding of Chinese culture and strengthen their sense of national identity and national pride.</p>	<p>Relevant activities of celebration for Hong Kong's Return to the Motherland will be organised twice.</p>
<p>(d) Training of volunteers. Actively encourage young people to become volunteers.</p>	<p>Relevant activities will be organised twice.</p>