

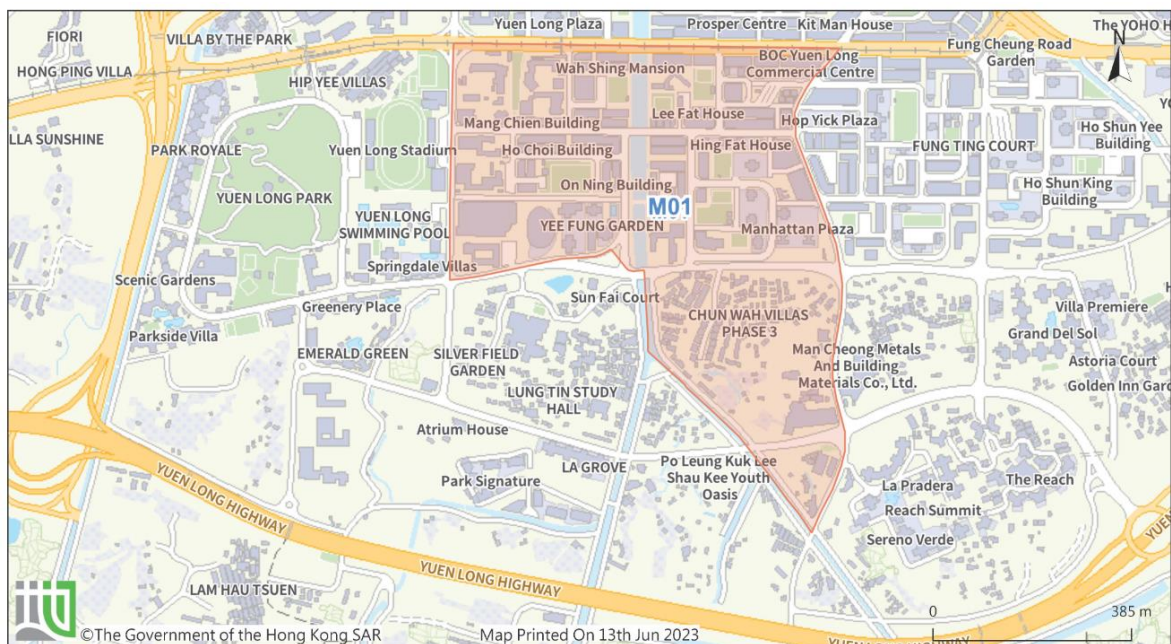
Information on Sub-district Care Teams

District : Yuen Long

Sub-district : Fung Nin [Sub-district boundary map attached]



M01 Fung Nin



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Operating organisation : Yuen Long District Women's Association Limited
Partnering organisation(s) : Yuen Long Town Neighborhood Care Association
Association of Concerning Building Management of Yuen Long District

Communication Channels of the Care Team :

Telephone no. :	8493 2082
Email address :	84932082fn@gmail.com
Whatsapp:	8493 2082
WeChat:	FUNGNINCARE
Facebook:	元朗區豐年關愛隊

List of Care Team members :

Captain :	Ms Lam Wai Ming
Vice-captain :	Mr Cheung Yam Wo
Members :	Ms To Leung Chun Ms Luk Hing Chau Ms Cheong Lai Chao Mr Chung Chau Wah Ms Rana Tika Mr Cheung Wing Chung Mr Kwok Chun Hang Mr Lai Sang Ms Cheung Wang Kum

Summary of Services for the Sub-district:**A. Mandatory Services****1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media and instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referrals to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home cleaning or waste disposal services to at least 100 elderly singletons/elderly couples or families in need; 2. Provide home enhancement services to at least 80 elderly singletons/elderly couples or families in need; 3. Recruit or train 30 people as volunteers; and 4. Organise at least one time of old clothes collection activity.

Service Requirement	Key Performance Indicator (KPI)
<p>(g) Visit the “three-nil” buildings and old buildings where the owners’ corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 “three-nil” buildings and old buildings where the owners’ corporations are not operating effectively/without hiring a management company.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting people in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
<p>(a) Provide free health information or services for elders/people in need in the sub-district, including:</p> <ol style="list-style-type: none">1. organising free health check-up services;2. vaccination services;3. health workshops;4. free consultations with Chinese medicine practitioners; and5. distribution of health information leaflets and fortune bags.	Not less than 20 times with a total number of 800 participants
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity, thematic visits/learning activities for children and youth, and the nullah revitalisation project</p>	4 times with a total number of 1 500 participants
<p>(c) Organise caring services or activities for ethnic minorities, including:</p> <ol style="list-style-type: none">1. organising competitions, talks or workshops;2. organising trips; and3. providing counselling services by social workers.	16 times with a total number of 800 participants
<p>(d) Organise festive activities</p>	Not less than 5 times with not less than 1 500 participants