

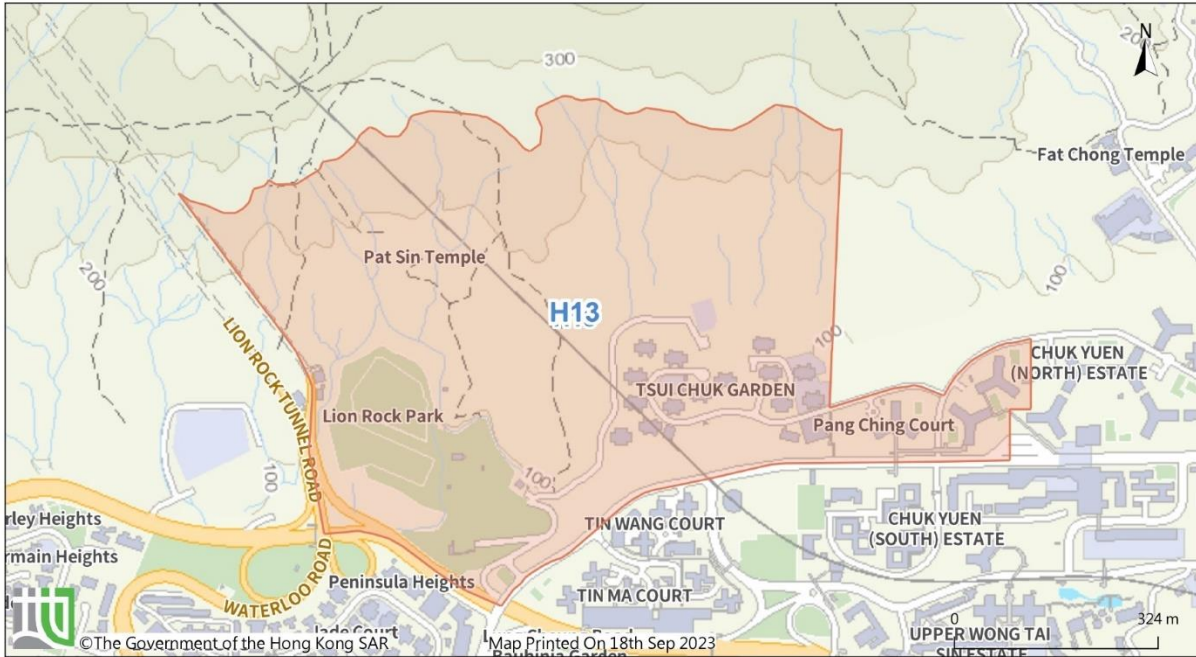
Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : Tsui Chuk & Pang Ching [Sub-district boundary map attached]



H13 - Tsui Chuk & Pang Ching



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Operating organisation : Tsui Chuk Garden Owners Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	9149 2751 / 9143 4769
Email :	wtsh132023@gmail.com
Whatsapp :	9149 2751 / 9143 4769
WeChat :	9149 2751

List of Care Team members :

Captain :	Mr WONG Yip-kwan
Vice-captain :	Mr YIP Tak-wai

Members :	<p>Ms CHU Wing-sze</p> <p>Mr CHAN Ying, Leonard</p> <p>Ms CHAN Luen-man</p> <p>Mr WAN Yuk-sun</p> <p>Mr YUEN Wai-tung</p> <p>Ms WONG Kit-ping</p> <p>Mr HO Siu-kong</p> <p>Mr LEE Sheung-yan</p> <p>Mr KWAN Yiu-pang</p> <p>Ms TANG Yuen-yee</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 150 times of simple home repair and cleaning services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health talk days in the sub-district to offer health checks and information on healthy lifestyles.	Hold the event twice.
(b) Organise events that promote the National Security Law, the Basic Law, rule of law education and sense of national identity.	Hold both National Security Law events and Basic Law events twice.
(c) Visit the residential care homes for the elderly subsidised by the Social Welfare Department in the sub-district and distribute festive gift packs at the Dragon Boat Festival and the Mid-Autumn Festival.	Hold both Dragon Boat Festival events and Mid-Autumn Festival events twice.

Service requirement	Key Performance Indicator (KPI)
(d) Care in Chinese New Year	Hold Chinese New Year celebration events twice.
<p>(e) Organise red tours with the theme “Love Our Country, Love Hong Kong” during festivals.</p> <p>Visit the Cenotaph for Martyrs in Wu Kau Tang, the Monument in Commemoration of the Return of Hong Kong to China or the Spiral Lookout Tower to enhance national awareness and sense of national identity among residents of the sub-district.</p>	Organise 4 tours.
(f) Organise a National Day carnival on the National Day.	Hold the event twice.
(g) Show care on Mother’s Day.	Hold the event twice.