Information on Sub-district Care Teams
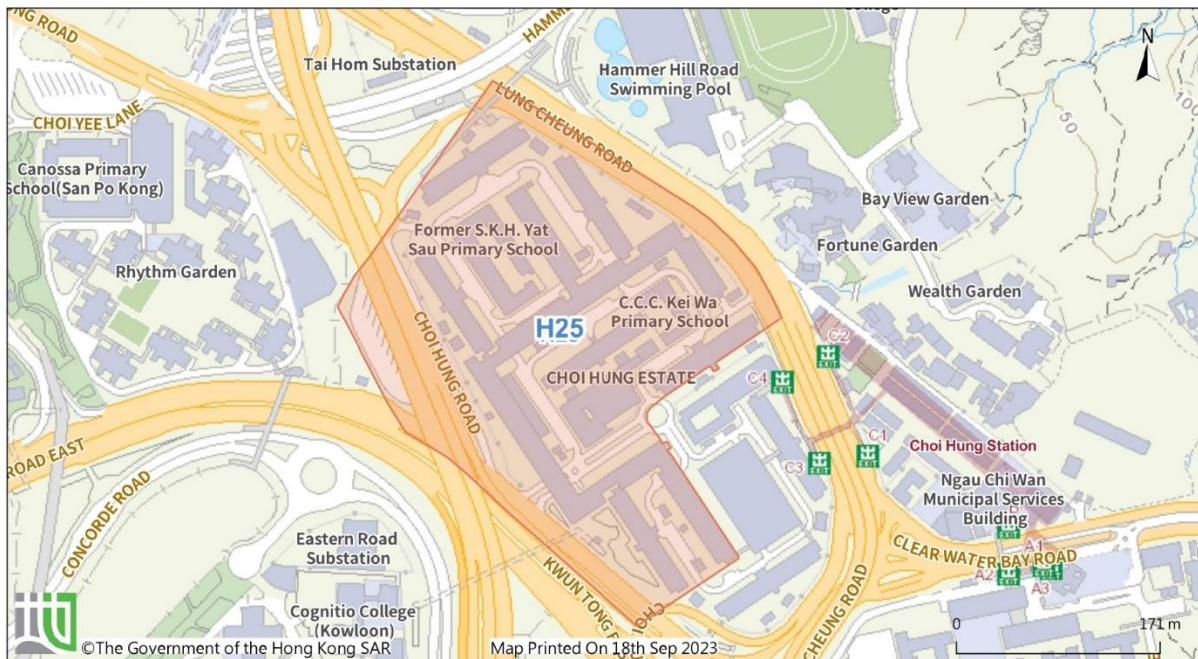
District：Wong Tai Sin

Sub-district：Choi Hung　　　　[Sub-district boundary map attached]

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Operating organisation：　　Choi Hung Fan's Association

Partnering organisation(s)：　Hong Kong Federation of Trade Unions Workers' Medical Clinics

Hong Kong Construction Industry Employees General Union

Hong Kong Federation of Employees Unions in Public Utilities

Hong Kong Youth Power Association

Hong Kong Ladies Dynamic Association Limited

The Hong Kong Federation of Trade Unions Occupational Retraining Centre Limited

The Hong Kong Federation of Trade Unions Hong Ling Society

FTU Community Caring Unit

Lok Kwan Social Service

New Home Association Limited

Communication Channels of the Care Team：

Telephone：	6986 7138 / 9283 0852
Email：	choihungcareteam@yahoo.com
Whatsapp：	6986 7138
WeChat：	6986 7138

List of Care Team members：

Captain：	Ms TSE Kar-yun, Josephine
Vice-captain：	Mr LI Kwan-ho
Members：	Mr MOK Kin-wing
	Ms CHIN Kit-mei
	Ms LAU Kuen-mui
	Ms HUI Yuk-yung
	Mr CHAN Sai-pan
	Mr LI Chi-shing
	Mr WONG Cheung-fui
	Ms CHAU Yin-chiu

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 550 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 660 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 200 times of simple home services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Talks on elderly health and health checks	Organise the activities for 8 times.

Service requirement	Key Performance Indicator (KPI)
(b) Regular establishment of blood pressure check stations Offer talks about health and thematic health checks during the service period. Measure blood pressure, blood sugar, body fat and weight for those in need.	Organise the activities for at least 8 times.
(c) Civic education activities Hold talks at different venues in the district to publicise important national policies towards Hong Kong by focusing on key speeches by President Xi, seminars on the spirit of the "Two Sessions" and so on. Organise civic education activities such as visits to the Legislative Council, police stations, the Patriotic Education Centre, the Museum of Coastal Defence, memorial sites of the War of Resistance and so on to enhance the community's awareness of the Basic Law and the National Security Law and to heighten the sense of national identity through education on the rule of law.	1. Hold talks at least twice. 2. Organise 10 group tours.
(d) Community information and service kiosks Publicise government policies and community news. Assist with applications for Old Age Living Allowance, JoyYou Cards, voter registration and so on.	Hold the event for at least 8 times.

Service requirement	Key Performance Indicator (KPI)
(e) Professional medical escort service for the elderly Professional escorts provide company to medical appointments with the aim of helping elderly people with mobility issues who require medical treatment, meeting their practical needs and bringing warmth and care to the community.	Assist at least 10 elderly people in each quarter of a year.
(f) Parent-child film appreciation Invite low-income families, elderly people and the disadvantaged to free animation or patriotic film appreciation events.	Organise parent-child film appreciation events for at least 8 times.
(g) Courses on digital life Offer courses on information technology inseparable from life for various age groups to make the residents' lives more convenient.	Organise the activity for at least 4 times.