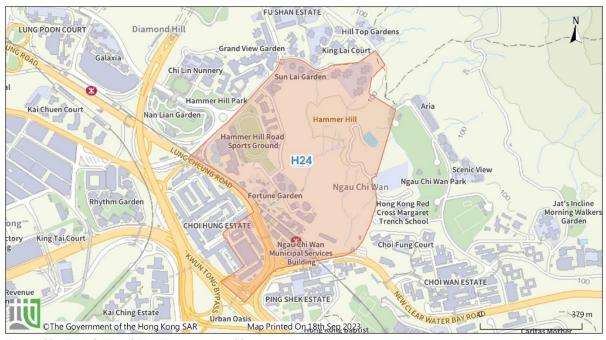
Information on Sub-district Care Teams

District : Wong Tai Sin

地理資訊地圖

Sub-district : Chi Choi [Sub-district boundary map attached]

9 GEOINFO MAP H24 - Chi Choi



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Operating organisation:

Ngau Chi Wan Friends' Association

Partnering organisation(s) : Hong Kong Federation of Trade Unions Workers' Medical Clinics Hong Kong Construction Industry Employees General Union Hong Kong Federation of Employees Unions in Public Utilities **Hong Kong Youth Power Association**

Hong Kong Ladies Dynamic Association Limited

The Hong Kong Federation of Trade Unions Occupational

Retraining Centre Limited

The Hong Kong Federation of Trade Unions Hong Ling Society

FTU Community Caring Unit

Lok Kwan Social Service

New Home Association Limited

China State Construction Engineering Limited Volunteering

Team

Communication Channels of the Care Team :

Telephone:	6156 2249
Whatsapp:	6156 2249

List of Care Team members :

Captain :	Ms LAM Man-wa
Vice-captain:	Mr CHU Sau-kwan
Members :	Ms HOU Hui-mei
	Ms YAM Ching
	Mr KUNG Garry
	Ms CHAN Sze-wan
	Ms YIP Ying
	Mr PANG Sum-kin
	Ms FUNG Sze-mei
	Mr NG Wai-keung
	Mr WONG Chun-man

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	two weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating	Distribute in a timely manner the important information provided by the Government
the residents to contact the Care Team	through the liaison network between the
and assisting the Government to deliver	Care Team and the residents of the sub-
information to the residents so as to	district as required by the Government or as
strengthen ties with the residents.	needed. Within one year after the funding
	agreement takes effect, the established liaison network shall cover not less than 20%
	of the households of the sub-district.
(d) Visit/contact elderly households in the	Provide information/services to 1000 elderly
sub-district, establish contacts, and	households.
provide basic services for the elderly,	
including providing information on public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to 1000
the sub-district, establish contacts, and	households in need.
provide basic services for the households, including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the	Provide 110 times of simple home repair services to those in need.
etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Talks on elderly health	Hold the event for 4 times.
Invite healthca	are
professionals/scholars/social workers	to
offer information on elderly health a	nd

Service requirement	Key Performance Indicator (KPI)
illnesses and simple health check service.	
(b) Civic education in the community	Hold the events for at least 6 times.
Organise promotional activities such as visits to the Legislation Council, police stations, the Patriotic Education Centre, the Museum of Coastal Defence, memorial sites of the War of Resistance and so on to enhance the community's awareness of the Basic Law and the National Security Law and to heighten the sense of national identity through education on the rule of law.	
(c) Festive activities in the district	Hold the activities for at least 15 times.
Recruit volunteers in the district for collaborations with other care teams in the district and the care teams of other districts on the organisation of caring activities.	
(d) Courses on digital life	Organise the activity for 5 times.
Offer courses on information technology inseparable from life for various age groups to make the residents' lives more convenient.	
(e) Community information and service kiosks	Hold the event for 50 times.
Set up street booths at suitable locations in the sub-district to publicise government policies and community news. Assist with applications for Old	

Service requirement	Key Performance Indicator (KPI)
Age Living Allowance, JoyYou Cards, voter registration and so on. Offer regular simple health check and publicity service involving the measurement of blood pressure and weight for those in need.	
 (f) Integration programme Collaborate with schools in the district to offer adaptation courses and activities to new arrivals from the Mainland or ethnic minorities. 	Organise the activities for 6 times.