

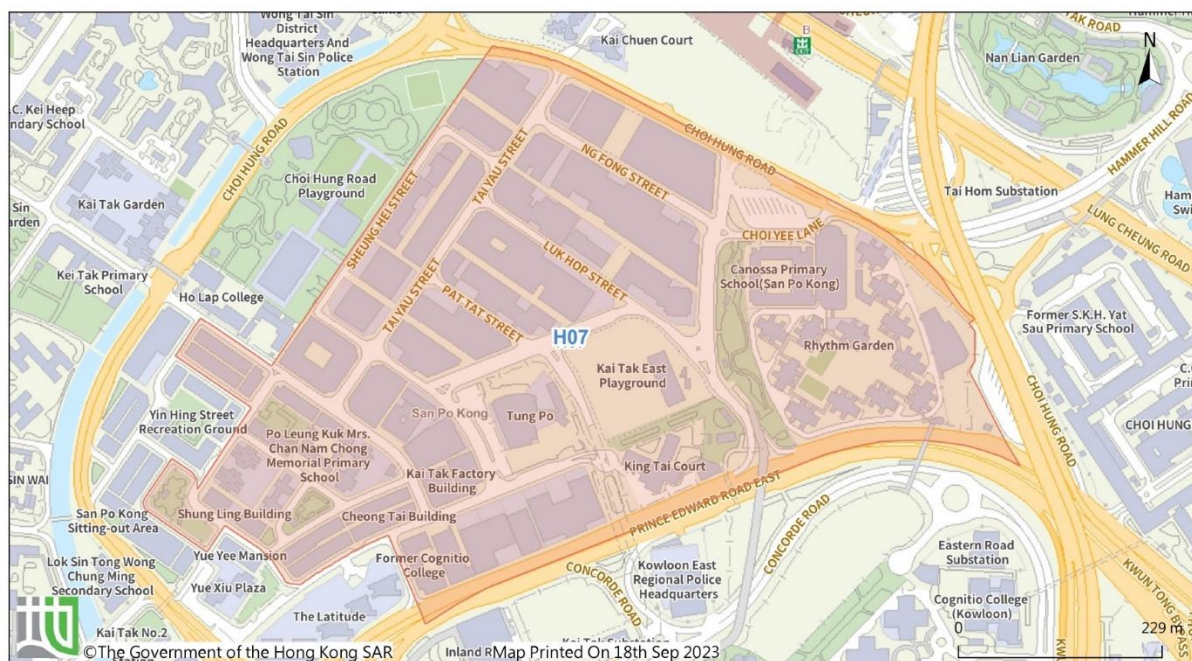
Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : San Po Kong [Sub-district boundary map attached]



H07 - San Po Kong



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Operating organisation : San Po Kong Residents Association

Partnering organisation(s) : Bamboos Health Care Holdings Limited

China State Construction Engineering Limited Volunteering Team

Communication Channels of the Care Team :

Telephone :	9205 3009
Email :	spkcareyou@gmail.com
Whatsapp :	9205 3009
WeChat :	9205 3009

List of Care Team members :

Captain :	Mr MOK Cham-hung, Chadwick
Vice-captain :	Ms TSE Siu-kuen

Members :	Mr CHONG Hon-chung Mr WONG Ming-tat Mr YU Hok-ming Mr MUSTAFA Ghulam Mr KWOK Man-kwan Mr CHOI Hong-nin, Michael Mr CHAN Tak-keung Ms WAN Kuen Mr CHAN On-lun Ms LUI Kai-lin, Wendy
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide 1100 times of services to the elderly/households in need.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 580 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 116 times of services to the elderly/households in need.

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 8 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise festive events	Hold 2 film appreciation events in celebration of the anniversary of Hong Kong's return to the Motherland. Hold 1 community care event in celebration of the National Day.
(b) Provide community influenza vaccination service	Hold the event for 6 times.
(c) Organise community handcraft class	Hold the event for 3 times.
(d) Set up street booth to promote the Home Electrical Safety for Elderly People Programme	Set up promotional street booths for 4 times.
(e) Organise national security education events promoting the Basic Law and the National Security Law to spread the relevant knowledge through community exhibition.	Hold an exhibition on national security education twice.
(f) Hold festive care events	<ul style="list-style-type: none">- 2 New year events- 2 Mother's Day events- 2 Dragon Boat Festival events- 1 Mid-Autumn Festival events
(g) Provide body check service in the community	Hold the event for 6 times.

Service requirement	Key Performance Indicator (KPI)
(h) Provide passport photo taking service in the community.	Hold the event for 4 times.
(i) Provide free meals on “Senior Citizen’s Day”.	Hold the event twice.