

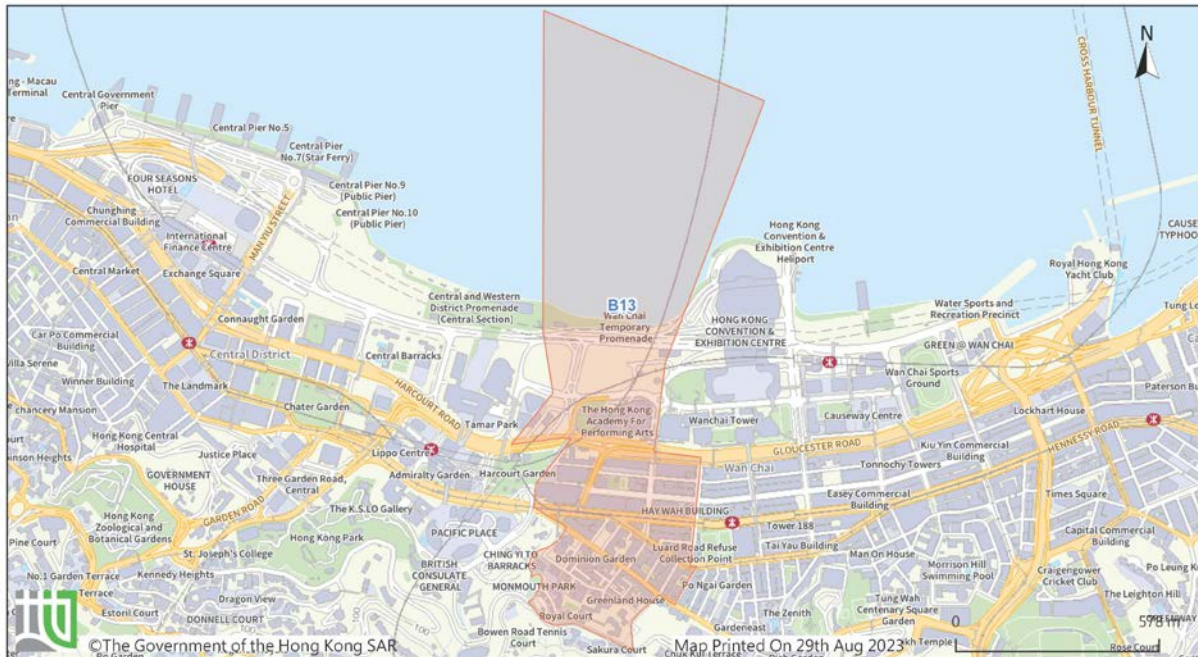
Information on Sub-district Care Teams

District: Wan Chai

Sub-district: Tai Fat Hau [Sub-district boundary map attached]



B13 Tai Fat Hau



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Operating organization: Wan Chai Community Association

Partnering organization(s): Hong Kong Sing's Power Arts Association

Hong Kong Ningxia Federation of Associations Limited

Friends of the Stubbs

Wan Chai Yin Ngai Society

Younger Look

Hong Kong Wenchang Community Organisations Limited

Hong Kong Youth & Tertiary Students Association Limited

The Hong Kong Wan Chai District Association Limited

Centre Stage Squarer Limited

Kwai Kong Fund Association Limited

Causeway Bay Association Limited

Women Gather Association

Bauhinia Association Limited

Hong Kong Causeway Bay Industry and Commerce

Association Limited
Hong Kong Harmony Association Limited
Jardine's Lookout Residents Association
HK Youth Culture & Art Development Association
The Six Arts General Association of Hong Kong
The Federation of Broadwood Associates
New Century Society Limited
Man Yue Club Limited
Society for Broadwood Community
Cheerland Nursery School cum Kindergarten (Wanchai)
Juxiu One Party
Senior Interest
GF Federation
New Youth Cadet
Youth Converge
Joint Committee For The Wan Chai Buildings Owners and Owners Corporations

Communication Channels of the Care Team:

Telephone:	9803 7717
Email:	taifathaucareteam@gmail.com
Whatsapp:	9803 7717
Facebook:	灣仔區大佛口關愛隊

List of Care Team members:

Captain:	Dr Yim Wai Ning
Vice-Captain:	Mr Chen Yuze
Members:	Mr Lau Chiu Yin Mr Luk Kee Yan Kelvin Mr Mak Cheung Ching Ms Lau Mei Chong Reann Ms Cheung Pik Lin Carol Mr Chan Chi Hing Mr Yan Chee Yuen Ms Ng Wing Sze Mr Wong Chau Hing Mr Tsang Hing Wa

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering not less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households in the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f)	Provide information/services to at least 300 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of used clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for those in need at least 110 times.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the</p>	<p>Visit every year at least 3 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

Service requirement	Key Performance Indicator (KPI)
<p>District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	

2. Assistance in Emergencies

Service requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 10 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To organise activities for celebrations of the National Day and Hong Kong's Return to the Motherland.	Various festive activities will be organised in the sub-district, including events for celebrations of Hong Kong's Return to the Motherland/National Day so as to introduce to residents Chinese culture and stories to enhance their sense of national identity and sense of affinity towards the country. Activities related to festive occasions, such as Easter and Spring Lantern Festival, will also be organised.
(b) To organise various festive and social activities in the sub-district.	Local social activities will be organised in the sub-district on a regular basis, including neighbourhood tea gatherings, one-day tours, and distribution of gifts to local residents on festive occasions, including Mid-Autumn Festival, New Year and Mother's Day/Father's Day.
(c) To strengthen the publicity and education on environmental protection.	Publicity and educational activities will be organised in the sub-district on a regular basis, such as recycling of used-clothes, green concerts and environmental talks so as to raise the awareness of environmental protection.