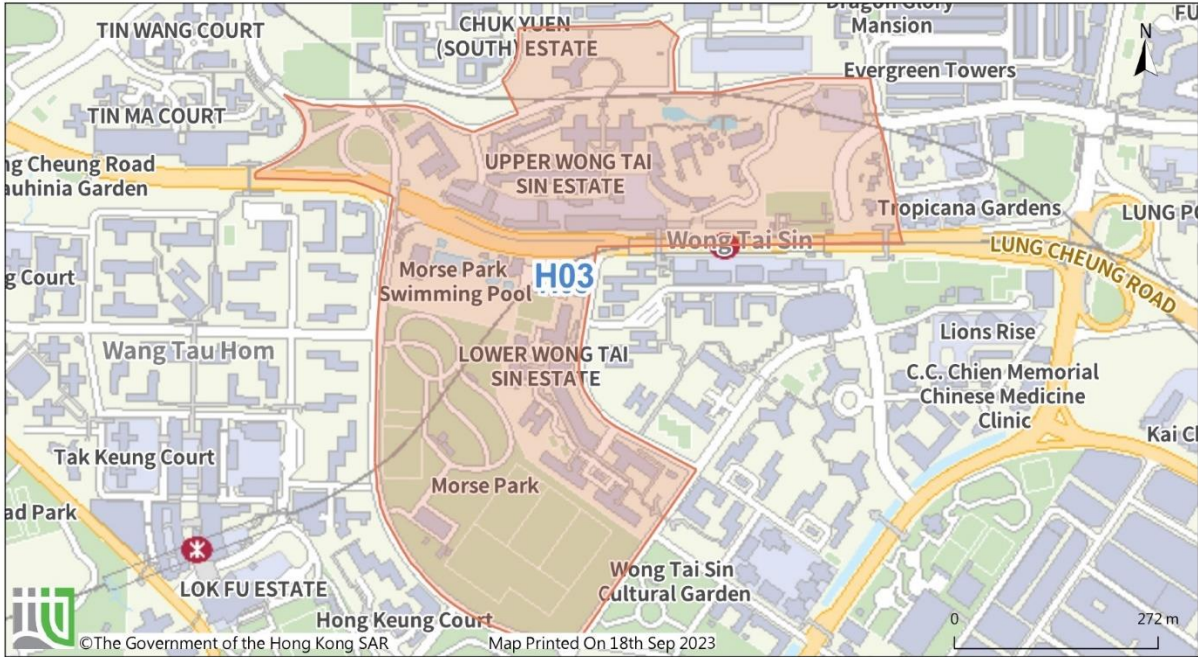# Information on Sub-district Care Teams

District：Wong Tai Sin

Sub-district：Lung Sheung   **[Sub-district boundary map attached]**

Powered by Geoinfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：   **Wong Tai Sin Resident's Affairs Advancement Association**

Partnering organisation(s)：/

Communication Channels of the Care Team：

Telephone：	6092 9392
Whatsapp：	6092 9392

List of Care Team members：

Captain：	Ms KWAN Pik-ying
Vice-captain：	Mr FU Sum-kwai

Members：	Mr LAM Man-fai
	Mr TSANG Hin-kwong
	Mr LEE Yim-hung
	Mr MOHAMMAD Asif
	Mr LO Man-tung
	Ms CHAU Yuet-shan

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of simple home repair services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly Organise elderly health days or set up booths in the sub-district to provide simple health checks, physical fitness information, talks and games.	Hold the event for 4 times
(b) Hold activities such as exhibitions, talks and quiz games in the sub-district to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	Organise 2 visits to the Patriotic Education Centre

Service requirement	Key Performance Indicator (KPI)
(c) Organise festive celebrations.	Hold the event for 4 times. - 2 at Dragon Boat Festival - 1 at Mid-Autumn Festival - 1 at Lunar New Year Lantern Festival
(d) Regularly set up elderly health street booths to provide simple body checks and information on physical fitness.	Set up street booths for 100 times.
(e) Organise cleaning operation at Chuk Yuen United Village.	Organise 1 cleaning operation.