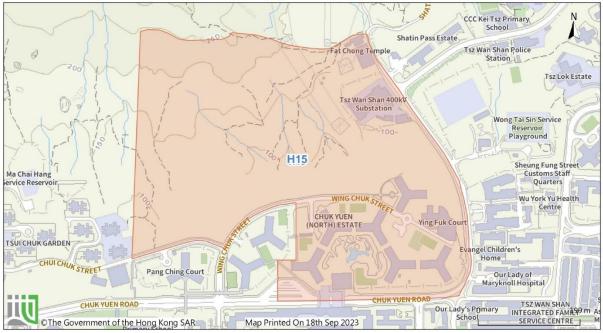
Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : Chuk Yuen North [Sub-district boundary map attached]

O GEOINFO MAP 地理資訊地圖

H15 - Chuk Yuen North



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Chuk Yuen Estate Concern Association

Partnering organisation(s) : Wong Tai Sin District Health Centre

Telephone : 8493 3215 / 8493 3214 / 8493 3213 Email : cyeca.cy@gmail.com Whatsapp : 8493 3215 WeChat : cyeca_84933215

Communication Channels of the Care Team :

List of Care Team members :

Captain :	Ms LEUNG Yee-wan
Vice-captain :	Mr YU Wai-chun

Members :	Mr WONG Siu-fung
	Ms AU Shiu-ching
	Ms YEUNG Tsui-wan
	Mr HO Wai-man
	Mr WAN Chi-kwong
	Mr LEE Ho-man
	Mr LAM Kai-man

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 5520
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to 300
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide at least simple home repair services
sub-district, provide home or other	for 60 times and 2 information talks to those
support services to those in need (such as	in need, as well as volunteer training.
simple home repairs/cleaning, health	
talks, "Share and Care" activities like	
collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Offer health information to the residents of the district	 Offer cardiovascular stiffness checks for 16 times.
Offer simple health checks and seasonal influenza vaccination service to the residents of the district.	 Offer blood glucose tests for 16 times Offer seasonal influenza vaccination service at least once per year.
(b) Organise activities for promotion of the Basic Law, the National Security Law, education on the rule of law and national identity	 Hold talks twice. Host online quiz games twice.

Service requirement	Key Performance Indicator (KPI)
(c) Hold festive events to boost the joy of celebration.	Hold the events for 8 times.
(d) Haircut event	Hold the event for 16 times.
Offer haircut service to senior citizens in need.	
(e) Shopping assistance service	Serve 30 to 40 households each month.
Recruit young volunteers in the districts shopping companions who spare a few hours each month to accompany senior citizens to supermarkets for buying necessities and to help bring the shopping back home.	
(f) District guided tours for newcomers Introduce residents recently moved into the sub-district and new immigrants to the community facilities within and near the sub-district, such as schools, medical facilities and social welfare facilities, to help them adapt to the life in the sub- district and seek proper assistance.	Organise the activity quarterly.