

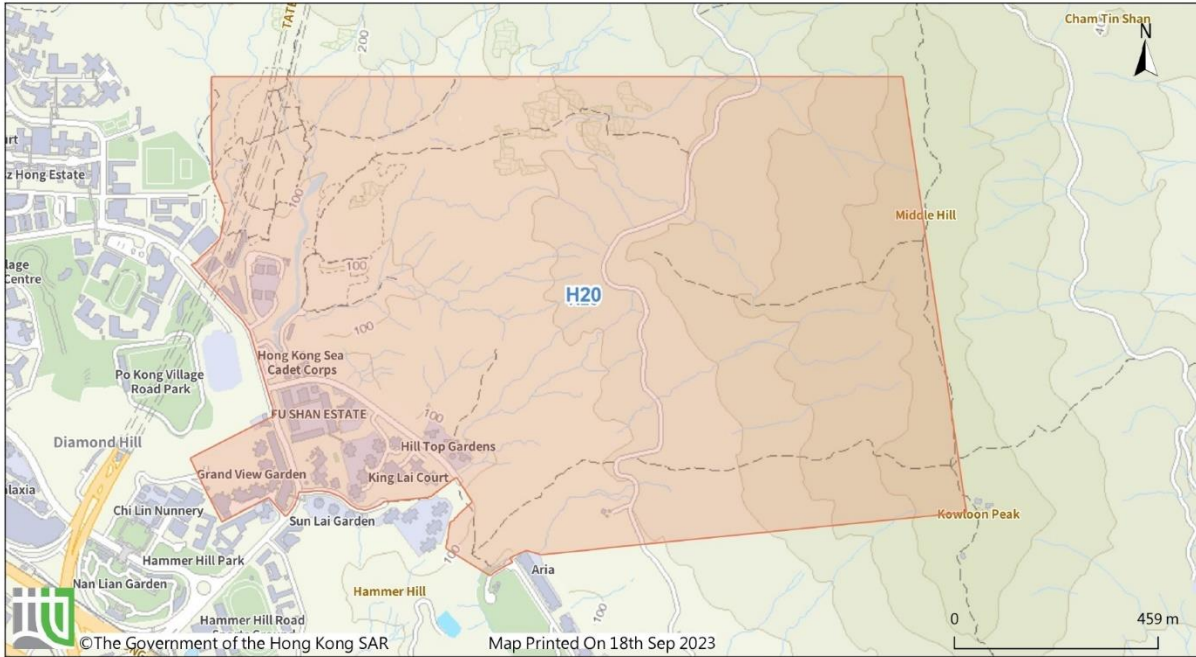
Information on Sub-district Care Teams

District : Wong Tai Sin

Sub-district : King Fu [Sub-district boundary map attached]



H20 - King Fu



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Operating organisation : King Fu District Residents' Advancement Association

Partnering organisation(s) : Wong Tai Sin District Health Centre

Communication Channels of the Care Team :

Telephone :	5448 3628 / 5448 7742
Email :	kingfu.ct20@gmail.com
Whatsapp :	5448 3628
WeChat :	5448 3628

List of Care Team members :

Captain :	Miss NG Hiu-tan, Jessica
Vice-captain :	Mr TAM Mei-chi

Members :	<p>Ms HUI Kit-man</p> <p>Ms MAN Ngar-yin</p> <p>Mr CHAN Ho-kit</p> <p>Ms WONG Fung-han</p> <p>Ms CHEUNG Yee-ming</p> <p>Mr TSE Ho-yau</p> <p>Mr IP Shu-tong</p> <p>Mr LIANG Zhi-hua</p> <p>Mr MOK Pui-hung, Kent</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 960 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 3020 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 138 times of services to the elderly/those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise talks to share health information and anti-fraud advices with the elderly/those in need. Hold elderly health days within the district to provide simple health checks, physical fitness information, talks and games.	<ol style="list-style-type: none"> 1. Provide vaccination service for 4 times. 2. Hold 4 health talks. 3. Hold 3 anti-fraud talks.
(b) Hold activities such as exhibitions, talks and quiz games in the sub-district to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	<ol style="list-style-type: none"> 1. Hold 1 talk on the Basic Law and “one country, two systems”. 2. Hold 1 National Security Law event involving exhibitions, talks and quiz games.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Organise festive celebrations.</p> <p>Hold various festive events such as flag raising ceremony on 1 July and National Day celebrations in the sub-district.</p>	<ol style="list-style-type: none"> 1. Hold Nation Day celebration events twice 2. Hold 1 event in celebration of Hong Kong's return to the Motherland. 3. Hold Mid-Autumn Festival celebration events twice. 4. Hold Dragon Boat Festival celebration events twice.
<p>(d) Organise neighbourhood leisure activities</p>	<ol style="list-style-type: none"> 1. Organise 2 local tours. 2. Hold 4 hometown cooking workshops. 3. Hold 4 handicraft workshops. 4. Hold 6 singing and musical instrument classes.
<p>(e) Organise cleaning campaigns</p> <p>Mobilise volunteers and residents of the district to regularly carry out cleaning operations to maintain environmental hygiene.</p>	<ol style="list-style-type: none"> 1. Perform 8 cleaning operations in housing estates within the sub-district. 2. Perform 36 recycling operations.
<p>(f) Organise specific events in support of those with special needs.</p>	<ol style="list-style-type: none"> 1. Hold 4 passport photo taking sessions. 2. Hold 2 classes on the use of smartphones for the elderly. 3. Hold 6 book floating sessions. 4. Hold 6 spring couplet activities in celebration of the Chinese New Year.