

Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : Lok Fu [Sub-district boundary map attached]



H10 - Lok Fu



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Operating organisation : Lok Fu Residents' Affairs Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5513 8438
Email :	lokfu.ct@gmail.com
Whatsapp :	5513 8438

List of Care Team members :

Captain :	Mr LING Yat-pong, Billy
Vice-captain :	Ms LEE Lai-ping

Members :	<p>Mr CHAN Wai-kwan, Andie</p> <p>Mr MAK Yook-ming</p> <p>Ms CHEUNG Chok-fong</p> <p>Mr CHAN Chi-fung</p> <p>Ms LEE Yuk-ping</p> <p>Mr SHUM Wah-ming</p> <p>Mr WU Tak-kee</p> <p>Ms HUI Kam-ping</p> <p>Ms CHAN Ngok-fung</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 110 sessions of simple home repair services, 4 volunteer training sessions, 2 health talks, 1 anti-fraud talk and 12 rounds of recycling services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Community body checks	<ol style="list-style-type: none"> 1. Provide free simple body checks twice a month. 2. Provide body checks done by professions twice. 3. Hold free influenza vaccination events for the elderly twice.
(b) Community civic education day Organise themed activities, including like quizzes, booths and exhibitions, about the Basic Law, the National Security Law and government policies in order to cultivate civil awareness.	Hold the event twice.

Service requirement	Key Performance Indicator (KPI)
(c) Community well-being events	<ol style="list-style-type: none"> 1. Hold gift pack distribution events at Mid-Autumn Festival and Dragon Boat Festival for the elderly for a total of 4 times. 2. Hold Chinese New Year blessing event twice. 3. Organise a free haircut day for the elderly every two months. 4. Hold 4 passport photo taking events. 5. Organise 8 smart phone classes for the elderly. 6. Hold 4 Care Team volunteer training sessions. 7. Hold Mother's Day flower giving activity twice.
(d) Community festive celebration events	Hold the event twice.