

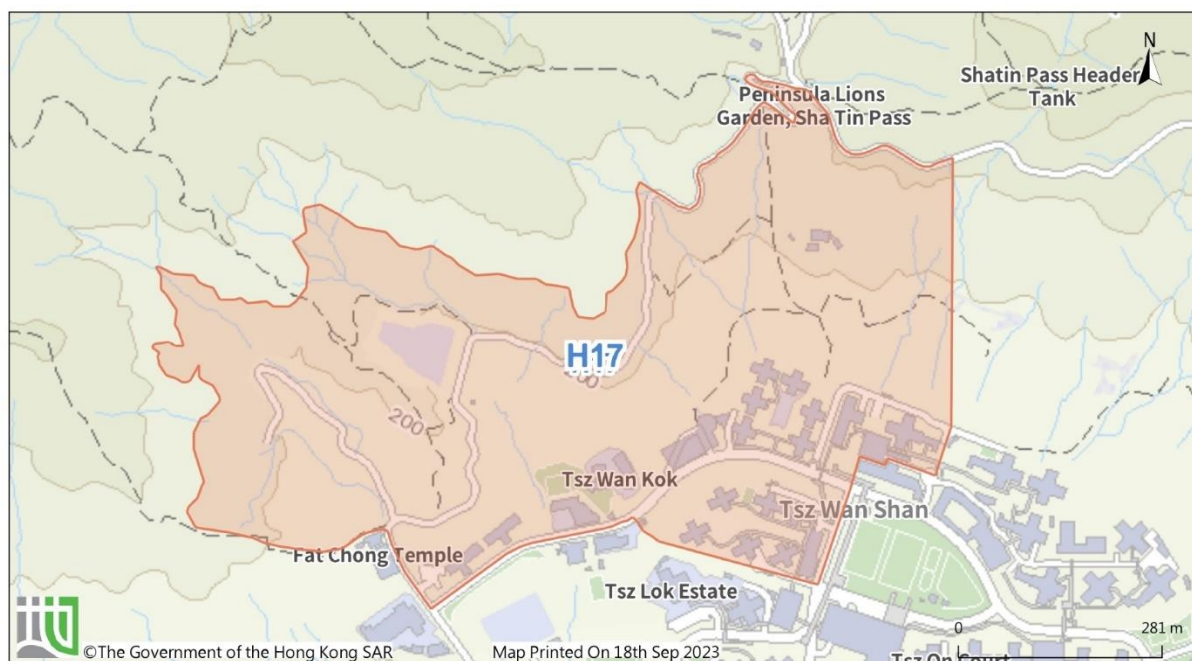
## Information on Sub-district Care Teams

**District : Wong Tai Sin**

**Sub-district : Ching Oi**      [Sub-district boundary map attached]



### **H17 - Ching Oi**



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**Operating organisation : Tsz Ching Residents' Association**

**Partnering organisation(s) : Bamboos Health Care Holdings Limited**

**China State Construction Engineering Limited Volunteering Team**

#### **Communication Channels of the Care Team :**

Telephone :	9143 8314
Email :	tszchingra@gmail.com
Whatsapp :	9143 8314

#### **List of Care Team members :**

Captain :	Mr YIU Ming-keung
Vice-captain :	Mr WONG Miu-sung

Members :	Mr POON Cheuk-bun Ms HO Wan-ping, Winnie Ms CHOI Tsz-yung Mr LIN Zi-guang Mr LAI Choi-seung Ms SEKENA Salim Mr CHOW Chun-wai Ms KWONG Tsz-ching Mr NG Jacky Mr LI Siu-tsun
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### **Summary of Services for the Sub-district :**

#### **A. Mandatory Services**

##### **1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repair, haircutting training and free haircut services to those in need for at least 110 times.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities for promoting the Constitution, the Basic Law, the National Security Law and national education.	Organise the activities for 5 times.
(b) Organise activities for promoting the rule of law and/or national education, including:  (i) Local tours to the Palace Museum, the Liberation Army barracks, the Museum of History, etc.; and  (ii) Online quiz games on the rule of law and national education along with patriotic film community screenings cum quiz prize presentation ceremonies.	(i) Organise the event for 4 times.  (ii) Organise the activities twice.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Hold celebration events for Hong Kong's return to the Motherland, including:</p> <p>(i) celebratory tea gatherings in the district; and</p> <p>(ii) colouring competitions with the celebration as the theme and students from schools within and near the sub-district as invitees.</p>	<p>(i) Hold the event twice.</p> <p>(ii) Organise the activity twice.</p>
<p>(d) Hold a celebration event for National Day</p>	<p>Hold the event twice.</p>
<p>(e) Offer health checks to the elderly</p>	<p>Organise the event for 12 times.</p>
<p>(f) Support students from ethnic minorities and low-income families.</p>	<p>Organise activities for 6 times.</p>
<p>(g) Support unpaid carers</p>	<p>Organise activities for 6 times.</p>