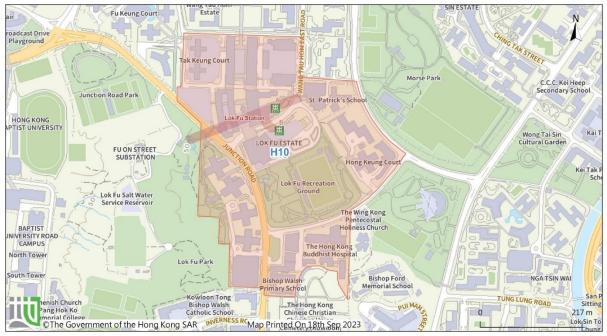
Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : Lok Fu [Sub-district boundary map attached]

O GEOINFO MAP 地理資訊地圖

H10 - Lok Fu



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Operating organisation : Lok Fu Residents' Affairs Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	5513 8438
Email :	lokfu.ct@gmail.com
Whatsapp:	5513 8438

List of Care Team members :

Captain :	Mr LING Yat-pong, Billy
Vice-captain :	Ms LEE Lai-ping

Members :	Mr CHAN Wai-kwan, Andie
	Mr MAK Yook-ming
	Ms CHEUNG Chok-fong
	Mr CHAN Chi-fung
	Ms LEE Yuk-ping
	Mr SHUM Wah-ming
	Mr WU Tak-kee
	Ms HUI Kam-ping
	Ms CHAN Ngok-fung

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 300
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 400
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	Depuide 110 sessions of simple house of
(f) Depending on the circumstances of the	Provide 110 sessions of simple home repair
sub-district, provide home or other	services, 4 volunteer training sessions, 2
support services to those in need (such as	health talks, 1 anti-fraud talk and 12 rounds
simple home repairs/cleaning, health	of recycling services to those in need.
talks, "Share and Care" activities like	
collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Community body checks	 Provide free simple body checks twice a month.
	 Provide body checks done by professions twice.
	 Hold free influenza vaccination events for the elderly twice.
(b) Community civic education day	Hold the event twice.
Organise themed activities, including like quizzes, booths and exhibitions, about the Basic Law, the National Security Law and government policies in order to cultivate civil awareness.	

Service requirement	Key Performance Indicator (KPI)
(c) Community well-being events	 Hold gift pack distribution events at Mid- Autumn Festival and Dragon Boat Festival for the elderly for a total of 4 times.
	 Hold Chinese New Year blessing event twice.
	 Organise a free haircut day for the elderly every two months.
	4. Hold 4 passport photo taking events.
	5. Organise 8 smart phone classes for the elderly.
	 Hold 4 Care Team volunteer training sessions.
	 Hold Mother's Day flower giving activity twice.
(d) Community festive celebration events	Hold the event twice.