Information on Sub-district Care Teams

District: Wong Tai Sin

Sub-district: Lung Sing [Sub-district boundary map attached]



H06 - Lung Sing



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Operating organisation: Diamond Hill Lung Poon Court Resident's Association

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	8494 7135 / 8494 7136 / 8494 7137
Email:	dhlpcra1006@gmail.com
Whatsapp:	8494 7135
WeChat:	8494 7135

List of Care Team members:

Captain:	Ms CHAN Chun-hang
Vice-captain:	Mr YU Chung-hang

Members:	Mr CHAN Yung-wai
	Ms CHAN Hung-yuen
	Mr CHEUNG Sun-miu
	Miss WENG Xiao-min
	Miss CHEUNG Shin-man
	Mr CHOW Hung-choi
	Mr MOK Ka-kit
	Ms NG Wai-ying
	Mr MA Tin-fai
	Mr SHING Kwok-kwong, William

Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 1000
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 700
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide 114 times of services to the
sub-district, provide home or other	elderly/those in need.
support services to those in need (such as	
simple home repairs/cleaning, health	
talks, "Share and Care" activities like	
collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Hold festive community care events	1. A total of 2 Mother's Day events
	2. A total of 4 Dragon Boat Festival events
	3. A total of 4 Mid-Autumn Festival events
	4. A total of 2 Chinese New Year events
(b) Hold community activities in celebration	1. A total of 2 film appreciation events in
of the anniversary of Hong Kong's return	celebration of the anniversary of Hong
to the Motherland and the National Day	Kong's return to the Motherland
for fostering a sense of closeness to our	
country and a sense of national identity	2. A carnival in celebration of the National
among residents in the sub-district.	Day
	3. A film appreciation event in celebration of
	the National Day

Service requirement	Key Performance Indicator (KPI)
(c) Hold activities to promote the Basic Law and the National Security Law	1. Set up street booths twice
	2. Hold 2 quiz competitions
(d) Collect residents' views on specific issues and relay such views to the Government.	Hold the event for a total of 4 times in 2 years
(e) Hold various events with themes related	Youth events
to youth, environmental protection,	1. A total of 2 talks on further studies
culture, health, sports, inclusion and	2. A total of 4 hiking tours
charity to enhance social cohesion and	3. A total of 2 summer community
civil awareness.	orienteering events
	Cultural events
	4. A total of 2 Chinese opera promotion events
(f) Assist in publicising and promoting the Government's policies to raise residents' awareness of anti-crime, fire safety,	1. A total of 2 anti-fraud/home fire safety talks
environmental hygiene and communicable disease issues. Promote vaccination.	2. Influenza vaccination event